

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren

AAA Contact Phone: 707-443-4363 Ext. 209

AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: mdsмурld@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

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<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	6	10	0	0
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	2	4	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	1	0	0
C2. Conservatorship:	5	4	0	0
C3. Other Family:	2		0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	6	8	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	12	8	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	1

**INCOME MAINTENANCE**

F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	3	4	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

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County(ies): Humboldt and Del Norte

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Provider Contact Phone: 707-407-4133

Provider Contact Email: mdsмурld@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	29	25	0	0
H2. Advance Health Care Directives (AHCD):	7	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 85

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
77	5	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 563

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/12	Senior News Letter	Availble services for Seniors	Seniors	100	1
9/12	Senior News Letter	Available services for Seniors	Seniors	100	1
07/03		Elder Law Clinic	Seniors	100	2
08/7/12		Elder Law Clinic	Seniors	100	2
9/4/12		Elder Law Clinic	Seniors	100	2
8/14/12		Family Clinic	Seniors	100	2
9/11/12		Family Clinic	Seniors	100	2
7/17/12		Civil Clinic	Seniors	100	2
8/21/12		Civil Clinic	Seniors	100	2

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9/18/12	Civil Clinic	Seniors	100	2
9/22/12	Civil Clinic	Seniors	100	2
7/24/12	Bankruptcy Clinic	Seniors	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Siskiyou, Tri

Provider Contact Name: Cathy Ferrell/Kyanna Williams

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net) or [kwilli@lsnc.net](mailto:kwilli@lsnc.net)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Siskiyou, Tri

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Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net) or [Kwilli@lsnc.net](mailto:Kwilli@lsnc.net)

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	16	0	0
A2. Contracts/Warranties:	2	3	0	0
A3. Other Consumer/Finance:	3	5	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	0	5	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	38	39	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	1	0
E3. Other Housing:	5	2	0	0

#### INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	1	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

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AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Siskiyou, Tri

Provider Contact Name: Cathy Ferrell/Kyanna Williams

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net) or [Kwilli@lsnc.net](mailto:Kwilli@lsnc.net)

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	0
G3. Other Individual Rights:	2	3	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	12	12	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 92

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
87	15	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 296

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
09/16/12	Anderson River Park	Latino Independence Day Celebration	Seniors and low income persons	209	3
09/22/12	Yreka	Siskiyou Health Fair	Seniors and low income persons	85	8

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 11

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/27/12	Frontier Center	IHSS	Seniors at lunch	28	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 3

AAA Name: *Adult Resource Center - Area 3 Agency on Aging*

AAA Contact Name: *Mary Neumann*

AAA Contact Phone: *530-898-5961*

AAA Contact Email: *mneumann@csuchico.edu*

Provider Name: *Legal Services of Northern California*

County(ies): *Butte, Colusa, Glenn, Plumas, Teham*

Provider Contact Name: *Jennifer Haffner or Barbara Segal* Provider Contact Phone: *(530) 345-9491*

Provider Contact Email: *jhaffner@LSNC.net or bse*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

	CASES CLOSED IN QUARTER		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>			
A1. Bankruptcy/Debt Collection:	28	24	6
A2. Contracts/Warranties:	9	9	1
A3. Other Consumer/Finance:	4	5	0
<b>EMPLOYMENT</b>			
B1. Discrimination:	0	0	0
B2. Other Employment:	2	2	0
<b>FAMILY</b>			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	2	2
C2. Conservatorship:	2	1	0
C3. Other Family:	1	0	3
<b>HEALTH/COMMUNITY BASED CARE</b>			
D1. Medi-Cal/Medicaid:	16	14	0
D2. Medicare:	2	1	2
D3. Other Health/Community Based Care:	6	4	0
<b>HOUSING</b>			
E1. Landlord-Tenant (Subsidized or Private Housing):	37	27	16
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	28	18	4
E3. Other Housing:	0	0	0
<b>INCOME MAINTENANCE</b>			
F1. Social Security:	6	8	1
F2. Supplemental Security Income (SSI):	4	1	1
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	4	4	0

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### Provider Level Quarterly Report

Fiscal Year: 2012-2013

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AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	3	2	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	21	3	0
H2. Advance Health Care Directives (AHCD):	4	2	3	0
H3. Financial Powers of Attorney:	4	1	2	0
H4. Other Miscellaneous:	3	3	0	0

**TOTAL CASES OPENED IN QUARTER:** 193

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
150	46	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 450

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/05/12	All Counties	Elder Abuse Conf. (planning)	Seniors and Providers	0	0.5
07/18/12	All	Elder Abuse Conf. (planning)	Seniors and Providers	0	3
8/13/12	Plumas Co.	MDT Meeting	Providers	4	3.5
8/16/12	Glenn Co.	Meeting with Senior Advisors	Seniors	3	1.5
9/10/12	Plumas Co.	MDT Meeting	Providers	4	3.5
9/25/12	Tehama Co.	MDT Meeting	Providers	3	3
9/27/12	Butte Co.	Senior Law Day	Seniors and Providers	10	7
9/30/12	All Counties	Dia del Campesino	ALL	20	3.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 8

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 26

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

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Provider Contact Name: *Jennifer Haffner or Barbara Segal* Provider Contact Phone: *(530) 345-9491*

Provider Contact Email: *jhaffner@LSNC.net or bsegal@lsnc.net*

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/12/12	Butte / Glenn Co.	Guardianship Clinics	Seniors	3	2
8/9/12	Butte / Glenn Co.	Guardianship Clinic	Seniors	3	2
8/23/12	Butte / Glenn Co.	Guardianship Clinic	Seniors	3	2
9/27/12	Butte / Glenn Co.	Guardianship Clinic	Seniors	3	2
7/6/12	Butte Co.	Foreclosure Clinic	All	4	3
8/03/12	Butte Co.	Foreclosure Clinic	All	4	3
9/14/12	Butte Co.	Foreclosure Clinic	All	4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	10	0	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	0	0	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	2	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	2	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	2	0
E3. Other Housing:	1	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	4	1	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	1	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	2
G3. Other Individual Rights:	0	0	0	1

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	19	1	4	0
H3. Financial Powers of Attorney:	10	0	1	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 69

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
23	11	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 471

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/24/12	YC Senior Center	Smart meter problems, etc.	seniors	28	1
08/15/12	Yuba County Senior Center	Credit report errors	seniors	12	0.75
8/22/12	YC Senior Center	Annual credit reports	seniors	28	1
8/30/12	CRLA	Landlord/tenant issues	seniors	3	1.5
9/13/12	Buttes Christian	YSLC Services, etc.	seniors	23	1
9/26/12	Yuba County Senior Center	Pre-paid debit cards	seniors	12	0.75

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 6

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2012-2013**

**Quarter: 1**

**PSA: 4**                      **AAA Name: Area 4 Agency on Aging**

AAA Contact Name: **Jane Stan, Program Manager**

AAA Contact Phone: **916-486-1876**

AAA Contact Email: **jstan@a4aa.com**

**Provider Name: Yuba Sutter Legal Center**

**County(ies): Sutter and Yuba Counties**

Provider Contact Name: **Yuba Sutter Legal Center**

Provider Contact Phone: **530-742-8289**

Provider Contact Email: **susan@yslegal.comcastb**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	19	5	17	3
A2. Contracts/Warranties:	7	4	3	1
A3. Other Consumer/Finance:	7	3	6	1

