

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren

AAA Contact Phone: 707-443-4363, Ext. 209

AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: Msamuels@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

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## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Jeanie Ren**

AAA Contact Phone: **707-443-4363, Ext. 209**

AAA Contact Email: **jren@a1aa.org**

Provider Name: **Legal Services of Northern California**

County(ies): **Humboldt and Del Norte**

Provider Contact Name: **Marvin Samuels**

Provider Contact Phone: **707-407-4133**

Provider Contact Email: **Msamuels@lsnc.net**

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	8	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	3	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	8	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	6	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	21	9	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	6	2	2	1
F2. Supplemental Security Income (SSI):	1	0	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	1	0

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AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: Msamuels@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	49	40	1	0
H2. Advance Health Care Directives (AHCD):	9	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 127

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
90	10	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 444

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/18/13	Humboldt Senior Resource Center, Eureka, (HSRC)	Elder Law Clinic	Seniors	7	3.5
1/15/13	Eureka LSNC office	Family Law Clinic	Seniors	2	1
1/22/13	Eureka LSNC office	Civil Clinic	Seniors	2	1
2-5-13	HSRC	Elder Law Clinic	Seniors	3	1.5
2/19/13	LSNC	Civil Clinic	Seniors	3	1.5
2/26/13	LSNC	Bankruptcy Clinic	Seniors	2	1
3/5/13	HSRC	Elder Law Clinic	Seniors	4	2
3-26-13	LSNC	Bankruptcy Clinic	Seniors	4	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 8

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2012-2013**

**Quarter: 3**

**PSA: 1**      **AAA Name: Area 1 Agency on Aging**

AAA Contact Name: **Jeanie Ren**      AAA Contact Phone: **707-443-4363, Ext. 209**      AAA Contact Email: **jren@a1aa.org**

**Provider Name: Legal Services of Northern California**      **County(ies): Humboldt and Del Norte**

Provider Contact Name: **Marvin Samuels**      Provider Contact Phone: **707-407-4133**      Provider Contact Email: **Msamuels@lsnc.net**

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**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Siskiyou, Modoc and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

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PSA: 2

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Provider Contact Name: Cathy Ferrell

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Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	29	24	2	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	1	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	2	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	37	31	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

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PSA: 2

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AAA Contact Name: Teri Gabriel

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Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Siskiyou, Modoc and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	11	9	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	19	17	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 114

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
94	11	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 262

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/14/2013	Shasta Lake SN	Presentation on elder abuse	Attendees	21	1.5
1/28/2013	Anderson Frontier Center	Presentation on Signs of Elder Abuse	Attendees	41	1.5
2/25/2013	Anderson Frontier Center	Presentation Advanced Health Care Directives and Durable Powers of Attorneys	Attendees	20	1.5
3/25/2013	Anderson Frontier Center	Presentation re LSNC-Health services	Attendees	16	1.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 6

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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## Provider Level Quarterly Report

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Quarter: 3

PSA: 2

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AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Siskiyou, Modoc and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

1/23/2013	Anderson	Directives and Durable Powers of Attorneys		25	2.5
2/13/2013	Starlite Moblie Home Park	Landlord/Tenant Mobile Home Park issues	Residents	3	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 3

AAA Name: *Adult Resource Center - Area 3 Agency on Aging*

AAA Contact Name: *Mary Neumann*

AAA Contact Phone: *530-898-5961*

AAA Contact Email: *mneumann@csuchico.edu*

Provider Name: *Legal Services of Northern California*

County(ies): *Butte, Colusa, Glenn, Plumas, Teham*

Provider Contact Name: *Jennifer Haffner or Barbara Segal* Provider Contact Phone: *(530) 345-9491*

Provider Contact Email: *jhaffner@LSNC.net or bse*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	21	19	3	0
A2. Contracts/Warranties:	7	4	3	0
A3. Other Consumer/Finance:	4	3	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	13	3	10	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	22	15	1	1
D2. Medicare:	2	2	0	1
D3. Other Health/Community Based Care:	6	4	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	45	25	11	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	29	16	4	0
E3. Other Housing:	0	0	1	0

**INCOME MAINTENANCE**

F1. Social Security:	7	0	2	1
F2. Supplemental Security Income (SSI):	12	4	2	2
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	7	3	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	6	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	9	5	0
H2. Advance Health Care Directives (AHCD):	6	3	0	0
H3. Financial Powers of Attorney:	5	0	6	0
H4. Other Miscellaneous:	4	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 215

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
124	50	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 546

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/14/13		Elder Abuse	Law Enforcement,	0	0
2/28/13	All Counties	Conference	Medical, Agencies, Providers	130	28
3/23/13	Butte Co.	Love Chapmantown Event	All	11	2
1/14/13	Plumas Co.	MDT Meeting	Providers	3	4
2/11/13	Plumas Co.	MDT Meeting	Providers	2	3.5
3/11/13	Plumas Co.	MDT Meeting	Providers	2	3.5
1/25/13	Butte Co.	Homeless Census Training	Homeless	25	1.5
1/30/13	Butte Co.	Homeless Census	Homeless	10	2.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 7

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 45

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

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Quarter: 3

PSA: 3

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AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/10/13	All Counties	Guardianship Clinic	Seniors	5	2
1/24/13	All Counties	Guardianship Clinic	Seniors	5	2
2/28/13	All Counties	Guardianship Clinic	Seniors	5	2
3/14/13	All Counties	Guardianship Clinic	Seniors	5	2
3/28/13	All Counties	Guardianship Clinic	Seniors	5	2
1/9/13	Butte County	Jesus Center Outreach	All	5	2
1/11/13	Butte County	Foreclosure Prevention Clinic	Seniors	3	2
2/8/13	Butte County	Foreclosure Prevention Clinic	Seniors	3	2
3/1/13	Butte Co.	Foreclosure Prevention Clinic	Seniors	3	2
1/16/13	All Counties	Credit Card Debt Clinic	Seniors	2	2
2/6/13	All Counties	Credit Card Debt Clinic	Seniors	2	2
3/6/13	All Counties	Credit Card Debt Clinic	Seniors	2	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	3	0	0
A2. Contracts/Warranties:	5	5	0	1
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	3	0
D2. Medicare:	0	0	2	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	2	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	1	2	0
E3. Other Housing:	1	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4      AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	0	4	0
H2. Advance Health Care Directives (AHCD):	14	1	3	0
H3. Financial Powers of Attorney:	6	0	4	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 69

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	19	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 614

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/23	Live Oak Nutrition	Legal Center services	seniors	6	0.75
1/23	YC Senior Center	credit card late payments	seniors	31	1
1/31	Yuba County Senior Center	to sue	seniors	12	0.75
2/27	Live Oak Nutrition	estates, trusts & wills	seniors	7	0.75
2/27	YC Senior Center	wills, trusts & estates	seniors	23	1
3/27	Live Oak Nutrition	powers of attorney	seniors	8	0.75

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: [jstan@a4aa.com](mailto:jstan@a4aa.com)

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217.4026

Provider Contact Email: [hwhitaker@lsnc.net](mailto:hwhitaker@lsnc.net)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217.4026

Provider Contact Email: hwhitaker@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	13	0	1
A2. Contracts/Warranties:	13	11	0	0
A3. Other Consumer/Finance:	4	4	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	5	3	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	16	12	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	0	0
E3. Other Housing:	4	3	0	1

#### INCOME MAINTENANCE

F1. Social Security:	4	4	0	1
F2. Supplemental Security Income (SSI):	2	0	0	1
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	5	4	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217.4026

Provider Contact Email: hwhitaker@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	0	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	25	0	0
H2. Advance Health Care Directives (AHCD):	8	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 117

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
106	0	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 117

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/10/13	Placer Justice Center Roseville	Forensic Accounting in Elder Financial Abuse Cases	Seniors	18	4
01/16/13	Nevada City	MDT- Prevent Elder Abuse	Seniors	12	2
01/29/13	Auburn	Referrals to MLRO of LSNC	Senior Resource Specialists	4	1
02/01/13	Auburn	Update and provide to volunteers: DPOA outreach materials.	Seniors and Senior Service Providers	100	8
02/13/13	Auburn Ravine Terrace, Auburn	*Surrogate Health Decision Making Tools & Medicare*	Health Service Providers	6	2
02/18/13	Auburn	Various substantive elder legal issues	Senior Legal Service Providers	12	1.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217.4026

