



## CALIFORNIA DEPARTMENT OF AGING (CDA)

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### FAX

**TO:** All ADHC Providers  
**FROM:** Adult Day Health Care (ADHC) Branch  
**DATE:** March 2, 2012  
**SUBJECT:** Enhanced Case Management (ECM) and Fair Hearings – Important clarification for participants determined to be ineligible for Community-Based Adult Services (CBAS)

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The purpose of this fax is to correct information provided to some Adult Day Health Care (ADHC) participants by some ADHC providers about Enhanced Case Management (ECM) and Fair Hearings for participants determined to be ineligible for Community-Based Adult Services (CBAS).

#### **Enhanced Case Management**

The Department of Health Care Services has been made aware by ECM providers that some ADHC participants that they have contacted have been given incorrect instructions and information by their ADHC providers. These participants have been instructed by their centers to not work with ECM providers on the process of developing a care plan and making necessary referrals. Participants have been informed by their centers that any cooperation in the development of their care plans and participation in the referral process while filing a fair hearing will result in a denial of their hearing. This is not correct information.

Accepting ECM services, including the preparation of a care plan and establishment of related referrals (as described within the Settlement Agreement), does not impact participants' fair hearing rights or the outcome of the hearings. We encourage centers to inform participants to work with health plans and APS to finalize their care plan and referrals to prepare for the elimination of ADHC on March 31, 2012.

If participants refuse to work with health plans and APS to finalize their care plan and referrals these participants could be at risk of not having ECM services available to them upon the elimination of ADHC on March 31, 2012.

#### **Questions**

If you have questions, or need additional information, please contact the ADHC Branch at (916) 419-7545 or visit the following websites:

- DHCS CBAS/ADHC Transition website at <http://DHCS.ca.gov/ADHCtransition>
- CDA ADHC website at [www.aging.ca.gov/programs/adhc](http://www.aging.ca.gov/programs/adhc)