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	4	4	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	1	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	0	2	0
D2. Medicare:	2	0	0	1
D3. Other Health/Community Based Care:	6	3	2	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	29	13	18	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	4	0	0
E3. Other Housing:	3	2	0	1

#### INCOME MAINTENANCE

F1. Social Security:	6	4	2	0
F2. Supplemental Security Income (SSI):	5	3	1	0
F3. Pensions/Retiree Benefits:	5	2	2	0
F4. Other Income Maintenance:	3	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	4	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	11	2	0
H2. Advance Health Care Directives (AHCD):	8	1	5	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 129

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
67	63	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 181

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
08/23/12	Riverbend Manor, West Sacramento	Medical Debt	Low income seniors	34	5.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	41	37	3	0
A2. Contracts/Warranties:	30	20	8	0
A3. Other Consumer/Finance:	18	15	2	1

#### EMPLOYMENT

B1. Discrimination:	1	2	0	0
B2. Other Employment:	7	5	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	16	21	6	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	19	19	5	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	22	9	1
D2. Medicare:	0	10	3	0
D3. Other Health/Community Based Care:	6	4	1	2

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	52	73	21	9
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	20	0	1
E3. Other Housing:	2	3	1	0

#### INCOME MAINTENANCE

F1. Social Security:	7	8	0	0
F2. Supplemental Security Income (SSI):	5	10	1	1
F3. Pensions/Retiree Benefits:	14	8	5	0
F4. Other Income Maintenance:	5	9	0	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	9	1	0
G3. Other Individual Rights:	22	22	3	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	58	53	2	0
H2. Advance Health Care Directives (AHCD):	10	12	1	1
H3. Financial Powers of Attorney:	9	9	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 358

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
393	72	18

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 788

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/28/12	My Sister's House	Flyers provided to Outreach Coordinator; Parisa discussed SLH services in person with Outreach Coordinator	Seniors impacted by Domestic Violence; Asian and Pacific Islander Community	5	0
9/26/12	Meals on Wheels – Asian Community Center	Flyers provided to Meals on Wheels contact; Parisa discussed SLH services in person with contact and Meals on Wheels staff will distribute to seniors in need of SLH services	Seniors receiving Meals on Wheels services	4	0.2
9/26/12	AARP - CalFresh	Flyers provided to volunteer CalFresh contact at AARP to distribute to seniors in need of SLH services	Seniors receiving CalFresh assistance from AARP	4	0
9/26/12	Sac Law Library	Updated Sac Law Library's referral booklet with SLH's current services, contact information and hours	Seniors requesting referrals from the Sac Law Library	1	0.3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/07/12	Sacramento	4th Annual Senior Resource Fair	Seniors	80	4.2
07/10/12	Sacramento	SLH Services	Social Workers	18	3.2
07/10/12	Sacramento	SLH Overview of services	Seniors	47	3
08/27/12	Sacrametno	SLH Overview of services	Seniors	8	2.3
08/27/12	Sacramento	SLH Overview of services	Seniors	6	1.6
09/27/12	Cordova Senior	Presentation on pension	Seniors	1	2.6
09/07/12	A4 Town Hall Meeting	Presentation on public benefits and overview of SLH services	Seniors	15	2
09/11/12	Hart Senior Center	Presentation on Pension	Seniors	1	1.3
09/13/12	Eskaton Henson Manor	Presentation on Medicare/ Medi-Cal	Seniors	4	3.8
09/14/12	Sacramento	Veterans Health Benefits	LSNC advocates	25	6
09/15/12	Samuel Pannell Community Center	3rd Annual Senior Fall Prevention Event	Seniors	41	6.5
09/20/12	Sac County Public Law Library	Overview of SLH Services	Community Connection	22	5.5
9/25/12	Salvation Army	Consumer Issues & overview of SLH services	Seniors	19	2.6
9/26/12	SETA Head Start Office	Health & Wellness fair	Seniors/Caregivers	5	1.8
09/28/12	Alzheimer Association	Overview of SLH Services	Community Agencies	11	4.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	10	9	0	0
A2. Contracts/Warranties:	18	17	0	0
A3. Other Consumer/Finance:	2	4	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	4	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	8	5	0	0
D3. Other Health/Community Based Care:	7	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	34	36	0	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	16	0	1
E3. Other Housing:	5	4	0	2

#### INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	9	0	1
G3. Other Individual Rights:	1	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	33	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	3	0	1

**TOTAL CASES OPENED IN QUARTER:** 174

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
153	0	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 859

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/06/12	PCWD:Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	3	5
07/10/12	Nevada City	*Estate Planning Workshop for NC APS	NC APS	19	4
07/18/12	Auburn, CA	*Legal Services available to seniors by Mother Lode Regional Office	Placer County Clerk Recorder Staff	6	1
07/23/12	Nevada City	A4 Town Hall Community Meeting	Senior Advocates	100	3
07/25/12 a	Auburn	Outreach Planning: New legal clinic at the Auburn MP Senior Center	Auburn Senior Center Staff	3	4
07/12/12	Auburn	Planning & Preparation for various outreach programs	Seniors	10	6

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

08/13/12	Tahoe/Truckee Senior Center	LSNC Seniors Program Services	Placer & Nevada County Rural Seniors	1	2
08/14/12	North Tahoe Family Resource Center, Kings Beach	LSNC Seniors Program Services	Placer County Rural Seniors	1	2
08/14/12	Placer Department of HHS & Department of Family Services, Carnelian Bay	LSNC Seniors Program Services	Placer County Rural Seniors	1	2
08/14/12	Kings Beach Public Library	LSNC Seniors Program Services	Placer County Rural Seniors	1	2
09/06/12	Placer County District Attorneys Office	*Legal Service Services for Placer County Older Adults*	Government and agency service providers	18	2
09/18/12	Placer County Fairgrounds, Roseville CA	*Legal Service Services for Older Adults*	Older Veterans	5	9
09/19/12	Eskaton Roseville, CA	Plan Oct. 25 outreach	Older Americans	5	1
09/19/12	Grass Valley	Elder Abuse - MDT Meeting	MDT members	12	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 15

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 46

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legalaidsmarin.o*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legalaidsmarin.o*

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	14	13	5	0
A2. Contracts/Warranties:	6	2	0	0
A3. Other Consumer/Finance:	5	3	2	0

**EMPLOYMENT**

B1. Discrimination:	0	2	0	1
B2. Other Employment:	2	12	0	2

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	4	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	5	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	17	21	10	13
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	1	2	3
E3. Other Housing:	0	2	3	0

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legaidmarin.o*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	3	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	25	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	6	1	0

**TOTAL CASES OPENED IN QUARTER:** 81

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
103	24	20

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 516

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **(415) 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	0	0	0
C2. Conservatorship:	5	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	16	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	0	0	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	33	0	5	0
G2. Elder Abuse/Neglect/Exploitation:	8	0	0	3
G3. Other Individual Rights:	4	0	0	1

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	13	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 125

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1	5	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 488