Provider Contact Email: hwhitaker@lsnc.net

02/21/13	Roseville	The Affordable Health Care Act Is here! What Community Based Organizations Need To Know In 2013	Senior Service Providers	65	6.5
Various	Auburn	Elder Law ethics and MLRO program service requirements	Senior Family Members	3	2
03/13	Auburn	Update handouts; confer with volunteer attorney's who work in clinics	Seniors	13	2
03/19/13	Sierra County	Research outreach opportunities	Seniors	15	1
03/2/13	Nevada City	MDT – Prevention of Elder Abuse Meeting	Seniors	12	3
03/20/13	Nevada City	Review Elder Law packets – Prep for outreach	Seniors	15	2
03/21/13	Nevada City	Research Elder Law – prep for outreach	Seniors	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 37

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	9	16	9	1
A2. Contracts/Warranties:	2	3	1	0
A3. Other Consumer/Finance:	3	3	3	1

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	2	1	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	15	7	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	1
E3. Other Housing:	1	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	2	5	3	0
F2. Supplemental Security Income (SSI):	2	4	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	2	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	1	2	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	11	3	0
H2. Advance Health Care Directives (AHCD):	5	8	4	0
H3. Financial Powers of Attorney:	0	1	0	1
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 44

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	37	10

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 195

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/17/13	Esparto	Basics of Estate Planning	Older adults group at RISE	18	4.5
3/18/13	Davis-Eleanor Roosevelt Circle Apprtments	POLSTS, AHCD, and POAs	Older adults	9	3.4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

	CASES CLOSED IN QUARTER		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>			
A1. Bankruptcy/Debt Collection:	52	48	1
A2. Contracts/Warranties:	16	9	2
A3. Other Consumer/Finance:	36	29	1
<b>EMPLOYMENT</b>			
B1. Discrimination:	0	0	0
B2. Other Employment:	7	6	0
<b>FAMILY</b>			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	12	11	1
C2. Conservatorship:	3	3	0
C3. Other Family:	17	14	1
<b>HEALTH/COMMUNITY BASED CARE</b>			
D1. Medi-Cal/Medicaid:	9	14	1
D2. Medicare:	2	5	0
D3. Other Health/Community Based Care:	8	15	2
<b>HOUSING</b>			
E1. Landlord-Tenant (Subsidized or Private Housing):	64	72	17
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	25	22	1
E3. Other Housing:	5	3	2
<b>INCOME MAINTENANCE</b>			
F1. Social Security:	6	4	2
F2. Supplemental Security Income (SSI):	6	7	1
F3. Pensions/Retiree Benefits:	15	11	4
F4. Other Income Maintenance:	2	8	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	10	1	0
G3. Other Individual Rights:	34	30	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	69	59	0	0
H2. Advance Health Care Directives (AHCD):	7	7	0	0
H3. Financial Powers of Attorney:	6	6	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 412

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
393	38	9

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 810

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/28/13	Sacramento	Mailed SLH Fliers	Seniors at Better Life Children's Services	30	0

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/7/13	Hart Center	Scams Presentation	Seniors	5	4.1
1/9/13	Senior Center of Elk Grove	Scams Presentation	Seniors	24	5.2
1/17/13	Network Café	Overview of SLH Services	Service Providers	40	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

1/23/13	CARES Clinic	Overview of SLH Services	Service Providers	25	3.8
1/30/13	Pioneer Towers	Scams Presentation	Seniors	8	5.3
2/4/2013	Eskaton Jefferson Manor, Sac	Scams, Shames & Other Shameful Stuff	Seniors	8	6.6
2/21/13	Network Café	Overview of SLH Services	Service Providers	42	1.2
3/6/13	Pioneer Towers	Wills & Trust Presentation	Seniors	4	1.8
3/8/13	El Hogar	Overview of SLH Services	Russian Speaking Group	5	4.4
3/11/13	Eskaton Jefferson Manor	Wills & Trust Presentation	Seniors	17	2.3
3/20/13	Cordova Senior	Wills & Trust Presentation	Seniors	30	2.3
3/22/13	Senior Companion Volunteers	Overview of SLH Services	Seniors	36	1.7
3/27/13	Summerfield Plaza	Consequences of Saying Yes Presentation	Seniors	9	1.2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legalaidsmarin.o*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbaldwin@legalaidsmarin.o

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	10	3	2
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	2	0	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	6	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	4	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	20	8	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	3	3	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbaldwin@legaidmarin.o

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	6	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 69

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	11	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 493

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="51"/>
65-74:	<input type="text" value="80"/>
75-84:	<input type="text" value="45"/>
85+:	<input type="text" value="16"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="192"/>

#### CLIENT GENDER

Male:	<input type="text" value="71"/>
Female:	<input type="text" value="121"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="192"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="78"/>
Homebound:	<input type="text" value="10"/>
Lives Alone:	<input type="text" value="88"/>
Institutionalized:	<input type="text" value="2"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="16"/>
Limited English:	<input type="text" value="56"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="67"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="53"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="16"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="94"/>
African American:	<input type="text" value="29"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="37"/>
Filipino:	<input type="text" value="8"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="4"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="1"/>
Race Unknown/Some Other Race:	<input type="text" value="17"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="192"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	11	1	8
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	4	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	3

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	69	22	2	33
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	5	0	1
E3. Other Housing:	32	13	0	3

#### INCOME MAINTENANCE

F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	12	9	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	10	1	0
G3. Other Individual Rights:	1	0	0	1

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	3	0	4
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	14	4	0	0

**TOTAL CASES OPENED IN QUARTER:** 192

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
90	7	53

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1666

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	8	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	0	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	13	6	0	4
G2. Elder Abuse/Neglect/Exploitation:	12	6	0	0
G3. Other Individual Rights:	8	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	3	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 53

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	0	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 360

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/29/13	San Mateo	Filipino BAR	Attorneys	20	4
1/30/13	San Mateo	Pilipino Bayanihan Resource Center	Pilipinos	5	2
2/2/13	SF	PI/PSD	Law Student Fair	200	7
2/12/13	LGBT Ctr	LGBT & Seniors	LGBT & API Seniors	20	3
2/13/13	SF	Public Benefits	Senior	10	1
3/1/13	SF	Elder Abuse Scam	Senior & Disable	50	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 19

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/24/13	Hastings	Legal Clinic	API	4	4
2-28-13	Hastings	Legal Clinic	API	7	4
3/12/13	SF	VABANC Clinic	Vietnamese	6	2
3/12/13	SF	Lao Seri Outreach	Laotian	20	2
3/18/13	Canon Kip	Housing Rights & leadership	Seniors- Disable	9	2
3/20/13	SF	Elder Abuse Task Force	API CBO	8	2
3-28-13	Hastings	Legal Clinic	API	12	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>			
A1. Bankruptcy/Debt Collection:	0	0	0
A2. Contracts/Warranties:	0	0	0
A3. Other Consumer/Finance:	9	1	4
<b>EMPLOYMENT</b>			
B1. Discrimination:	0	0	0
B2. Other Employment:	0	0	0
<b>FAMILY</b>			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0
C2. Conservatorship:	0	0	0
C3. Other Family:	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>			
D1. Medi-Cal/Medicaid:	0	0	0
D2. Medicare:	0	0	0
D3. Other Health/Community Based Care:	0	0	0
<b>HOUSING</b>			
E1. Landlord-Tenant (Subsidized or Private Housing):	11	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0
E3. Other Housing:	0	0	0
<b>INCOME MAINTENANCE</b>			
F1. Social Security:	14	3	2
F2. Supplemental Security Income (SSI):	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	0	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	7	2	0

**TOTAL CASES OPENED IN QUARTER:** 49

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
16	8	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1555

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
January 2,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
January 16,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
February 6,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
February 1	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
March 6, 2	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
March 20,	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
January 15,	Cannon Kip Senior Center, SF	Consumer Protection	Senior Residents	40	6
February 1	OMI, Senior Center, SF	Consumer Fraud	Senior Residents	9	6
March 4, 2	30th Street, Senior Center, SF	Public Benefits, Estate Planning, Consumer Protection and Housing	Senior Residents	24	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>			
A1. Bankruptcy/Debt Collection:	0	0	0
A2. Contracts/Warranties:	0	0	0
A3. Other Consumer/Finance:	0	0	0
<b>EMPLOYMENT</b>			
B1. Discrimination:	1	0	0
B2. Other Employment:	11	6	4
<b>FAMILY</b>			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0
C2. Conservatorship:	0	0	0
C3. Other Family:	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>			
D1. Medi-Cal/Medicaid:	0	0	0
D2. Medicare:	0	0	0
D3. Other Health/Community Based Care:	0	0	0
<b>HOUSING</b>			
E1. Landlord-Tenant (Subsidized or Private Housing):	24	19	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0
E3. Other Housing:	0	0	0
<b>INCOME MAINTENANCE</b>			
F1. Social Security:	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	18	13	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	15	12	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 70

