

Expect and Promote Excellence in California Nursing Homes: PHYSICAL RESTRAINT FREE CARE

EVERYONE DESERVES DIGNITY AND FREEDOM

Restraint-free individuals can eat, dress and move independently; maintain their muscle and strength; interact with others; and maintain their freedom and dignity.

PHYSICAL RESTRAINTS

WHAT ARE PHYSICAL RESTRAINTS?

A physical restraint is any object or device that the individual cannot remove easily which restricts freedom of movement or normal access to one's body. Examples include vest restraints, waist belts, geri-chairs, hand mitts, lap trays, and siderails.

POOR OUTCOMES OF RESTRAINTS

- *Accidents involving restraints which may cause serious injury:* bruises, cuts, entrapment, siderail deaths by strangulation and suffocation.
- *Changes in body systems which may include:* poor circulation, constipation, incontinence, weak muscles and bone structure, pressure sores, agitation, depressed appetite, infections, or death.
- *Changes in quality of life which may include:* reduced social contact, withdrawal, loss of autonomy, depression, disrupted sleep, agitation, or loss of mobility.

PHYSICAL RESTRAINTS ARE USED IN PLACE OF GOOD CARE BECAUSE

- Facilities or family members mistakenly believe that they ensure safety;
- Facilities fear liability;
- Facilities may use them in place of adequate staff.

RESTRAINTS ARE MOST OFTEN USED ON

- Frail elderly residents who have fallen or may fall.
- Residents with a dementing illness who wander unsafely or have severe behavioral symptoms.

PHYSICAL RESTRAINT USE IN CALIFORNIA:

California nursing home residents are more likely to be restrained (over 13%) than residents in nursing homes nationally (over 6%). The Advancing Excellence in America's Nursing Homes Campaign has set a goal of 5% or less for all nursing homes in the country. In many nursing homes across the country, residents are restraint-free without any increase in serious injuries. It is unrealistic to expect that all falls and injuries can be prevented.

LAWS and REGULATIONS

FEDERAL

The Nursing Home Reform Act of 1987 (OBRA '87) states the resident has the right to be free from physical or chemical restraints imposed for purposes of discipline or convenience and not required to treat the resident's medical symptoms.

This law also includes provisions requiring:

- quality of care—to prevent poor outcomes;
- assessment and care planning—for each resident to attain and maintain her/his highest level of functioning;
- residents be treated in such a manner and environment to enhance quality of life.

CALIFORNIA

The California Code of Regulations states that the resident has the right to accept or refuse proposed treatments (including restraints) and to know:

- the reason for the restraint;
- the nature and seriousness of their illness;
- the type of restraint recommended and how often and for how long it will be used;
- the likely extent of improvement or remission expected from the use of restraints, and how long it will last;
- the type, likelihood, and duration of side effects and significant risks of restraint use;
- alternative treatments and their risks;
- why restraints are recommended; and
- the resident's right to accept or refuse the proposed treatment (i.e.: restraints), and to revoke consent for the treatment for any reason at any time.

RESTRAINT REDUCTION STRATEGIES

Twenty years of experience provide many strategies for safe restraint reduction and elimination. Restraint reduction involves the whole facility, including administrators, nursing directors, physical and recreational therapists, nursing assistants, and housekeeping personnel. Family members and advocates can encourage the facility's efforts, and expect and insist that the facility:

- Complete a **comprehensive resident assessment** that identifies strengths and weaknesses, self care abilities and help needed, plus lifelong habits and daily routines.
- Develop an **individualized care plan** for how staff will meet a resident's assessed needs. It describes the care goals (e.g. safe walking), and when and what each staff person will do to reach the goal. The care team includes staff, residents and families (if the resident wants), and devises the plan at the quality care plan conference. The resident may also invite an ombudsman to attend. Care plans change as the resident's needs change.
- Train staff to assess and meet an individual resident's needs—hunger, toileting, sleep, thirst, exercise, etc.—according to the **resident's routine rather than the facility's routine**.
- Make permanent and consistent staff assignments and promote staff flexibility to meet residents' individualized needs.
- Treat medical conditions, such as **pain**, that may cause residents to be restless or agitated.
- Support and encourage caregiving staff to **think creatively** of new ways to identify and meet residents' needs. For example, a "night owl" resident could visit the day room and watch TV if unable to sleep at night.
- Provide a **program of activities** such as exercise, outdoor time, or small jobs agreed to and enjoyed by the resident.
- Provide **companionship**, including volunteers, family, and friends by making the facility welcoming.
- Create a **safe environment** with good lighting, pads on the floor to cushion falls out of bed; a variety of individualized comfortable seats, beds and mattresses; door alarms; and clear and safe walking paths inside and outside the building.

Nursing homes can implement specific programs for reducing physical restraints, including:

- Restorative care, including walking, and independent eating, dressing, bathing programs;
- Wheelchair management program—including correct size, and seat cushion good condition;
- Individualized seating program—chairs, wheelchairs, tailored to individual needs;
- Specialized programs for residents with dementia, designed to increase their quality of life;
- Videotaped family visits for distant families;
- Wandering program—to promote safe wandering while preserving the rights of others;
- Preventive program based on knowing the resident—to prevent triggering of behavioral symptoms of distress;
- Toileting of residents based on their schedules rather than on staff schedules.

FIND AN ADVOCATE:

Contact your local or state ombudsman if you have concerns about the care a resident is receiving. An ombudsman is a state-certified advocate for residents of nursing and residential care facilities who is familiar with the local facilities and often with the staff and residents. *All conversations with an ombudsman are confidential unless permission is given to use a person's name.*

CONTACT the California Ombudsman Program to find your local Ombudsman Program:

Office of the State Long-Term Care Ombudsman
California Department of Aging
1300 National Drive, Suite 200
Sacramento, California 95834
Voice: (916) 419-7510 Fax: (916) 928-2503
Statewide CRISISline (800) 231-4024
Website: <http://www.aging.ca.gov/html/programs/ombudsman.html>

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