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/12/12	SF PD	APILO Language Needs	CBO	20	2
7/25/12	APILO	Elder Abuse Task Force	Elder Abuse Task Force	20	3
8/29/12	Geen Moon Senior Center	Outreach Elder Abuse	Seniors	15	1
9/20/12	SF	Eviction Defense	CBO Advocates	10	2
9/18/12	South Sunset	Outreach Elder Abuse	Seniors	20	1
9/26/12	SF	Golden Gate Regional Center	Disabled & Senior	25	2
9/27/12	SF	West Bay Filipino Center	West Bay Filipino Center	25	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 7

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 13

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **(415) 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/26/12	SF	LGBT –API	Seniors	10	1.5
8/27/12	SF	Hasting Legal Clinic	Various	20	4
9/14/12	SF	LGBT Training	Various	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>			
A1. Bankruptcy/Debt Collection:	0	0	0
A2. Contracts/Warranties:	0	0	0
A3. Other Consumer/Finance:	0	0	0
<b>EMPLOYMENT</b>			
B1. Discrimination:	0	0	0
B2. Other Employment:	5	2	0
<b>FAMILY</b>			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0
C2. Conservatorship:	0	0	0
C3. Other Family:	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>			
D1. Medi-Cal/Medicaid:	0	0	0
D2. Medicare:	0	0	0
D3. Other Health/Community Based Care:	0	0	0
<b>HOUSING</b>			
E1. Landlord-Tenant (Subsidized or Private Housing):	38	44	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0
E3. Other Housing:	0	0	0
<b>INCOME MAINTENANCE</b>			
F1. Social Security:	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	22	19	4

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	15	14	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	1	0

**TOTAL CASES OPENED IN QUARTER:** 83

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
81	7	12

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 372

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	20	14	0	7
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	4	1	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	4
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	58	24	0	25
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	6	0	0
E3. Other Housing:	32	14	0	4

**INCOME MAINTENANCE**

F1. Social Security:	7	5	0	0
F2. Supplemental Security Income (SSI):	15	17	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	6	0	26
G3. Other Individual Rights:	1	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	4	0	7
H2. Advance Health Care Directives (AHCD):	2	3	0	0
H3. Financial Powers of Attorney:	0	2	0	1
H4. Other Miscellaneous:	13	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 196

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	0	74

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1843

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	7	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	14	6	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	0	0	4
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	0	7	0

**TOTAL CASES OPENED IN QUARTER:** 40

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
11	7	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1426

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/11/12	LRCL	La Raza Centro Legal Senior Clinic	ELDER	7	2
07/18/12	LRCL	La Raza Centro Legal Senior Clinic	ELDER	6	2
08/08/12	LRCL	La Raza Centro Legal Senior Clinic	ELDER	6	2
09/12/12	LRCL	La Raza Centro Legal Senior Clinic	ELDER	6	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/17/12	Western Addition Senior Center, SF	Estate Planning	Senior Residents	14	6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

07/25/12	Saint Francis of Assisi, Senior Center, SF	SF Housing Ordinance	Senior Residents	17	6
09/13/12	San Francisco, Senior Center, SF	Public Benefits	Senior Residents	26	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

Provider Contact Name: *Laine Lawrence*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *legalhelp@ccsls.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="40"/>
65-74:	<input type="text" value="157"/>
75-84:	<input type="text" value="108"/>
85+:	<input type="text" value="32"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
<b>Total:</b>	<input type="text" value="338"/>

#### CLIENT GENDER

Male:	<input type="text" value="155"/>
Female:	<input type="text" value="183"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="338"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="0"/>
Homebound:	<input type="text" value="56"/>
Lives Alone:	<input type="text" value="0"/>
Institutionalized:	<input type="text" value="55"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="0"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="63"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="56"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="3"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="9"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="191"/>
African American:	<input type="text" value="106"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="3"/>
Filipino:	<input type="text" value="9"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="12"/>
Race Unknown/Some Other Race:	<input type="text" value="7"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="338"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

Provider Contact Name: *Laine Lawrence*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *legalhelp@ccsls.org*

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	20	17	0	0
A2. Contracts/Warranties:	15	15	0	0
A3. Other Consumer/Finance:	29	27	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	14	14	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	10	9	0	0
D2. Medicare:	9	9	0	0
D3. Other Health/Community Based Care:	7	7	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	41	36	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	17	0	0
E3. Other Housing:	33	29	4	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	23	21	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	13	13	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

Provider Contact Name: *Laine Lawrence*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *legalhelp@ccsls.org*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	5	2	0
G3. Other Individual Rights:	30	11	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	40	25	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	8	8	0	0
H4. Other Miscellaneous:	14	13	1	0

**TOTAL CASES OPENED IN QUARTER:** 338

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
281	14	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1512

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	10	14	3	0
A2. Contracts/Warranties:	6	7	4	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	1	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	31	25	11	12
D2. Medicare:	3	1	2	2
D3. Other Health/Community Based Care:	7	5	2	1
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	28	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	2	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	4	2	0
F2. Supplemental Security Income (SSI):	11	5	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	5	3	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	2
G3. Other Individual Rights:	1	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	13	1	0
H2. Advance Health Care Directives (AHCD):	19	19	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	6	1	0

**TOTAL CASES OPENED IN QUARTER:** 158

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
143	36	18

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1022

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/23/12	Doelger Senior Center (Daly City)	LIBRE Presentation	Senior volunteers	14	3
7/29/12	St. Thomas More Catholic Church (San Francisco)	Government Benefits & Health Care	Burmese Community	45	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/20/2012	Health Plan of San Mateo	Health Reform Updates	Care Advantage Navigators	12	3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 8

AAA Name: *San Mateo County Area Agency on Aging*

AAA Contact Name: *Craig McCulloh*

AAA Contact Phone: *650-573-2480*

AAA Contact Email: *cmcculloh@smcgov.org*

Provider Name: *Legal Aid Society of San Mateo County*

County(ies): *San Mateo*

Provider Contact Name: *M. Stacey Hawver*

Provider Contact Phone: *650-517-8917*

Provider Contact Email: *mshawver@legalaidsmc.*

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09/21/12	Health Plan of San Mateo	Health Reform Updates	Medi-Cal Managed Cre Navigators	20	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone: **Belinda Llaguno@acgov.org** AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone: **Belinda Llaguno@acgov.org** AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	7	3	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	2	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	41	0	6	4

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	13	4	2	0
D2. Medicare:	21	4	3	5
D3. Other Health/Community Based Care:	2	2	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	1	0	0	0

**INCOME MAINTENANCE**

F1. Social Security:	22	8	5	1
F2. Supplemental Security Income (SSI):	67	14	10	7
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone: **Belinda Llaguno@acgov.org** AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	34	0	8	5
G2. Elder Abuse/Neglect/Exploitation:	136	20	23	8
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	3	0	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	18	1	6	0
H4. Other Miscellaneous:	13	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 391

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
70	63	30

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2331

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/19/12	Oakland Zoo, Oakland	Health Fair	Seniors and Caregivers	250	17
08/07/12	San Pablo Hotel, Oakland	Senior Fair	Seniors	40	3
08/08/12	Chabot college, Hayward	Health Fair	Seniors	125	6.1
08/29/12	Fremont Senior Center, Fremont	Senior Fair	Seniors	150	7.5
9/14/12	San Leandro Senior Community Center, San Leandro	Senior Fair	Seniors and Caregivers	150	9.1
9/15/12	Eastmont Town Center, Oakland	Health Fair	Seniors and Caregivers	100	3.5
9/16/12	Matick Senior Center, Alameda	Health Fair	Seniors	150	4.8