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
51	1	9

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 419

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/31/13	Excelsior Senior Center	Illegal In-Law Units	Know your rights	19	3
2/28/13	Excelsior Senior Center	SSI Basics Workshop	Know your rights	14	3
3/18/13	5199 Mission St. Senior Housing	SSI Basics Workshop	Cover common SSI suspension	16	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 9

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Laine Lawrence*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *Laine.lawrence@ccsls.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Laine Lawrence*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *Laine.lawrence@ccsls.or*

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	12	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	37	35	0	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	2	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	30	26	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	12	1	0
E3. Other Housing:	25	24	2	0

#### INCOME MAINTENANCE

F1. Social Security:	8	6	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	10	8	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Laine Lawrence*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *Laine.lawrence@ccsls.or*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	11	2	0
G3. Other Individual Rights:	9	8	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	42	5	0
H2. Advance Health Care Directives (AHCD):	5	2	2	0
H3. Financial Powers of Attorney:	11	11	0	0
H4. Other Miscellaneous:	23	22	0	0

**TOTAL CASES OPENED IN QUARTER:** 253

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
231	18	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1581

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/6/2013	San Ramon	Advance Health Care Directive	Seniors	25	8
3/18/2013	AAA Office- Pleasant Hill	Legal Services Available to Seniors	Contra Costa County employees who provide services to seniors	30	5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	15	12	7	1
A2. Contracts/Warranties:	4	3	4	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	8	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	38	19	18	3
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	48	28	12	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	1	0
E3. Other Housing:	6	3	1	0

#### INCOME MAINTENANCE

F1. Social Security:	6	1	2	0
F2. Supplemental Security Income (SSI):	19	4	13	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	0	2	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	5	2
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	0	1	0
H2. Advance Health Care Directives (AHCD):	8	0	8	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	3	0

**TOTAL CASES OPENED IN QUARTER:** 176

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
80	78	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1090

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/15/13	South San Francisco	Senior Health & Fitness Fair	Seniors	100	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 3

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/14/13	Safe Harbor Shelter, South San Francisco	Health Benefits	Seniors, adults with disabilities	15	3
01/31/13	Safe Harbor Shelter, South San Francisco	Medi-Cal Share of Cost	Case managers	5	2
02/11/13	Fair Oaks Senior Center	Advance Health Care Directives	Seniors	11	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 8

AAA Name: *San Mateo County Area Agency on Aging*

AAA Contact Name: **Craig McCulloh**

AAA Contact Phone: **650-573-2480**

AAA Contact Email: **cmcculloh@smcgov.org**

Provider Name: *Legal Aid Society of San Mateo County*

County(ies): *San Mateo*

Provider Contact Name: **M. Stacey Hawver**

Provider Contact Phone: **650-517-8917**

Provider Contact Email: **mshawver@legalaidsmc.**

02/25/13	Safe Harbor Shelter, South San Francisco	Social Security	Seniors, adults with disabilities	20	3
02/28/13	Safe Harbor Shelter, South San Francisco	Social Security	Case managers	3	2
03/11/13	Safe Harbor Shelter, South San Francisco	Health Benefits	Seniors, adults with disabilities	25	3
3/11/13	Doelger Senior Center, Daly City	Elder Abuse	HART Volunteers	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	30
65-74:	61
75-84:	35
85+:	24
Client Declined to Provide Information:	1
<b>Total:</b>	<b>151</b>

#### CLIENT GENDER

Male:	49
Female:	102
Client Declined to Provide Information:	0
<b>Total:</b>	<b>151</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	66
Homebound:	2
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	20
Rural:	0
Greatest Economic Need (Minority):	61
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	2

#### CLIENT ETHNICITY

Hispanic/Latino:	9
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	64
African American:	33
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	24
Filipino:	1
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	2
<b>Total:</b>	<b>151</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	9	4	6	5

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	11	2	1	1
D2. Medicare:	15	6	2	3
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	1	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	8	5	0	2
F2. Supplemental Security Income (SSI):	25	7	5	9
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	9	1	4	5
G2. Elder Abuse/Neglect/Exploitation:	51	41	16	9
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	8	1	10	0
H4. Other Miscellaneous:	9	14	0	0

**TOTAL CASES OPENED IN QUARTER:** 152

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
88	45	35

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2321

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/09/13	Alameda County Fairgrounds, Pleasanton	Senior Fair	Seniors and Caregivers	750	39
02/10/13	Alameda County Fairgrounds, Pleasanton	Senior Fair	Seniors and Caregivers	250	7.75

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 47

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/08/13	Arthritis & Chronic Illness Support	Welcome to Medicare: Coverage and Options	Seniors and Caregivers	14	5.75

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Fancel D'Andrea**

Provider Contact Phone: **(510) 832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

	Group, Berkeley				
01/09/13	Strawberry Creek Lodge, Berkeley	Create a Secure Future: Advance Health Care Directives	Seniors	4	5.25
01/10/13	Southlake Tower, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors and Providers	27	7.25
01/14/13	Hillscrest Garden Senior Apt.,	Welcome to Medicare: Coverage and Options	Seniors and Providers	12	7.5
01/15/13	San Leandro Senior Community Center, San Leandro	Create a Secure Future: Advance Health Care Directives	Seniors	17	3.75
01/17/13	Redwood Gardens, Berkeley	Create a Secure Future: Advance Health Care Directives	Seniors and Providers	20	3.5
01/22/13	Mastick Senior Center, Alameda	Health Reform and Medicare	Seniors and Providers	38	7.25
01/24/13	Amistad Housing, Berkeley	Knowledge is Key: Medicare Rights	Seniors and Providers	8	6.5
01/25/13	Bancroft Senior Homes, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors and Providers	24	5.25
01/29/13	Mastick Senior Center, Alameda	Low Income Assistance: Help with Health Care Costs	Seniors and Providers	16	4.5
02/05/13	Mastick Senior Center, Alameda	The ABC's of LTC: Overview of Long Term Care	Seniors and Providers	12	8
02/11/13	J-Sei Senior Center, Berkeley	Health Reform and Medicare	Seniors	21	4.25
02/11/13	Hillscrest Garden Senior Apt.,	Consumer Fraud: Scams Targeting Seniors	Seniors	5	3.5
02/19/13	Mastick Senior Center, Alameda	Seniors Guide to Public Benefits	Seniors	7	5.35
02/19/13	UC Berkeley School of Social Work,	Keeping Elders Safe: Overview of Elder Abuse	Caregivers of Seniors	8	7
02/26/13	Senior Center Without Walls, Oakland	Low Income Assistance: Help with Health Care Costs, Oakland	Seniors and Providers	10	3.75
02/26/13	Social Workers in Senior Housing (SWISH), Oakland	Low Income Assistance: Help with Health Care Costa	Caregivers of Seniors	31	4
02/26/13	Mastick Senior Center, Alameda	Keeping Elders Safe: Overview of Elder Abuse	Seniors and Providers	4	4.25

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **(510) 832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

03/01/13	North Oakland Senior Center, Oakland	Keeping Elders Safe: Overview of Elder Abuse	Caregivers of Seniors	13	7
03/05/13	Neighborhood Church of Castro Valley, Castro Valley	General LAS	Seniors and Caregivers	135	8.25
03/06/13	J.L. Richard Terrace and Evergreen Annex, Oakland	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors and Providers	40	5.5
03/07/13	Alta Bates Medical Center, Berkeley	Health Reform and Medicare	Seniors and Caregivers	15	7
03/08/13	UC Berkeley Retirement Center, Berkeley	The ABC's of LTC: Long Term Care	Seniors and Caregivers	87	10.5
03/11/13	Hillscresc Garden Senior Apt.,	Seniors Guide to Public Benefits	Seniors and Caregivers	5	5.6
03/14/13	North Oakland Senior Center, Oakland	Welcome to Medicare: Coverage and Options	Seniors	9	5.5
03/15/13	East Oakland Senior Center, Oakland	Consumer Fraud: Tips for Protection and Prevention	Seniors and Providers	92	18.5
03/18/13	Percy Abram Jr. Senior Apartments, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors and Providers	6	5
03/23/13	IBEW Local 595 Hall, Dublin	Health Reform and Medicare	Seniors and Caregivers	25	9
03/25/13	Percy Abram Jr. Senior Apartments, Oakland	Health Reform and Medicare	Seniors and Providers	2	3.25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 29

