



CALIFORNIA DEPARTMENT OF AGING (CDA)

FAX COVER SHEET

TO: All ADHC Providers
FROM: Adult Day Health Care Branch
DATE: August 26, 2011
SUBJECT: ADHC Participant Notices

This fax is to inform you that the Department of Health Care Services (DHCS) will be sending the attached four notices to ADHC participants in September 2011, informing them of the scheduled ADHC Medi-Cal benefit elimination effective December 1, 2011. Attached notices will be sent to ADHC participants as follows:

Notice #1: ADHC members who are not able to join a managed care health plan. Explains the change to ADHC services, how to get more information about other options, and provides a telephone number and website

Notice #2: ADHC members who are both Medicare and Medi-Cal (dual) beneficiaries and are able to join a managed care health plan to remind such beneficiaries of the deadline to select a managed care health plan or choose not to be enrolled in a managed care health plan

Notice #3: ADHC members who are eligible for Medi-Cal only, classified as Seniors and Persons with Disabilities (SPDs), are able to join a managed care health plan, have previously been notified that they will have to join a managed care health plan during their birth month, and are currently within 90-days of their birth month. Explains the change to ADHC services, how to enroll in a managed care health plan, and includes important telephone numbers for more information.

Notice #4: ADHC members who are eligible for Medi-Cal only, classified as Seniors and Persons with Disabilities (SPDs), are able to join a managed care health plan, and have not previously been notified that they will have to join a managed care health plan during their birth month. Explains the change to ADHC services, how to enroll in a managed care health plan, and includes important telephone numbers for more information.

All notices, attachments, and additional information may be viewed on the DHCS ADHC transition website at <http://DHCS.ca.gov/ADHCtransition>.

This notice and additional information may also be obtained on the CDA website at www.aging.ca.gov/programs/adhc/default.asp.

Number of pages (including this page): 8

If you do not receive all specified pages or if you have any questions regarding this transmission, please call (916) 419-7545



State of California-Health and Human Services Agency
Department of Health Care Services
P.O. Box 989009, West Sacramento, CA 95798-9850



EDMUND G. BROWN JR.
Governor

September 2011

Important Medi-Cal Changes Notice of Elimination of ADHC Medi-Cal Benefit

Dear ADHC Participant,

There is a change in state law. **Medi-Cal** will no longer pay for Adult Day Health Care (ADHC) beginning December 1, 2011. The law that changed is California Welfare & Institutions Code section 14589.5.

This does not change your:

- Medicare coverage
- Doctors and specialists you see outside an ADHC center.
- Social Security benefits

Here is what you should know:

What benefits and services will Medi-Cal no longer pay for?

Medi-Cal will not pay for you to get services at an ADHC center after December 1, 2011.

What if I still need the care I get at my ADHC after the benefit ends?

Medi-Cal and other programs have other services that may help you. We will call you soon to find out what care you need.

How do I find these services?

Your ADHC center can tell you about other services. If you get In-Home Support Services (IHSS), contact your social worker to find out if you can get more IHSS hours. If you are in the Multipurpose Senior Service Program (MSSP), contact your caseworker for help. If you are a client of a Regional Center, contact your caseworker for assistance.

What if my center has closed before I find the care I need?

The state may help you with some short-term care, or it may help you find the care and services you need.

Where can I learn more about this?

You can learn more on the DHCS website at: <http://DHCS.ca.gov/ADHCtransition>

You may also call the Medi-Cal Help Desk at (916) 636-1980.





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EDMUND G. BROWN JR.
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September 2011

Important Medi-Cal Changes Reminder Notice of Elimination of ADHC Medi-Cal Benefit

Dear ADHC Participant,

We wanted to **remind** you that we sent you a notice in August about a change in state law. **Medi-Cal** will no longer pay for Adult Day Health Care (ADHC) beginning December 1, 2011. The law that changed is California Welfare & Institutions Code section 14589.5.

This does not change your:

- Medicare coverage
- Doctors and specialists you see outside an ADHC center.
- Social Security benefits

What happens now?

Please know that you can choose to enroll in a health plan. Medi-Cal Managed Care health plans can give you some of the health services that ADHCs provide. You can join a health plan at **no cost** and you will still be on Medi-Cal. When you enroll in a health plan, they will call you to find out what care you need.

What is a Medi-Cal Managed Care Health Plan?

Managed care health plans help manage your care, arrange your services, provide 24-hour nurse advice, member services, non-emergency medical transportation and more. The health plans can also help arrange services you need that they do not cover. The services are the same as in "regular" Medi-Cal.

What do I need to do?

You can enroll in a managed care health plan. As a Medi-Cal and Medicare beneficiary your options are:

- **If you are not in a Medicare Advantage plan**, you can choose to enroll in the health plan of your choice. You have until September 16, 2011, to complete and return the choice form we sent you in August. If you do not make a choice, a health plan will be selected for you.
- **If you are in a Medicare Advantage health plan**, you must choose the same Medi-Cal Managed Care health plan. You have until September 16, 2011, to complete and return the choice form we sent you in August. If you do not make a choice you will be enrolled in the same health plan.

Your enrollment will start **October 1, 2011**. If you are not happy with your health plan, you can choose to go back to regular Medi-Cal at any time.



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How do I enroll or get more information?

- To enroll by phone, please call Health Care Options at 1-800-430-4263 or TDD/TTY at 1-800-430-7077, Monday through Friday, 8:00 a.m. – 5:00 p.m.