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone: **Belinda Llaguno@acgov.org** AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

09/20/12	Allen Temple Arms Senior Apartments, Oakland	Health Fair	Seniors	60	4.8
09/22/12	Asian Health Services, Oakland	Health Fair	Seniors	100	4.1
09/22/12	St. Columba Catholic Church, Oakland	Health Fair	Seniors	100	8.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/10/12	Pleasanton Senior Center, Pleasanton	Keeping Elders Safe: Overview of Elder Abuse	Seniors	7	4
07/10/12	Hayward Public Library, Hayward	Citizenship for Seniors: Guide to Naturalization	Seniors	7	4
07/10/12	Carlton Plaza Assisted Living, San	Keeping Elders Safe: Overview of Elder Abuse	Seniors	28	8
07/11/12	Gardens at Ironwood Senior Apartments, Pleasanton	Consumer Fraud: Scams Targeting Seniors	Seniors	14	3
07/12/12	Lincoln Court Senior Apartments, Oakland	Keeping Elders Safe: Overview of Elder Abuse	Seniors	38	3
07/31/12	Las Bougainvilleas, Oakland	Consumer Fraud: Scams Targeting Seniors	Senior Service Providers	30	2
7/31/12	Ashland Community Center, San Leandro	Create a Secure Future: Advance Health Care Directives	seniors	15	2.3
7/31/12	Hayward Library Weekes Branch, Hayward	Citizenship for Seniors: Guide to Naturalization	Seniors	1	3
08/01/12	Patton University, Oakland	Welcome to Medicare: Coverage and Options	Seniors and Service Providers	8	2.5
08/01/12	Alameda Alliance, Berkeley	Welcome to Medicare: Coverage and Options	Senior Service Providers	10	5
08/07/12	Hayward Public Library, Hayward	Consumer Fraud: Scams Targeting Seniors	Seniors	3	2.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone: **Belinda Llaguno@acgov.org** AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

08/08/12	Hayward Library Weekes Branch, Hayward	Consumer Fraud: Scams Targeting Seniors	Seniors	0	1.5
008/08/12	Gardens at Ironwood Senior Apartments, Pleasanton	Low Income Assistance: Health Care Costs	Seniors	20	2.3
08/14/12	Ridgeview Commons,	Create A Secure Future: Advance Health Care Directives	Seniors	22	3
08/15/12	Alzheimer's Services of the East Bay, Berkeley	Create a Secure Future: Advance Health Care Directives	Seniors	9	2.3
08/16/12	Redwood Gardens, Berkeley	Consumer Fraud: Scams Targeting Seniors	Seniors	20	2
08/25/12	Coast Guard Island, Alameda	Consumer Fraud: Scams Targeting Seniors	Seniors	150	5
08/30/12	Lawrence Livermore National Laboratory, Livermore	The ABC's of LTC: Overview of Long Term Care	Seniors	290	3.8
08/30/12	Broadmoor Plaza, San Leandro	Consumer Fraud: Scams Targeting Seniors	Seniors	15	3
08/30/12	Lawrence Livermore National Laboratory, Livermore	Welcome to Medicare: An Overview of Coverage and Options	Seniors	290	4.5
08/30/12	Newark Gardens, Newark	Consumer Fraud: Scams Targeting Seniors	Seniors	45	6
08/31/12	Emeryville Senior Center, Emeryville	Consumer Fraud: Scams Targeting Seniors	Seniors	9	2.5
09/05/12	Kent Gardens Senior Community, San Lorenzo	Welcome to Medicare: An Overview of Coverage and Options	Seniors	10	5.3
09/10/12	South Berkeley Senior Center,	Consumer Fraud: Scams Targeting Seniors	Seniors	20	2.3
09/10/12	West Berkeley Senior Center, Berkeley	Medicare Part D: Understanding Prescription Drug Coverage	Senior Service Providers	25	2.3
09/11/12	Safeway ElderCare Support Group, Pleasanton	Welcome to Medicare: An Overview of Coverage and Options	Senior Service Providers	60	3.7
09/11/12	Alma Via Assisted Living , Union city	Keeping Elders Safe: Elder Abuse and Legal Remedies	Seniors	40	7.2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone: **Belinda Llaguno@acgov.org** AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

09/12/12	Ashby Lofts Apartments, Berkeley	Welcome to Medicare: An Overview of Coverage and Options	Seniors and Services Providers	3	2.3
09/13/12	Shattuck Senior Homes, Berkeley	Welcome to Medicare: An Overview of Coverage and Options	Seniors	10	2.3
09/17/12	Sacramento Senior Homes, Berkeley	Welcome to Medicare: An Overview of Coverage and Options	Seniors	5	2
09/17/12	West Berkeley Senior Center, Berkeley	Low Income Assistance: Help with Health Care Costs	Seniors and Service Providers	20	2.7
09/18/18	Multi Senior Services Program (MSSP), Oakland	Welcome to Medicare: Coverage and Options	Seniors and Service Providers	15	3
09/19/12	Kent Gardens Senior Community, San Lorenzo	Welcome to Medicare: Coverage and Options	Seniors	30	3
09/19/12	E.E. Cleveland Manor Sr. Housing, Oakland	Welcome to Medicare: Coverage and Options	Seniors	15	2.8
09/20/12	Oakland Public Library, Oakland	Stepping up to the Plate: Guardianship and Custody Options	Seniors	20	2.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 35

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 116

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	15	0	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	16	13	3	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	11	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	9	10	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	17	16	2	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	2	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	13	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	11	0	0
E3. Other Housing:	28	25	3	0

#### INCOME MAINTENANCE

F1. Social Security:	11	10	0	0
F2. Supplemental Security Income (SSI):	18	20	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	5	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	23	2	1
G3. Other Individual Rights:	1	3	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	68	64	0	0
H2. Advance Health Care Directives (AHCD):	34	13	23	0
H3. Financial Powers of Attorney:	29	26	8	0
H4. Other Miscellaneous:	13	12	0	0

**TOTAL CASES OPENED IN QUARTER:** 340

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
307	45	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1796

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/24/12	Silicon Valley PFAC (Private Fiduciary Association of CA) meeting in Campbell	Panel Presentation on Legal Requirements for Competency; also presented information about SALA	PFAC members at meeting	25	5
8/28/12	Foster Grandparents and Senior Companion Program meeting in Santa Clara	Presentation on SALA: Who We Are and What We Do, including how to access our services	Senior Participants in both programs	120	2
08/31/12	SALA Central Office in San Jose	Orientation Training for New SALA Intake Volunteers	Volunteer attorneys and paralegals that help with client interviews at SALA's senior center appointments	2	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