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 182

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	9	5	1	0
A2. Contracts/Warranties:	6	7	0	0
A3. Other Consumer/Finance:	4	4	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	7	0	0
C2. Conservatorship:	4	3	0	0
C3. Other Family:	5	6	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	13	10	3	0
D2. Medicare:	5	5	1	1
D3. Other Health/Community Based Care:	7	6	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	26	22	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	18	19	2	0

#### INCOME MAINTENANCE

F1. Social Security:	6	8	1	1
F2. Supplemental Security Income (SSI):	19	17	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	7	0	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	5	0	0
G2. Elder Abuse/Neglect/Exploitation:	35	28	2	2
G3. Other Individual Rights:	4	4	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	75	78	15	0
H2. Advance Health Care Directives (AHCD):	21	9	13	0
H3. Financial Powers of Attorney:	19	21	0	0
H4. Other Miscellaneous:	20	20	0	0

**TOTAL CASES OPENED IN QUARTER:** 318

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
294	43	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1570

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/17/12 a	SALA Central Office in San Jose	Training for New SALA Intake Volunteers	Volunteer attorneys and paralegals that help with client interviews at senior centers	6	6
2/21/13	Vintage Silver Creek Assisted Living in San Jose	Presentation on SALA: Who We Are and What We Do	Senior residents at facility	36	4.9
2/27/13	HICAP Luncheon in Santa Clara	Presentation on SALA: Who We Are and What We Do with a special focus on SALA's services for Medicare beneficiaries	HICAP staff and volunteers	35	3.5
3/19/13	Palo Alto Gardens Senior Housing	Presentation on SALA: Who We Are and What We Do	Senior residents at housing project	25	5.8

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

3/20/13	Long Term Care Ombudsman Office at Catholic Charities in San Jose	Presentation on Fair Housing Issues in Nursing Homes and Assisted Living with Fair Housing Law Project (how to recognize fair housing issues and get help for clients)	Long Term Care Ombudsman staff and volunteers	30	10
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/11/13	Catholic Charities Daybreak Program Caregiver Support Group in San Jose	Presentation on Prevention of Elder Abuse	Daybreak Staff and Participants in Support Group	7	5.5
3/19/13	Senior Nutrition Program at Berryessa Community Center in	Presentation on How To Be Legally Healthy	Senior participants at nutrition site	75	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="41"/>
65-74:	<input type="text" value="97"/>
75-84:	<input type="text" value="62"/>
85+:	<input type="text" value="39"/>
Client Declined to Provide Information:	<input type="text" value="39"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="278"/>

#### CLIENT GENDER

Male:	<input type="text" value="132"/>
Female:	<input type="text" value="146"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="278"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="117"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="29"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="2"/>
Limited English:	<input type="text" value="123"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="176"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="255"/>
African American:	<input type="text" value="15"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="2"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="1"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="278"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	10	0	10	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	9	0	9	0

**EMPLOYMENT**

B1. Discrimination:	1	0	1	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	3	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	9	0	9	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	61	0	61	0
D2. Medicare:	9	0	9	0
D3. Other Health/Community Based Care:	3	0	3	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	7	0	7	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	10	0	10	0

**INCOME MAINTENANCE**

F1. Social Security:	25	0	25	0
F2. Supplemental Security Income (SSI):	7	0	7	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	5	0	5	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	9	0	9	0
G2. Elder Abuse/Neglect/Exploitation:	8	0	8	0
G3. Other Individual Rights:	7	0	7	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	60	0	57	0
H2. Advance Health Care Directives (AHCD):	26	0	23	0
H3. Financial Powers of Attorney:	30	0	26	0
H4. Other Miscellaneous:	108	0	107	0

**TOTAL CASES OPENED IN QUARTER:** 410

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	399	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 645

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/1/2013	Kennedy Community Center	Outreach to seniors	Seniors 60+	35	2
3/13/2013	Plymouth Place	Discussion of Services	Seniors 60+	15	1

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	1	0	0
A2. Contracts/Warranties:	2	0	3	0
A3. Other Consumer/Finance:	2	6	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	2	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	1	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	2	0
G3. Other Individual Rights:	0	0	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	4	3	0
H2. Advance Health Care Directives (AHCD):	0	2	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	3	0

**TOTAL CASES OPENED IN QUARTER:** 37

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	18	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 77

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/20/13	Calaveras Fair Grounds	Calaveras Free Sr. Luncheon Elder Abuse Awareness Conference	60+	150	8
3/27/13	Sonora ML Fair Grounds	Tuolumne Free Sr. Luncheon Elder Abuse Awareness Conference	60+	300	8

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 16

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400\*819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400\*819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz & San Benito**

Provider Contact Name: **Creighton Anthony Mendivil**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **creightonmendivil@senio**

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	16	3	5	0
A2. Contracts/Warranties:	4	1	1	0
A3. Other Consumer/Finance:	1	1	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	1	2	0
C3. Other Family:	1	0	1	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	15	3	5	0
D2. Medicare:	3	2	0	0
D3. Other Health/Community Based Care:	3	0	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	48	15	14	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	18	2	2	0

**INCOME MAINTENANCE**

F1. Social Security:	5	1	3	0
F2. Supplemental Security Income (SSI):	4	1	1	0
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	1	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400\*819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz & San Benito**

Provider Contact Name: **Creighton Anthony Mendivil**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **creightonmendivil@senio**

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	4	7	0
H2. Advance Health Care Directives (AHCD):	2	1	0	0
H3. Financial Powers of Attorney:	10	0	6	0
H4. Other Miscellaneous:	9	1	6	0

**TOTAL CASES OPENED IN QUARTER:** 166

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
39	57	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 715

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/12/2013	Green Valley MHP	Meeting to discuss intervention	Senior Residents Mobilehome Parks	60	3
3/13/2013	NARFE	Discuss SCLS areas of assistance	Senior Retired Federal Workers	25	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: (559) 600-4405

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Kim Soth Taing

Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="40"/>
65-74:	<input type="text" value="37"/>
75-84:	<input type="text" value="12"/>
85+:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="98"/>

#### CLIENT GENDER

Male:	<input type="text" value="42"/>
Female:	<input type="text" value="56"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="98"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="0"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="57"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="13"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="42"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="54"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="35"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="24"/>
Caucasian:	<input type="text" value="42"/>
African American:	<input type="text" value="13"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="5"/>
Race Unknown/Some Other Race:	<input type="text" value="12"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="98"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: (559) 600-4405

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Kim Soth Taing

Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)				
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	6	1	0	0
A2. Contracts/Warranties:	6	2	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	6	4	4	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	2	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	61	24	14	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	1	0	0
E3. Other Housing:	3	0	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	0	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	0	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: (559) 600-4405

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Kim Soth Taing

Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	1	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	7	2	0

**TOTAL CASES OPENED IN QUARTER:** 98

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
39	27	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 344

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: (559) 623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="6"/>
65-74:	<input type="text" value="31"/>
75-84:	<input type="text" value="24"/>
85+:	<input type="text" value="10"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="71"/>

#### CLIENT GENDER

Male:	<input type="text" value="26"/>
Female:	<input type="text" value="45"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="71"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="39"/>
Homebound:	<input type="text" value="10"/>
Lives Alone:	<input type="text" value="1"/>
Institutionalized:	<input type="text" value="4"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="1"/>
Limited English:	<input type="text" value="5"/>
Rural:	<input type="text" value="18"/>
Greatest Economic Need (Minority):	<input type="text" value="9"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="13"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="13"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="47"/>
African American:	<input type="text" value="3"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="1"/>
Race Unknown/Some Other Race:	<input type="text" value="18"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="71"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: (559) 623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	7	8	0
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	5	5	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	5	4	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	6	0	0
E3. Other Housing:	1	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: (559) 623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	1	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	23	8	0
H2. Advance Health Care Directives (AHCD):	5	0	9	0
H3. Financial Powers of Attorney:	7	5	2	0
H4. Other Miscellaneous:	2	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 71

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<span style="border: 1px solid black; padding: 2px;">60</span>	<span style="border: 1px solid black; padding: 2px;">35</span>	<span style="border: 1px solid black; padding: 2px;">0</span>