English		1-800-430-4263	Korean	한국어	1-800-576-6883
Arabic	اللغة العربية	1-800-576-6881	Mandarin	國語	1-800-576-6885
Armenian	Հայերեն	1-800-840-5032	Russian	Русский	1-800-430-7007
Cambodian	ភាសាខ្មែរ	1-800-430-5005	Spanish	Español	1-800-430-3003
Cantonese	粵語	1-800-430-6006	Tagalog	Tagalog	1-800-576-6890
Farsi	فارسی	1-800-840-5034	Vietnamese	Tiếng Việt	1-800-430-8008
Hmong	Hmoob	1-800-430-2022	Other Languages		1-800-430-4263

- To enroll in person, please use the “Health Care Options” presentation schedule in your packet we sent you in August.
- To enroll by mail, please fill out and return the choice form in your packet we sent you in August.

Is that all I need to do?

No. When you enroll in a health plan you will still receive some services through “regular” Medi-Cal.

- If you get In-Home Support Services (IHSS), contact your social worker to find out if you can get more IHSS hours.
- If you are in the Multipurpose Senior Service Program, contact your caseworker for help.
- If you are a client of a Regional Center, contact your caseworker for assistance.



TOBY DOUGLAS
Director

State of California-Health and Human Services Agency
Department of Health Care Services

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Governor

September 2011

Important Medi-Cal Changes Notice of Elimination of ADHC Medi-Cal Benefit

Dear ADHC Participant,

There is a change in state law. **Medi-Cal** will no longer pay for Adult Day Health Care (ADHC) beginning December 1, 2011. The law that changed is California Welfare & Institutions Code section 14589.5.

What happens now?

When ADHC ends, please know that you can choose to enroll in a health plan. Medi-Cal Managed Care health plans can give you many of the health services that ADHCs provide. You can join a health plan at **no cost** and you will still be on Medi-Cal. When you enroll in a health plan, they will call you to find out what care you need.

Why should I enroll in a health plan?

Enrolling in a health plan will help you get some of the services that ADHCs provided. Earlier, we sent you a notice, "*New Medi-Cal Rules for Seniors and People with Disabilities*." This notice included an enrollment packet with information about choosing a health plan. You can choose to enroll before your birth month by filling out the choice form in your enrollment packet.

What is a Medi-Cal Managed Care Health Plan?

Managed care health plans are a system of care that gives you access to primary care doctors and specialty care doctors. They help manage your care, arrange your services, provide 24-hour nurse advice, member services, non-emergency medical transportation and more. The health plans can also help arrange services you need that they do not cover. The services are the same as in "regular" Medi-Cal.

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How do I enroll or get more information?

- To enroll by phone, please call Health Care Options at 1-800-430-4263 or TDD/TTY at 1-800-430-7077, Monday through Friday, 8:00 a.m. – 5:00 p.m.

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Armenian	Հայերեն	1-800-840-5032	Russian	Русский	1-800-430-7007
Cambodian	ភាសាខ្មែរ	1-800-430-5005	Spanish	Español	1-800-430-3003
Cantonese	粵語	1-800-430-6006	Tagalog	Tagalog	1-800-576-6890
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- To enroll in person, please use the “Health Care Options” presentation schedule in your packet.
- To enroll by mail, please fill out and return the choice form in your enrollment packet.

Is that all I need to do?

No. When you enroll in a health plan you will still receive some services through “regular” Medi-Cal.

- If you get In-Home Support Services (IHSS), contact your social worker to find out if you can get more IHSS hours.
- If you are in the Multipurpose Senior Service Program, contact your caseworker for help.
- If you are a client of a Regional Center, contact your caseworker for assistance.



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Dear ADHC Participant,

There is a change in state law. **Medi-Cal** will no longer pay for Adult Day Health Care (ADHC) beginning December 1, 2011. The law that changed is California Welfare & Institutions Code section 14589.5. Additionally, most people with disabilities and seniors who have Medi-Cal only must enroll in a Medi-Cal health plan. You must enroll in a health plan before or during your birth month. We will mail you more information 90 days before your birth month.

What happens now?

When ADHC ends, please know that you can choose to enroll in a health plan. Medi-Cal Managed Care health plans can give you many of the health services that ADHCs provide. You can join a health plan at **no cost** and you will still be on Medi-Cal. When you enroll in a health plan, they will call you to find out what care you need.

Why should I enroll in a health plan?

Enrolling in a health plan will help you get some of the services that ADHCs provided if they are determined to be necessary. This notice includes an enrollment packet with information about choosing a health plan. You can choose to enroll before your birth month by filling out the choice form in your enrollment packet.

What is a Medi-Cal Managed Care Health Plan?

Managed care health plans are a system of care that gives you access to primary care doctors and specialty care doctors. They help manage your care, arrange your services, provide 24-hour nurse advice, member services, non-emergency medical transportation and more. The health plans can also help arrange services you need that they do not cover. The services are the same as in "regular" Medi-Cal.

How do I enroll or get more information?

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- To enroll in person, please use the “Health Care Options” presentation schedule in your packet.
- To enroll by mail, please fill out and return the choice form in your packet.

Is that all I need to do?

When you enroll in a health plan you will still receive some services through “regular” Medi-Cal.

- If you get In-Home Support Services (IHSS), contact your social worker to find out if you can get more IHSS hours.
- If you are in the Multipurpose Senior Service Program, contact your caseworker for help.
- If you are a client of a Regional Center, contact your caseworker for assistance.