9/14/12	SALA Central Office in San Jose	Orientation Training (Second Session) for New SALA Intake Volunteers	Volunteer attorneys and paralegals that help with client interviews at SALA's senior center appointments	2	4
9/19/12	Southside Community Center Senior Nutrition Program in San Jose	Presentation on SALA: Who We Are and What We Do with a special focus on SALA's expanded services in the area of Fair Housing	Senior participants at the nutrition program	50	2.5
9/27/12	Eastside Neighborhood Senior Center Senior Nutrition Program in San Jose	Presentation on SALA: Who We Are and What We Do with a special focus on SALA's expanded services in the area of Fair Housing	Senior participants at the nutrition program	45	8.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/1/12	Sunnyview West Retirement Community on Cupertino	Prevention of Elder Abuse (in English and Mandarin)	Senior residents of Sunnyview West targeting Mandarin speakers	24	7.5
8/30/12	Stanford University Successful Aging Group at Eastside Neighborhood Center in San Jose	Presentation on Importance of Good Legal Health and Wellness (in English and Spanish)	Senior Participants in Successful Aging Workshop	20	12.5
9/18/12	John XXIII Senior Center in San Jose	Presentation on Importance of Good Legal Health and Wellness	Senior participants at John XXIII	30	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gtonQelcndilio.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="33"/>
65-74:	<input type="text" value="89"/>
75-84:	<input type="text" value="80"/>
85+:	<input type="text" value="18"/>
Client Declined to Provide Information:	<input type="text" value="80"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="300"/>

#### CLIENT GENDER

Male:	<input type="text" value="135"/>
Female:	<input type="text" value="165"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="300"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="167"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="2"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="4"/>
Limited English:	<input type="text" value="123"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="194"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="269"/>
African American:	<input type="text" value="8"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="10"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="3"/>
Client Declined to Provide Information:	<input type="text" value="7"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="300"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gtonQelcndilio.org

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	16	0	15	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	6	0	6	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	0	5	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	87	0	87	0
D2. Medicare:	12	0	12	0
D3. Other Health/Community Based Care:	7	0	7	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	0	10	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	9	0	9	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	36	0	36	0
F2. Supplemental Security Income (SSI):	16	0	16	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gtonQelcndilio.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	10	0	10	0
G3. Other Individual Rights:	5	0	5	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	0	26	0
H2. Advance Health Care Directives (AHCD):	9	0	8	0
H3. Financial Powers of Attorney:	26	0	23	0
H4. Other Miscellaneous:	112	0	111	0

**TOTAL CASES OPENED IN QUARTER:** 401

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	391	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 700

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/18/2012	Franco Community Center, Stockton	Senior Outreach Fair	Seniors	100	3
9/21/2012	Bushman Center,	Senior Outreach Fair	Seniors	20	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 6

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/8/2012	Webinar	Debt & Debt Collection	Senior Legal Services Providers	25	1

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2012-2013**

**Quarter: 1**

**PSA: 11**      **AAA Name: San Joaquin County-Department of Aging and Community Services**  
AAA Contact Name: **Barbara Parrish**      AAA Contact Phone: **209-468-1422**      AAA Contact Email: **bparrish@sjgov.org**  
**Provider Name: Council for the Spanish Speaking**      **County(ies): San Joaquin**  
Provider Contact Name: **Guadalupe Tong**      Provider Contact Phone: **209-644-2625**      Provider Contact Email: **gtonQelcndilio.org**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	1	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	14	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	3	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	1	0

#### INCOME MAINTENANCE

F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccostockton.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0
G3. Other Individual Rights:	2	0	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	7	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	1	1	0

**TOTAL CASES OPENED IN QUARTER:** 52

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	8	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 113

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400x819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Terrence Lee Hancock*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *terryhancock@seniorlega*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400x819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Terrence Lee Hancock*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *terryhancock@seniorlega*

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	12	4	16	0
A2. Contracts/Warranties:	6	4	1	1
A3. Other Consumer/Finance:	7	0	4	0

**EMPLOYMENT**

B1. Discrimination:	2	2	0	0
B2. Other Employment:	0	0	1	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	2	1	1	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	12	9	14	1
D2. Medicare:	3	1	1	1
D3. Other Health/Community Based Care:	3	4	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	48	29	33	8
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	3	2	0
E3. Other Housing:	4	0	4	3

**INCOME MAINTENANCE**

F1. Social Security:	9	6	4	3
F2. Supplemental Security Income (SSI):	6	2	8	1
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	1	2	1	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400x819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz County & San Benito Cou**

Provider Contact Name: **Terrence Lee Hancock**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **terryhancock@seniorlega**

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	6	0
G3. Other Individual Rights:	4	3	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	8	11	0
H2. Advance Health Care Directives (AHCD):	3	0	3	0
H3. Financial Powers of Attorney:	8	5	10	0
H4. Other Miscellaneous:	4	4	4	0

**TOTAL CASES OPENED IN QUARTER:** 161

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
88	128	19

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1987

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 600-4405

AAA Contact Email: amason@fmaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Manuel Franco, Chris Schneider    Provider Contact Phone: (559) 570-1228, (559) 570-1    Provider Contact Email: mfranco@centralcallegal.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 600-4405

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Manuel Franco, Chris Schneider

Provider Contact Phone: (559) 570-1228, (559) 570-1

Provider Contact Email: mfranco@centralcallegal.

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)				
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	4	0	2	0
A2. Contracts/Warranties:	3	1	1	1
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	3	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	56	21	13	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	4	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	2	2	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 600-4405

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Manuel Franco, Chris Schneider

Provider Contact Phone: (559) 570-1228, (559) 570-1

Provider Contact Email: mfranco@centralcallegal.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	7	0	0

**TOTAL CASES OPENED IN QUARTER:** 89

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
34	19	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 311

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
09/15/12	EAPRT , Fresno, CA	Senior Legal Clinic	Collaboration with SCAN Foundation	21	1.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: **559-624-8064**

AAA Contact Email: **bsisk@tularehhsa.org**

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings County**

Provider Contact Name: **Michael brooks**

Provider Contact Phone: **559-802-1141**

Provider Contact Email: **mbrooks@centralcallegal.**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: **559-624-8064**

AAA Contact Email: **bsisk@tularehhsa.org**

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings County**

Provider Contact Name: **Michael brooks**

Provider Contact Phone: **559-802-1141**

Provider Contact Email: **mbrooks@centralcallegal.**

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	2	1	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	0	0	0	0

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: **559-624-8064**

AAA Contact Email: **bsisk@tularehhsa.org**

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings County**

Provider Contact Name: **Michael brooks**

Provider Contact Phone: **559-802-1141**

Provider Contact Email: **mbrooks@centralcallegal.**

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	2	5	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 24

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
7	6	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 60

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: **559-623-0650**

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="8"/>
65-74:	<input type="text" value="19"/>
75-84:	<input type="text" value="17"/>
85+:	<input type="text" value="10"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="54"/>

#### CLIENT GENDER

Male:	<input type="text" value="16"/>
Female:	<input type="text" value="38"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="54"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="36"/>
Homebound:	<input type="text" value="10"/>
Lives Alone:	<input type="text" value="3"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="1"/>
Limited English:	<input type="text" value="8"/>
Rural:	<input type="text" value="15"/>
Greatest Economic Need (Minority):	<input type="text" value="8"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="10"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="6"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="11"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="32"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="17"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="54"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: **559-623-0650**

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	8	0	0
A2. Contracts/Warranties:	4	4	1	0
A3. Other Consumer/Finance:	1	1	2	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	3	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	6	4	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	2	0	0	2
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: **559-623-0650**