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 324

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/14/2013	Visalia/Internet	Community Forum re End of Life Needs	Targeted Seniors, their families & referral sources	110	4.9
1/10/2013	Visalia	Meeting w/County Employees	Referral sources	15	2
1/17/2013	Visalia	Attended Annuity Sales Presentation	Referral sources	10	2.7
1/20/2013	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	22	4.4
1/22/2013	Tulare	United Way Meeting	Referral Sources	7	3.3
1/29/2013	Visalia	Judged Mock Trial	Targeted Seniors, their families & referral sources	45	3.7
1/30/2013	Porterville	Meeting w/County Employees	Targeted Seniors, their families & referral sources	16	4.3
2/8/2013	Tulare	United Way Meeting	Referral Sources	5	2.3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: (559) 623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

2/17/2013	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	24	4
2/20/2013	Visalia	Mediation Training @ Recovery Home	Referral Sources	10	2.5
2/21/2013	Visalia	County Bar Assoc Meeting	Referral Sources	15	1.5
2/28/2013	Visalia	United Way Bd. Mtg	Referral Sources	11	2.9
2/28/2013	Visalia	Multi-Disciplinary Team Mtg	Referral Sources	8	1.4
3/17/2013	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	31	5
3/28/2013	Porterville	Fraud Prevention Event	Targeted Seniors, their families & referral sources	35	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 51

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/14/2013	Visalia/Internet	Community Forum re End of Life Needs	Targeted Seniors, their families & referral sources	110	4.9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Michael Brooks**

Provider Contact Phone: **559-733-8770**

Provider Contact Email: [mbrooks@centralcallegal.com](mailto:mbrooks@centralcallegal.com)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Michael Brooks**

Provider Contact Phone: 559-733-8770

Provider Contact Email: [mbrooks@centralcallegal.com](mailto:mbrooks@centralcallegal.com)

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Michael Brooks**

Provider Contact Phone: 559-733-8770

Provider Contact Email: [mbrooks@centralcallegal.com](mailto:mbrooks@centralcallegal.com)

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	7	8	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 31

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	8	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 58

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 873-6364

AAA Contact Email: mmann@inyocounty.us

Provider Name: Catherine Denevi, Esq.

County(ies): Inyo and Mono

Provider Contact Name: Catherine Denevi

Provider Contact Phone: (760) 917-4747

Provider Contact Email: simondenevilaw@sbrglob

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 873-6364

AAA Contact Email: mmann@inyocounty.us

Provider Name: Catherine Denevi, Esq.

County(ies): Inyo and Mono

Provider Contact Name: Catherine Denevi

Provider Contact Phone: (760) 917-4747

Provider Contact Email: simondenevilaw@sbrglob

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	3	2	1	0
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	0	0	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	1	1	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 873-6364

AAA Contact Email: mmann@inyocounty.us

Provider Name: Catherine Denevi, Esq.

County(ies): Inyo and Mono

Provider Contact Name: Catherine Denevi

Provider Contact Phone: (760) 917-4747

Provider Contact Email: simondenevilaw@sbrglob

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	5	1	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	3	3	0	0
H4. Other Miscellaneous:	2	0	2	0

**TOTAL CASES OPENED IN QUARTER:** 33

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	5	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 38

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.Net*

Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.Net*

Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	39	2	32	0
A2. Contracts/Warranties:	20	0	18	0
A3. Other Consumer/Finance:	24	3	4	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	1	0
C2. Conservatorship:	11	3	6	1
C3. Other Family:	4	0	2	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	1	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	94	14	73	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	1	5	0
E3. Other Housing:	7	3	1	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	0	3	0
F2. Supplemental Security Income (SSI):	12	1	6	0
F3. Pensions/Retiree Benefits:	3	1	1	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx. Net*

Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	3	9	0
G3. Other Individual Rights:	29	2	25	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	5	2	0
H2. Advance Health Care Directives (AHCD):	8	1	6	0
H3. Financial Powers of Attorney:	2	1	2	0
H4. Other Miscellaneous:	64	1	76	0

**TOTAL CASES OPENED IN QUARTER:** 363

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
44	273	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 386

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/4/13	Paso Robles	Community Outreach	Seniors	10	1
3/7/13	Paso Robles	Community Outreach	Seniors	11	1
3/12/13	San Luis Obispo	Advocates Meeting	Social Workers	15	1
3/26/13	San Luis Obispo	Training	Ombudsman	20	1
3/27/13	Paso Robles	Community Outreach	Seniors	10	1

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 5

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Christine Voth*

AAA Contact Phone: *805-477-7305*

AAA Contact Email: *Chistine\_voth@ventura.org*

Provider Name: *Grey Law of Ventura County Inc.*

County(ies): *Ventura*

Provider Contact Name: *Mike Williams*

Provider Contact Phone: *805 658-2266*

Provider Contact Email: *Msw98488@aol.com*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="28"/>
65-74:	<input type="text" value="109"/>
75-84:	<input type="text" value="93"/>
85+:	<input type="text" value="45"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="275"/>

#### CLIENT GENDER

Male:	<input type="text" value="113"/>
Female:	<input type="text" value="162"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="275"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="38"/>
Homebound:	<input type="text" value="4"/>
Lives Alone:	<input type="text" value="151"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="3"/>
Limited English:	<input type="text" value="81"/>
Rural:	<input type="text" value="33"/>
Greatest Economic Need (Minority):	<input type="text" value="92"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="88"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="90"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="14"/>
Caucasian:	<input type="text" value="180"/>
African American:	<input type="text" value="12"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="16"/>
Cambodian:	<input type="text" value="1"/>
Chinese:	<input type="text" value="8"/>
Filipino:	<input type="text" value="9"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="4"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="3"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="20"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="275"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Christine Voth**

AAA Contact Phone: **805-477-7305**

AAA Contact Email: **Chistine\_voth@ventura.org**

Provider Name: **Grey Law of Ventura County Inc.**

County(ies): **Ventura**

Provider Contact Name: **Mike Williams**

Provider Contact Phone: **805 658-2266**

Provider Contact Email: **Msw98488@aol.com**

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	12	12	0	0
A3. Other Consumer/Finance:	51	44	4	3

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	15	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	5	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	9	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	8	0	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	22	20	1	1
F2. Supplemental Security Income (SSI):	36	32	3	1
F3. Pensions/Retiree Benefits:	19	18	1	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Christine Voth**

AAA Contact Phone: **805-477-7305**

AAA Contact Email: **Chistine\_voth@ventura.org**

Provider Name: **Grey Law of Ventura County Inc.**

County(ies): **Ventura**

Provider Contact Name: **Mike Williams**

Provider Contact Phone: **805 658-2266**

Provider Contact Email: **Msw98488@aol.com**

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	24	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	71	71	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 272

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
258	9	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 364

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1-14	Sunny Acres, Ox	L.I.F.E.	Seniors	18	4
1-22	Santa Clara SC	Grey Law	Seniors	11	3
1-25	Scan	L.I.F.E.	Seniors	25	3.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 11

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: *Sylvia Soto*

AAA Contact Phone: *213-738-4477*

AAA Contact Email: *ssoto@css.lacounty.gov*

Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles*

Provider Contact Name: *Velinda Mackey*

Provider Contact Phone: *(323) 549-5836*

Provider Contact Email: *vmackey@bettzedek.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Sylvia Soto

AAA Contact Phone: 213-738-4477

AAA Contact Email: [ssoto@css.lacounty.gov](mailto:ssoto@css.lacounty.gov)

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: [vmackey@bettzedek.org](mailto:vmackey@bettzedek.org)

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	28	12	13	0
A2. Contracts/Warranties:	2	4	0	0
A3. Other Consumer/Finance:	9	6	3	1

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	24	12	3	0
C3. Other Family:	2	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	1	1	0
D2. Medicare:	0	1	1	0
D3. Other Health/Community Based Care:	2	4	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	7	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	12	3	0
E3. Other Housing:	3	2	3	0

#### INCOME MAINTENANCE

F1. Social Security:	4	2	1	0
F2. Supplemental Security Income (SSI):	7	4	1	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	2	2	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Sylvia Soto

AAA Contact Phone: 213-738-4477

AAA Contact Email: ssoto@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	3	1	0
G3. Other Individual Rights:	10	2	0	4

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	48	35	0	0
H2. Advance Health Care Directives (AHCD):	32	13	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	12	0	0

**TOTAL CASES OPENED IN QUARTER:** 217

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
138	38	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2335