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	1	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	16	3	0
H2. Advance Health Care Directives (AHCD):	3	5	0	0
H3. Financial Powers of Attorney:	9	0	10	0
H4. Other Miscellaneous:	2	3	0	0

**TOTAL CASES OPENED IN QUARTER:** 54

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
52	24	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 305

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/11/12	Visalia	Lunch mtg w/new volunteer Atty	Referral Source	1	2
7/15/12	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	25	4.5
7/12/12	Tulare	Meeting w/County Employees	Referral Source	16	2.8
7/24/12	Visalia	United Way Exec meeting	Referral Source	5	1.5
7/26/12	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Source	2	0.7
7/31/12	Exeter	Community Mtg re Non-Profit Organization	Referral Source	21	3.3
8/13/12	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Source	5	1.9
8/10/12	Visalia	United Way Exec meeting	Referral Source	5	1.5
8/16/12	Visalia	Presentation to Tulare Co. Bar Association	Targeted Seniors, their families & referral sources	80	8.3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: 559-623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

08/23/12	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Source	5	0.7
08/23/12	Visalia	United Way Bd. Mtg	Referral Source	12	1.9
09/07/12	Visalia	United Way Annual Breakfast	Targeted Seniors, their families & referral sources	20	1.9
09/06/12	Visalia	Meeting w/County Employees	Referral Source	20	3
09/16/12	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	16	4.3
09/17/12	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	5	1.7
09/20/12	Visalia	County Bar Assoc Meeting	Referral Sources	10	1.5
09/27/12	Tulare	Presentation to Senior Housing residents	Targeted Seniors, their families & referral sources	17	3
09/29/12	Three Rivers	Presentation at Community Event	Targeted Seniors, their families & referral sources	200	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
09/17/12	Tulare	Legal Services program & consumer rights	Targeted Seniors, their families & referral sources	18	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941 x119

Provider Contact Email: dlomayesva@calindian.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941 x119

Provider Contact Email: dlomayesva@calindian.or

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	3	1	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	1	1	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	2	2	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	1	0	1

**INCOME MAINTENANCE**

F1. Social Security:	1	0	0	1
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941 x119

Provider Contact Email: dlomayesva@calindian.or

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	5	1	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	2	4	1	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 19

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	7	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 91

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/19/2012	Inyo-Mono	PSA- Tribal Elders -POA flyer	Low inc minoritySR	250	2
7/30/12	Inyo-Mono	PSA-Elder Abuse Prevention-article	Low income SRS	6600	5
8/3/12	Inyo-Mono	PSA-Newsletter –Adv.Health Care	Low inc minority SR	250	1

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/23/2012	Bishop TIHP	Presentation-Tribal Elders-POAs	Low income minority SRs	50	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

Fiscal Year: 2012-2013

Quarter: 1

PSA: 16

AAA Name: *Eastern Sierra Area Agency on Aging (ESAAA)*

AAA Contact Name: *Marilyn Mann*

AAA Contact Phone: *(760) 872-1727*

AAA Contact Email: *mmann@inyocounty.us*

Provider Name: *California Indian Legal Services*

County(ies): *Inyo & Mono*

Provider Contact Name: *Devon Lee Lomayesva*

Provider Contact Phone: *(760) 746-8941 x119*

Provider Contact Email: *dlomayesva@calindian.or*

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Central Coast Commission for Seniors*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Central Coast Commission for Seniors*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	3	2	2	0
A2. Contracts/Warranties:	24	2	21	0
A3. Other Consumer/Finance:	70	7	47	0

#### EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	1	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	1	2	0
C2. Conservatorship:	10	0	9	0
C3. Other Family:	21	1	18	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	90	11	61	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	1	10	0
E3. Other Housing:	4	5	1	0

#### INCOME MAINTENANCE

F1. Social Security:	3	0	1	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	8	1	6	0
F4. Other Income Maintenance:	8	6	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Seniors

County(ies): Santa Barbara and San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	10	1	8	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	2	0
H2. Advance Health Care Directives (AHCD):	7	0	7	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	58	11	61	0

**TOTAL CASES OPENED IN QUARTER:** 341

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	258	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 433

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/7/2012	Solvang	General Legal Services Info	12st of SB County	15	4
8/22/2012	Sabta Babara	Health Fair & Family Day	All	200	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 9

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/7/2012	Santa Barbara	DV, LAF, Shriver, LRC	Seniors, low income	10	1
8/14/2012	SLO	Prevention of Elder abuse EP	Seniors	20	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2012-2013

Quarter: 1

PSA: 17      AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*      AAA Contact Phone: *805-925-9554*      AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Central Coast Commission for Seniors*      County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *Not Provided*      Provider Contact Phone: *Not Provided*      Provider Contact Email: *Not Provided*

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Christine Voth*

AAA Contact Phone: *805-477-7305*

AAA Contact Email: *Christine voth@ventura.org*

Provider Name: *Grey Law of Ventura County Inc*

County(ies): *Ventura*

Provider Contact Name: *Mike Williams*

Provider Contact Phone: *805-658-2266*

Provider Contact Email: *Msw98488@aol.com*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Christine Voth**

AAA Contact Phone: **805-477-7305**

AAA Contact Email: **Christine voth@ventura.org**

Provider Name: **Grey Law of Ventura County Inc**

County(ies): **Ventura**

Provider Contact Name: **Mike Williams**

Provider Contact Phone: **805-658-2266**

Provider Contact Email: **Msw98488@aol.com**

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	18	18	0	0
A3. Other Consumer/Finance:	87	36	29	22

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	19	19	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	6	6	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	9	9	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	7	0	0
E3. Other Housing:	0	0	0	0

**INCOME MAINTENANCE**

F1. Social Security:	20	15	3	2
F2. Supplemental Security Income (SSI):	36	31	5	0
F3. Pensions/Retiree Benefits:	17	17	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Christine Voth**

AAA Contact Phone: **805-477-7305**

AAA Contact Email: **Christine voth@ventura.org**

Provider Name: **Grey Law of Ventura County Inc**

County(ies): **Ventura**

Provider Contact Name: **Mike Williams**

Provider Contact Phone: **805-658-2266**

Provider Contact Email: **Msw98488@aol.com**

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	17	0	0
H2. Advance Health Care Directives (AHCD):	0	79	0	0
H3. Financial Powers of Attorney:	79	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 315

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
254	37	24

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 414

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7-27	SCAN	L.I.F.E.	Seniors	25	3.5
8-10	Goebel	L.I.F.E.	Seniors	25	4.5
8-17	Simi Valley Cen.	L.I.F.E.	Seniors	25	5
8-31	Missionary Church	L.I.F.E.	Seniors	25	3.5
9-7	Goebel	L.I.F.E.	Seniors	25	4.5
9-14	Santa Paula Cen.	L.I.F.E.	Seniors	20	4.5
9-21	South Oxnard	L.I.F.E.	Seniors	22	3.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 7

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2012-2013**

**Quarter: 1**

**PSA: 18**      **AAA Name: Ventura County Area Agency on Aging**

AAA Contact Name: **Christine Voth**      AAA Contact Phone: **805-477-7305**      AAA Contact Email: **Christine voth@ventura.org**