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/30/13	Los Angeles	Elder Care presentation	Seniors	20	10

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 10

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Jonathan Abadesco, CPA, Contr

Provider Contact Phone: (951) 368-2536

Provider Contact Email: jabadesco@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="55"/>
65-74:	<input type="text" value="105"/>
75-84:	<input type="text" value="84"/>
85+:	<input type="text" value="15"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="259"/>

#### CLIENT GENDER

Male:	<input type="text" value="87"/>
Female:	<input type="text" value="172"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="259"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="121"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="142"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="7"/>
Limited English:	<input type="text" value="7"/>
Rural:	<input type="text" value="14"/>
Greatest Economic Need (Minority):	<input type="text" value="28"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="37"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="52"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="18"/>
Caucasian:	<input type="text" value="191"/>
African American:	<input type="text" value="35"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="4"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="4"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="259"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Jonathan Abadesco, CPA, Contr

Provider Contact Phone: (951) 368-2536

Provider Contact Email: jabadesco@icls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	32	20	8	0
A2. Contracts/Warranties:	18	15	1	1
A3. Other Consumer/Finance:	3	3	0	1

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	17	9	3	1
C2. Conservatorship:	1	2	0	0
C3. Other Family:	3	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	4	0	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	8	7	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	43	23	12	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	12	7	1
E3. Other Housing:	13	11	1	0

#### INCOME MAINTENANCE

F1. Social Security:	6	5	0	0
F2. Supplemental Security Income (SSI):	7	7	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Jonathan Abadesco, CPA, Contr

Provider Contact Phone: (951) 368-2536

Provider Contact Email: jabadesco@icls.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	13	7	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	50	22	34	1
H2. Advance Health Care Directives (AHCD):	9	0	9	0
H3. Financial Powers of Attorney:	13	3	9	0
H4. Other Miscellaneous:	3	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 276

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
162	84	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1064

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/12/2013	Trona Senior Center, Trona, CA	Provision of information regarding ICLS Services and Renter's Rights	Seniors	7	6
03/21/2013	Home of Neighborly Services 839 N. Mount Vernon, San Bernardino, CA	ICLS Services & What We Do	Seniors	15	4.3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 10

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
03/25/2013	Family Assistance	Elder Abuse	DV Advocates	10	1

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2012-2013

Quarter: 3

PSA: 20      AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew      AAA Contact Phone: 909 891 3901      AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.      County(ies): San Bernardino

Provider Contact Name: Jonathan Abadesco, CPA, Contr      Provider Contact Phone: (951) 368-2536      Provider Contact Email: jabadesco@icls.org

	Program, Victorville, CA
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeff Meyers

AAA Contact Phone: (951) 867-3800 Ext 73858

AAA Contact Email: [jmeyers@co.riverside.ca.us](mailto:jmeyers@co.riverside.ca.us)

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Jonathan Abadesco, CPA, Contr

Provider Contact Phone: (951) 368-2536

Provider Contact Email: [jabadesco@icls.org](mailto:jabadesco@icls.org)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeff Meyers

AAA Contact Phone: (951) 867-3800 Ext 73858

AAA Contact Email: [jmeyers@co.riverside.ca.us](mailto:jmeyers@co.riverside.ca.us)

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Jonathan Abadesco, CPA, Contr

Provider Contact Phone: (951) 368-2536

Provider Contact Email: [jabadesco@icls.org](mailto:jabadesco@icls.org)

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	23	13	0	0
A2. Contracts/Warranties:	8	7	0	0
A3. Other Consumer/Finance:	1	1	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	4	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	5	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	19	12	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	3	0	0
E3. Other Housing:	5	1	0	0

**INCOME MAINTENANCE**

F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	5	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	1	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeff Meyers

AAA Contact Phone: (951) 867-3800 Ext 73858

AAA Contact Email: jmeyers@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Jonathan Abadesco, CPA, Contr

Provider Contact Phone: (951) 368-2536

Provider Contact Email: jabadesco@icls.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	10	15	0
H2. Advance Health Care Directives (AHCD):	16	1	11	0
H3. Financial Powers of Attorney:	4	2	2	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 144

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	37	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 405

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/20/2013	Kay Cisneros Senior Center Menifee, CA	Power of Attorney (Health Care and Financial) Public Benefits Overview	Seniors	100	9

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 9

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571 5244

Provider Contact Email: bwise@legal.aid.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571 5244

Provider Contact Email: bwise@legal.aid.com

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	153	98	24	1
A2. Contracts/Warranties:	14	13	0	0
A3. Other Consumer/Finance:	20	17	1	0

**EMPLOYMENT**

B1. Discrimination:	1	0	0	0
B2. Other Employment:	41	17	19	1

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	43	31	11	0
C2. Conservatorship:	13	7	4	1
C3. Other Family:	29	16	2	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	12	11	2	0
D2. Medicare:	5	3	6	0
D3. Other Health/Community Based Care:	29	23	4	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	132	109	6	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	47	27	1	0
E3. Other Housing:	47	42	1	0

**INCOME MAINTENANCE**

F1. Social Security:	21	16	2	2
F2. Supplemental Security Income (SSI):	59	36	13	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	38	19	0	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571 5244

Provider Contact Email: bwise@legal.aid.com

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	42	38	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	31	0	0
H2. Advance Health Care Directives (AHCD):	10	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	23	19	6	0

**TOTAL CASES OPENED IN QUARTER:** 812

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
583	102	9

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1723

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/13/13	Irvine	Clinic in the Park	Community	30	5
2/8/13	Garden Grove	Health Law Update	Community	10	2
2/25/13	Santa Ana	Community Education	Community	19	1
3/9/13	Santa Ana	Health Fair	Community	60	5
3/10/13	Irvine	Clinic in the Park	Community	50	5
3/26	Orange	Preserving Elder Lifestyles	Seniors	50	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 22

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571 5244

Provider Contact Email: bwise@legal.aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/4/13	Irvine	Health Plan Appeals	Community	4	5
2/26/13	Irvine	Advanced Directives	Community	15	3
3/12/13	Garden Grove	Affordable Care Act	Community	18	3
3/23	Fullerton	Community Law Day	Korean Community	25	9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn.driscoll@sdcountry.ca.gov*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcountry.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x 232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="159"/>
65-74:	<input type="text" value="333"/>
75-84:	<input type="text" value="270"/>
85+:	<input type="text" value="97"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="859"/>

#### CLIENT GENDER

Male:	<input type="text" value="256"/>
Female:	<input type="text" value="603"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="859"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="28"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="557"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="2"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="73"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="103"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="80"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="686"/>
African American:	<input type="text" value="36"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="1"/>
Chinese:	<input type="text" value="7"/>
Filipino:	<input type="text" value="28"/>
Japanese:	<input type="text" value="4"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="2"/>
Vietnamese:	<input type="text" value="2"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="7"/>
Race Unknown/Some Other Race:	<input type="text" value="84"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="859"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn.driscoll@sdcountry.ca.gov*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcountry.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x 232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	25	22	3	0
A2. Contracts/Warranties:	111	80	31	0
A3. Other Consumer/Finance:	30	22	8	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	24	24	0	0
C2. Conservatorship:	5	4	1	0
C3. Other Family:	2	1	1	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	18	13	5	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	111	84	27	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	14	1	0
E3. Other Housing:	35	28	7	0

**INCOME MAINTENANCE**

F1. Social Security:	13	12	1	0
F2. Supplemental Security Income (SSI):	8	6	2	0
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	10	6	4	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn.driscoll@sdcountry.ca.gov*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcountry.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x 232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	16	15	1	0
G3. Other Individual Rights:	136	105	31	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	191	139	52	0
H2. Advance Health Care Directives (AHCD):	20	4	16	0
H3. Financial Powers of Attorney:	37	21	16	0
H4. Other Miscellaneous:	41	33	8	0

**TOTAL CASES OPENED IN QUARTER:** 859

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
643	216	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1648

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/31/13	College Avenue Senior Center	Elder Law, Senior Legal Services, Wills and Elder Abuse	Seniors 60+	25	2
3/28/13	Poway Senior Center	Elder Law, Senior Legal Services, Wills and Elder Abuse and Scams	Seniors 60+	10	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 4

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/10/13	TELACU South Bay Manor	Elder Law, Senior Legal Services, Conservatorships, 3100 Petition, Wills and Elder Abuse	Seniors 60+	35	2

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2012-2013

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn.driscoll@sdcounty.ca.gov*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x 232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.co.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.co.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	6	5	1	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	3	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	2	2	0	0

#### INCOME MAINTENANCE

F1. Social Security:	3	2	1	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.co.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	6	8	0
H2. Advance Health Care Directives (AHCD):	4	1	3	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	27	16	11	0

**TOTAL CASES OPENED IN QUARTER:** 74

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	29	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 190

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/30/2013	U.S. Armory (Info Van)	Elder Law Senior Legal Information and Services: Advanced Healthcare Directives, Elder Abuse, Power of Attorney & Wills.	Seniors 60+	300	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/12/2013	Eagle Lodge	Elder Law Senior Legal Information and Services: Advanced Healthcare Directives, Elder Abuse, Power of Attorney & Wills.	Seniors 60+	50	2.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2012-2013

Quarter: 3

PSA: 24      AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon      AAA Contact Phone: 760-339-6450      AAA Contact Email: sherryleon@co.imperial.co.us

Provider Name: Elder Law & Advocacy      County(ies): Imperial

Provider Contact Name: Pablo Corona      Provider Contact Phone: 760-439-2535 x232      Provider Contact Email: pcorona@seniorlaw-sd.or

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="33"/>
65-74:	<input type="text" value="70"/>
75-84:	<input type="text" value="55"/>
85+:	<input type="text" value="40"/>
Client Declined to Provide Information:	<input type="text" value="3"/>
<b>Total:</b>	<input type="text" value="201"/>

#### CLIENT GENDER

Male:	<input type="text" value="74"/>
Female:	<input type="text" value="127"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="201"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="111"/>
Homebound:	<input type="text" value="2"/>
Lives Alone:	<input type="text" value="93"/>
Institutionalized:	<input type="text" value="6"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="11"/>
Limited English:	<input type="text" value="38"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="111"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="120"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="109"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="27"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="128"/>
African American:	<input type="text" value="49"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="2"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="10"/>
Client Declined to Provide Information:	<input type="text" value="7"/>
<b>Total:</b>	<input type="text" value="201"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	35	16	4	1
A2. Contracts/Warranties:	0	2	1	0
A3. Other Consumer/Finance:	12	7	2	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	9	6	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	1	0
C2. Conservatorship:	28	7	4	2
C3. Other Family:	2	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	0	1
D2. Medicare:	4	3	1	0
D3. Other Health/Community Based Care:	11	4	4	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	27	20	10	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	14	3	0
E3. Other Housing:	6	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	8	5	0	0
F2. Supplemental Security Income (SSI):	15	4	2	2
F3. Pensions/Retiree Benefits:	3	2	0	0
F4. Other Income Maintenance:	7	3	3	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	1	0
G3. Other Individual Rights:	23	7	2	25

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	33	22	2	0
H2. Advance Health Care Directives (AHCD):	13	1	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	19	8	0	0

**TOTAL CASES OPENED IN QUARTER:** 286

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
142	51	33

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2959

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/8/13	Los Angeles		Seniors	20	2
1/17/13	Los Angeles	Debtor's Rights Clinic	Seniors	40	2
2/5/13	Los Angeles	ID Theft Presentation	Seniors	20	2
2/12/13	Los Angeles	Estate Planning presentation	Seniors	20	2
3/2/13	Los Angeles	Power of Attorney for Health Care	Seniors	20	2
3/5/13	Los Angeles	Estate Planning presentation	Seniors	20	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707-262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707-262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	2	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	5	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	36	23	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	5	4	0	0

#### INCOME MAINTENANCE

F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	4	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707-262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	5	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 74

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
47	3	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 216

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/5/13	N/A	Announcement/flyer via email	community agencies	115	0.5
1/15/13	N/A	New brochures w/services & mail	senior centers	25	1
1/14/13	Ukiah	Announcement @ CoC meeting	homeless & elderly	25	1
2/1/13	N/A	Mendo Women's Bar Meeting	private bar/advocates	7	2.4
2/4/13	N/A	Lake County Record Bee PR	elderly	150	0.5
2/22/13	Middletown	Middletown Senior Resource Fair	elderly	12	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 9

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707-262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/25/13	Lucerne Senior Ctr	Tenants' Rights in MH Parks	elderly	13	15
3/22 & 3/2	Ukiah & Kelseyville	Clean Slate & Worker's Rights Clinic	low-income & elderly	10	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp, Analyst

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp, Analyst

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	9	9	0	0
A2. Contracts/Warranties:	6	4	1	0
A3. Other Consumer/Finance:	15	14	1	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	8	10	0	0
C3. Other Family:	1	1	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	17	13	3	0
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	3	3	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	23	24	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	17	0	0
E3. Other Housing:	15	15	0	0

**INCOME MAINTENANCE**

F1. Social Security:	2	6	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	4	4	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp, Analyst

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	16	0	0
G3. Other Individual Rights:	22	22	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	98	59	12	0
H2. Advance Health Care Directives (AHCD):	19	7	6	0
H3. Financial Powers of Attorney:	25	12	5	0
H4. Other Miscellaneous:	16	15	1	0

**TOTAL CASES OPENED IN QUARTER:** 333

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
264	29	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 709

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/5, 3/5	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	14	16
1/15, 2/19,	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	6	5
1/14, 2/11,	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	5	7
1/14, 2/11,	Petaluma Senior Center	Legal clinic (attorney-mk)	Seniors	11	9
1/17, 2/21,	Sebastopol Senior Center	Legal clinic (attorney-mk)	Seniors	5	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 14

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 44

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp, Analyst

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/31/13	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Public Benefits, SS, VA” w/Leo Alberigi, Esq.	Seniors in Community	25	3
2/28/13	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Distressed Mortgages and Foreclosures” w/Ryan Thomas, Esq.	Seniors in Community	20	3
3/28/13	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Conservatorships” w/ Brian Rondon, Esq.	Seniors in Community	25	3
3/8/13	Vineyard Commons 3585 Round Barn Blvd., Santa Rosa,	OUTREACH- “Consumer Fraud Protection” w/ Maria Keene, Esq.	Resident Seniors	35	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707-644-6612, Ext. 11*

AAA Contact Email: *dhernandez@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Robert Stalker / Angela Greer*

Provider Contact Phone: *707-643-0054*

Provider Contact Email: *Vallejo-office@lsnc.net*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707-644-6612, Ext. 11

AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	11	0	1
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	4	4	0	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	2	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	2	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	6	1	0
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	52	45	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	1	0
E3. Other Housing:	5	5	0	0

#### INCOME MAINTENANCE

F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	4	3	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707-644-6612, Ext. 11

AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 108

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
92	14	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 212

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/2/2013	Vallejo Senior Center	Outreach to Florence Douglas Senior	Seniors	4	1.5
2/6/2013	Vallejo Senior Center	Outreach to Florence Douglas Senior	Seniors	8	2
3/6/2013	Vallejo Senior Center	Outreach to Florence Douglas Senior	Seniors	6	1.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 5

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/4/2013	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3.5
1/22/2013	Solano County	State of Seniors Meeting	Senior Coalition	30	4.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707-644-6612, Ext. 11*

AAA Contact Email: *dhernandez@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Robert Stalker / Angela Greer*

Provider Contact Phone: *707-643-0054*

Provider Contact Email: *Vallejo-office@lsnc.net*

1/31/2013	AAA Napa/Solano	Fair Housing Training	Area Agency on Aging kStaff	22	1.5
2/1/2013	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3.5
2/14/2013	Vallejo	Vallejo Senor Roundtable	Vallejo Seniors	20	1
2/26/2013	Solano County	Senior Homeless Meeting	Solano Seniors	20	1
2/26/2013	Solano County	State of Seniors Meeting	Senior Coalition	30	3
3/1/2013	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3
3/5/2013	Solano County	State of Seniors Planning Meeting	Senior Coalition	30	3
Weekly	LSNC Vallejko Office	About 8 Unlawful Detainer Eviction Defense Clinics for Tenants	Solano County seniors facing eviction	8	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707-644-6612, ext. 11*

AAA Contact Email: *dhernandez@aans.org*

Provider Name: *Legal Aid of Napa Valley*

County(ies): *Napa*

Provider Contact Name: *Kristi Lesnewich*

Provider Contact Phone: *707-259-0576*

Provider Contact Email: *klesnewich@legalaidnapa*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707-644-6612, ext. 11

AAA Contact Email: dhernandez@aans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0576