**Provider Name: Grey Law of Ventura County Inc**      **County(ies): Ventura**

Provider Contact Name: **Mike Williams**      Provider Contact Phone: **805-658-2266**      Provider Contact Email: **Msw98488@aol.com**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: *Sylvia Soto*

AAA Contact Phone: *213-738-4477*

AAA Contact Email: *ssoto@css.lacounty.gov*

Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles*

Provider Contact Name: *Velinda Mackey*

Provider Contact Phone: *(323) 549-5836*

Provider Contact Email: *vmackey@bettzedek.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Sylvia Soto

AAA Contact Phone: 213-738-4477

AAA Contact Email: [ssoto@css.lacounty.gov](mailto:ssoto@css.lacounty.gov)

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: [vmackey@bettzedek.org](mailto:vmackey@bettzedek.org)

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	22	7	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	8	2	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	5	3	1	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	7	3	1	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	10	8	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	17	3	0
E3. Other Housing:	9	7	0	0

**INCOME MAINTENANCE**

F1. Social Security:	6	4	1	0
F2. Supplemental Security Income (SSI):	9	4	0	0
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Sylvia Soto

AAA Contact Phone: 213-738-4477

AAA Contact Email: ssoto@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	1	0
G3. Other Individual Rights:	3	3	0	5

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	29	24	5	0
H2. Advance Health Care Directives (AHCD):	15	6	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	10	1	0

**TOTAL CASES OPENED IN QUARTER:** 165

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
109	19	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2292

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/3/2012	Los Angeles	ID Theft Presentation	Seniors	10	10
7/13/2012	Los Angeles	ID Theft Presentation	Seniors	10	5
7/18/2012	Los Angeles	Debtor's rights Presentation	Seniors	20	10
8/7/2012	Los Angeles	ID Theft presentation	Seniors	10	10
8/14/2012	Los Angeles	Power of Attorney for Health Care Presentation	Seniors	20	5
8/20/2011	Los Angeles	Power of Attorney for Health Care Presentation	Seniors	20	5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 6

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2012-2013**

**Quarter: 1**

**PSA: 19**

**AAA Name: Community and Senior Services-County of Los Angeles AAA**

AAA Contact Name: **Sylvia Soto**

AAA Contact Phone: **213-738-4477**

AAA Contact Email: **ssoto@css.lacounty.gov**

**Provider Name: Bet Tzedek Legal Services**

**County(ies): Los Angeles**

Provider Contact Name: **Velinda Mackey**

Provider Contact Phone: **(323) 549-5836**

Provider Contact Email: **vmackey@bettzedek.org**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

Total Unduplicated Client Count for Quarter: 317

Total Cases Closed in Quarter: 349

Total Units of Service for Quarter (Unit=1 Hour): 1437

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	73
65-74:	133
75-84:	78
85+:	33
Client Declined to Provide Information:	0
<b>Total:</b>	<b>317</b>

#### CLIENT GENDER

Male:	99
Female:	218
Client Declined to Provide Information:	0
<b>Total:</b>	<b>317</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	151
Homebound:	1
Lives Alone:	168
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	12
Rural:	30
Greatest Economic Need (Minority):	55
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	58
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#### CLIENT RACE

Two or More Races:	15
Caucasian:	237
African American:	49
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
<b>Total:</b>	<b>317</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	42	32	11	2
A2. Contracts/Warranties:	18	17	6	1
A3. Other Consumer/Finance:	7	4	3	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	14	12	8	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	6	4	1	3

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	10	2	0
D2. Medicare:	3	1	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	51	29	25	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	34	25	6	0
E3. Other Housing:	10	4	3	0

#### INCOME MAINTENANCE

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	12	9	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	14	9	4	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	10	6	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	64	29	32	0
H2. Advance Health Care Directives (AHCD):	21	1	17	0
H3. Financial Powers of Attorney:	15	2	10	0
H4. Other Miscellaneous:	3	3	1	0

**TOTAL CASES OPENED IN QUARTER:** 337

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
202	133	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1286

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
09/14/2012	Ontario Convention Center, Ontario	IEHP Disability Expo	Seniors, Disabled	314	2.7
09/15/2012	Ontario Convention Center, Ontario	IEHP Disability Expo	Seniors, Disabled	220	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/12/2012	House of Ruth, Pomona	Elder Abuse, Domestic Violence, ICLS Services	Advocates	24	3.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

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08/15/2012	Option House, San Bernardino	Elder Abuse, Domestic Violence, ICLS Services, Free Health Coverage for Californians	DV/Elder Abuse Advocates	12	0.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeff Meyers

AAA Contact Phone: 951-867-3800 Ext 73816

AAA Contact Email: JMeyers@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeff Meyers

AAA Contact Phone: 951-867-3800 Ext 73816

AAA Contact Email: JMeyers@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	6	6	0	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	7	9	0	3
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	1	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	5	3	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	1	1
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	6	5	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	1	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeff Meyers

AAA Contact Phone: 951-867-3800 Ext 73816

AAA Contact Email: JMeyers@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	5	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	24	6	0
H2. Advance Health Care Directives (AHCD):	5	0	5	0
H3. Financial Powers of Attorney:	3	0	2	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 81

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	23	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 269

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
08/04/2012	Riverside	Free Health Coverage for Californians	Homeless	2	1.3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

	CASES CLOSED IN QUARTER		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>			
A1. Bankruptcy/Debt Collection:	150	120	21
A2. Contracts/Warranties:	21	18	0
A3. Other Consumer/Finance:	20	16	0
<b>EMPLOYMENT</b>			
B1. Discrimination:	0	0	0
B2. Other Employment:	52	28	19
<b>FAMILY</b>			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	56	46	6
C2. Conservatorship:	10	9	0
C3. Other Family:	16	13	1
<b>HEALTH/COMMUNITY BASED CARE</b>			
D1. Medi-Cal/Medicaid:	8	7	3
D2. Medicare:	13	6	2
D3. Other Health/Community Based Care:	27	18	8
<b>HOUSING</b>			
E1. Landlord-Tenant (Subsidized or Private Housing):	138	113	12
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	53	37	0
E3. Other Housing:	42	32	2
<b>INCOME MAINTENANCE</b>			
F1. Social Security:	19	15	1
F2. Supplemental Security Income (SSI):	52	35	8
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	22	16	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	53	48	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	48	40	0	0
H2. Advance Health Care Directives (AHCD):	7	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	12	0	1

**TOTAL CASES OPENED IN QUARTER:** 829

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
641	83	10

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1627

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/9/12	Irvine	Resource Fair	Community	75	5
7/19/12	Garden Grove	Resource/Health Fair	Seniors	100	3
8/25/12	Garden Grove	Senior/Caregiver Expo	Seniors/Caregivers	600	4
8/29/12	Santa Ana	Recovery From Trauma	Vietnamese	250	8
9/8/12	Huntington Beach	Super Senior Saturday	Seniors	500	4
9/29/12	Brea	Wellness Fair	Seniors	200	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 31

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

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# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/10/12	Garden Grove	Patient Protection & Care Act	Social Security Attorneys	12	3
7/12/12	Irvine	Patient Protection & Care Act	Health Care	85	4
7/20/12	Santa Ana	Patient Protection & Care Act	Credit Counselors	12	3
9/5/12	Irvine	Consumer Protection	Seniors	10	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="157"/>
65-74:	<input type="text" value="330"/>
75-84:	<input type="text" value="246"/>
85+:	<input type="text" value="110"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="843"/>