Provider Contact Email: klesnewich@legalaidnapa

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	7	1	3	0
A2. Contracts/Warranties:	0	1	0	0
A3. Other Consumer/Finance:	3	0	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	4	1	3	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	4	4	0	0

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707-644-6612, ext. 11

AAA Contact Email: dhernandez@aans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0576

Provider Contact Email: klesnewich@legalaidnapa

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	2	1
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	5	10	0
H2. Advance Health Care Directives (AHCD):	11	0	7	0
H3. Financial Powers of Attorney:	11	3	7	0
H4. Other Miscellaneous:	2	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 66

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	32	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 266

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/09/13	First Five	Healthy Aging Population Initiative	Senior Service Providers	18	1.5
01/28/13	St. Helena	Commission on Aging	Senior Service Providers/Seniors	26	3.5
02/25/2013	Board of Supervisors Meetin Room	Commission on Aging	Senior Service Providers/Seniors	24	2.5
03/25/2013	Calistoga	Commission on Aging	Senior Service Providers/Seniors	25	3.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 11

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/08/2013	The Meadows Senior	Legal Services Provided to Seniors in Napa	Senior Service Providers	12	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707-644-6612, ext. 11*

AAA Contact Email: *dhernandez@aans.org*

Provider Name: *Legal Aid of Napa Valley*

County(ies): *Napa*

Provider Contact Name: *Kristi Lesnewich*

Provider Contact Phone: *707-259-0576*

Provider Contact Email: *klesnewich@legalaidnapa*

	Living	County			
01/23/2013	Napa Creek Manor	Small Estate Planning with emphasis on POA and Healthcare Directives	Low Income Seniors	18	4
02/01/2013	Napa City Senior Center	Legal Services Provided to Seniors in Napa County	Seniors	200	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *(530) 642-4833*

AAA Contact Email: *Yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *(530) 642-4833*

AAA Contact Email: *Yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	27	12	11	0
A2. Contracts/Warranties:	12	9	3	0
A3. Other Consumer/Finance:	39	36	3	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	4	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	5	3	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	19	15	4	0
D2. Medicare:	7	6	0	0
D3. Other Health/Community Based Care:	12	11	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	29	16	10	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	51	33	22	0
E3. Other Housing:	15	15	0	0

**INCOME MAINTENANCE**

F1. Social Security:	8	6	0	0
F2. Supplemental Security Income (SSI):	2	4	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	24	10	15	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	32	15	11	0
G3. Other Individual Rights:	2	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	194	72	106	0
H2. Advance Health Care Directives (AHCD):	117	8	101	0
H3. Financial Powers of Attorney:	119	9	102	0
H4. Other Miscellaneous:	3	3	0	0

**TOTAL CASES OPENED IN QUARTER:** 726

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
292	388	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1432

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/4/13	Mobile Home Park	Services Provided by EDC Senior Legal Program	Seniors	77	3
3/7/13	Senior Center	Powers of Attorney	Seniors	65	3
3/12/13	Senior Center	Services Provided by EDC Senior Legal Program	Seniors	30	3
3/14/13	Senior Center	Wills and Trusts	Seniors	65	3
3/19/13	Mobile Home Park	Services Provided by EDC Senior Legal Program	Seniors	30	3
3/21/13	Senior Center	Services Provided by EDC Senior Legal Program	Seniors	30	3
3/21/13	Senior Center	Long Term Care	Seniors	46	3

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2012-2013

Quarter: 3

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *(530) 642-4833*

AAA Contact Email: *Yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	0	3	0	0
A2. Contracts/Warranties:	2	3	1	0
A3. Other Consumer/Finance:	23	37	0	1

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	6	1	0	0
C3. Other Family:	1	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	6	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	6	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	8	12	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	7	2	0
E3. Other Housing:	4	4	0	0

#### INCOME MAINTENANCE

F1. Social Security:	4	2	0	1
F2. Supplemental Security Income (SSI):	4	1	0	1
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	0	2	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	23	6	4	4
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	14	4	1
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	4	4	6	0
H4. Other Miscellaneous:	3	6	1	1

**TOTAL CASES OPENED IN QUARTER:** 104

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
122	24	9

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 690

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/15/13	Modesto	SAFE Seminar	Seniors	350	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 5

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/22	Turlock	Senior Legal Services	Seniors	20	2
3/21	Waterford	Senior Legal Services	Seniors	15	3
3/13	Newman	Senior Legal Services	Seniors	12	5
3/19	Hughson	Senior Legal Services	Seniors	15	4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

3/26	Oakdale	Senior Legal Services	Seniors	20	4
3/29	Patterson	Senior Legal Services	Seniors	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: mneham@centralcallegal.

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	0	0	0
G3. Other Individual Rights:	7	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	7	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 36

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	0	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 119

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 755-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="195"/>
65-74:	<input type="text" value="259"/>
75-84:	<input type="text" value="176"/>
85+:	<input type="text" value="145"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="775"/>

#### CLIENT GENDER

Male:	<input type="text" value="290"/>
Female:	<input type="text" value="485"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="775"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="31"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="286"/>
Institutionalized:	<input type="text" value="2"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="43"/>
Limited English:	<input type="text" value="169"/>
Rural:	<input type="text" value="387"/>
Greatest Economic Need (Minority):	<input type="text" value="169"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="83"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="248"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="567"/>
African American:	<input type="text" value="111"/>
Native American/Native Alaskan:	<input type="text" value="12"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="13"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="12"/>
Filipino:	<input type="text" value="15"/>
Japanese:	<input type="text" value="7"/>
Korean:	<input type="text" value="3"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="3"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="3"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="5"/>
Client Declined to Provide Information:	<input type="text" value="21"/>
<b>Total:</b>	<input type="text" value="775"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 755-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	22	8	8	6
A2. Contracts/Warranties:	47	19	20	8
A3. Other Consumer/Finance:	123	50	43	30

**EMPLOYMENT**

B1. Discrimination:	5	3	1	1
B2. Other Employment:	4	4	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	34	21	7	6
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	3	2	1

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	33	18	11	4
D2. Medicare:	20	8	11	1
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	135	46	83	6
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	22	11	7	4
E3. Other Housing:	5	3	2	0

**INCOME MAINTENANCE**

F1. Social Security:	23	14	3	6
F2. Supplemental Security Income (SSI):	17	6	5	6
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	9	7	2	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 755-3530

AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	3	1
G2. Elder Abuse/Neglect/Exploitation:	17	9	5	3
G3. Other Individual Rights:	32	17	11	4

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	148	67	56	25
H2. Advance Health Care Directives (AHCD):	25	12	11	2
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	42	28	10	4

**TOTAL CASES OPENED IN QUARTER:** 775

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
355	302	118

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2945

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
29 January	Park Lane Community Room	Elder Abuse and Fraud Prevention	Seniors	76	5
15 March	Laguna Seca Golf	Monterey County Bar	Attorneys	19	1
19 Februar	Community Foundation	General	Community donors	75	3
19 Februar	Sacramento – Capital	State Assembly Subcommittee on Aging and Senior Services	State Assembly members	125	10

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 19

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: [timmermanm@co.kern.ca.us](mailto:timmermanm@co.kern.ca.us)

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: [dmelton@gbla.org](mailto:dmelton@gbla.org)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: [timmermanm@co.kern.ca.us](mailto:timmermanm@co.kern.ca.us)

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: [dmelton@gbla.org](mailto:dmelton@gbla.org)

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	10	6	4	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	4	4	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	5	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	17	4	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	2	2	0
E3. Other Housing:	10	8	2	0

#### INCOME MAINTENANCE

F1. Social Security:	15	7	7	0
F2. Supplemental Security Income (SSI):	4	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	5	2	3
G3. Other Individual Rights:	2	0	3	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	3	0	0
H2. Advance Health Care Directives (AHCD):	3	1	0	0
H3. Financial Powers of Attorney:	2	2	1	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 110

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	28	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 328

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/15/13	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center.	Kern County Senior Population	6	7.5
02/19/13	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center.	Kern County Senior Population	8	7.5
03/19/13	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Lake Isabella Family Resource Center.	Kern County Senior Population	6	7.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

03/14/13	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at East Kern Collaborative	Kern County Senior Population through training of other Service Providers	4	1.5
03/21/13	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project to the staff at Homemaker Care Program.	Other Service Providers of Kern County Senior Population	18	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
02/25/13	Bakersfield, CA	Legal education by project attorney regarding guardianship process including filing of court petitions, notices and court procedures	Kern County Senior Population	33	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2