#### CLIENT GENDER

Male:	<input type="text" value="246"/>
Female:	<input type="text" value="597"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="843"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="45"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="546"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="9"/>
Rural:	<input type="text" value="1"/>
Greatest Economic Need (Minority):	<input type="text" value="50"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="168"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="70"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="692"/>
African American:	<input type="text" value="38"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="1"/>
Chinese:	<input type="text" value="5"/>
Filipino:	<input type="text" value="22"/>
Japanese:	<input type="text" value="7"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="4"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="1"/>
Race Unknown/Some Other Race:	<input type="text" value="70"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="843"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	37	34	3	0
A2. Contracts/Warranties:	88	65	23	0
A3. Other Consumer/Finance:	29	25	4	0

**EMPLOYMENT**

B1. Discrimination:	2	2	0	0
B2. Other Employment:	6	6	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	15	14	1	0
C2. Conservatorship:	10	7	3	0
C3. Other Family:	16	16	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	17	17	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	9	6	3	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	113	100	13	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	16	14	2	0
E3. Other Housing:	36	31	5	0

**INCOME MAINTENANCE**

F1. Social Security:	18	16	2	0
F2. Supplemental Security Income (SSI):	16	12	4	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	10	8	2	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	15	1	0
G3. Other Individual Rights:	90	77	13	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	194	146	48	0
H2. Advance Health Care Directives (AHCD):	15	6	9	0
H3. Financial Powers of Attorney:	21	9	12	0
H4. Other Miscellaneous:	68	63	5	0

**TOTAL CASES OPENED IN QUARTER:** 843

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
690	153	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1537

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/24/2012	Alabama Manor	Elder Law, Senior Legal Services, Wills and Elder Abuse	Seniors 60+	20	3
9/27/2012	Rancho Penasquitos	Elder Law, Senior Legal Services, Wills and Elder Abuse	Seniors 60+	22	4
9/28/2012	Golden Age Garden Apartments	Elder Law, Senior Legal Services, Wills and Elder Abuse	Seniors 60+	9	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 9

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	9	6	3	0
A3. Other Consumer/Finance:	1	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	4	2	2	0

#### INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	3	7	0
H2. Advance Health Care Directives (AHCD):	9	0	9	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	20	15	5	0

**TOTAL CASES OPENED IN QUARTER:** 64

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
35	29	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 155

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Robert Rosenwald

AAA Contact Phone: (213) 252-4075

AAA Contact Email: robert.rosenwald@lacity.org

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Robert Rosenwald

AAA Contact Phone: (213) 252-4075

AAA Contact Email: robert.rosenwald@lacity.org

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	22	14	2	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	4	1	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	5	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	6	0	1	2
C3. Other Family:	1	1	1	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	2	1	1	0
D2. Medicare:	3	1	0	0
D3. Other Health/Community Based Care:	5	3	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	16	14	0	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	21	1	2
E3. Other Housing:	0	2	0	0

**INCOME MAINTENANCE**

F1. Social Security:	4	4	1	0
F2. Supplemental Security Income (SSI):	17	12	2	2
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	4	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Robert Rosenwald

AAA Contact Phone: (213) 252-4075

AAA Contact Email: robert.rosenwald@lacity.org

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	2	8	1
G3. Other Individual Rights:	9	10	0	56

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	13	1	0
H2. Advance Health Care Directives (AHCD):	20	7	23	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	17	8	1	0

**TOTAL CASES OPENED IN QUARTER:** 192

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
121	43	68

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 3068

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/3/2012	Los Angeles	ID Theft Presentation	Seniors	20	2
7/13/2012	Los Angeles	ID Theft Presentation	Seniors	20	2
7/18/2012	Los Angeles	Debtor's rights Presentation	Seniors	40	2
8/7/2012	Los Angeles	ID Theft presentation	Seniors	20	2
8/14/2012	Los Angeles	Power of Attorney for Health Care Presentation	Seniors	20	2
8/20/2011	Los Angeles	Power of Attorney for Health Care Presentation	Seniors	20	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2012-2013

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Robert Rosenwald

AAA Contact Phone: (213) 252-4075

AAA Contact Email: robert.rosenwald@lacity.org

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707/462-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707/462-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	13	1	0
A2. Contracts/Warranties:	5	6	0	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	18	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	19	23	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	29	27	0	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707/462-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	4	0	0
G3. Other Individual Rights:	10	8	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	7	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	7	6	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 142

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
140	4	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 266

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/17/12	Lakeport	MDT	Elders/Disabled	6	2
7/24/12	Ukiah	IHSS	Elders/Disabled	1500	3
8/1/12	Ukiah	IHSS	Elders/Disabled	1500	3
8/21/12	Lower Lake	MDT	Elders/Disabled	6	2.5
9/18/12	Lakeport	MDT	Elders/Disabled	6	2
9/26/12	Lakeport	IHSS	Elders/Disabled	1500	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 15

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: COUNCIL ONAGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="77"/>
65-74:	<input type="text" value="95"/>
75-84:	<input type="text" value="63"/>
85+:	<input type="text" value="42"/>
Client Declined to Provide Information:	<input type="text" value="51"/>
<b>Total:</b>	<input type="text" value="328"/>

#### CLIENT GENDER

Male:	<input type="text" value="107"/>
Female:	<input type="text" value="221"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="328"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="52"/>
Homebound:	<input type="text" value="29"/>
Lives Alone:	<input type="text" value="61"/>
Institutionalized:	<input type="text" value="8"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="30"/>
Limited English:	<input type="text" value="24"/>
Rural:	<input type="text" value="109"/>
Greatest Economic Need (Minority):	<input type="text" value="16"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="90"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="13"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="12"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="6"/>
Caucasian:	<input type="text" value="295"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="4"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="1"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="7"/>
Client Declined to Provide Information:	<input type="text" value="14"/>
<b>Total:</b>	<input type="text" value="328"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: COUNCIL ONAGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

	CASES CLOSED IN QUARTER		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>			
A1. Bankruptcy/Debt Collection:	15	16	0
A2. Contracts/Warranties:	8	8	0
A3. Other Consumer/Finance:	21	19	0
<b>EMPLOYMENT</b>			
B1. Discrimination:	2	1	0
B2. Other Employment:	1	1	0
<b>FAMILY</b>			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	6	0
C2. Conservatorship:	7	7	0
C3. Other Family:	8	7	0
<b>HEALTH/COMMUNITY BASED CARE</b>			
D1. Medi-Cal/Medicaid:	24	22	1
D2. Medicare:	1	1	0
D3. Other Health/Community Based Care:	4	3	0
<b>HOUSING</b>			
E1. Landlord-Tenant (Subsidized or Private Housing):	21	19	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	15	0
E3. Other Housing:	24	21	1
<b>INCOME MAINTENANCE</b>			
F1. Social Security:	15	13	0
F2. Supplemental Security Income (SSI):	5	5	0
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	7	7	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: COUNCIL ONAGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	10	0	0
G3. Other Individual Rights:	28	26	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	114	90	4	0
H2. Advance Health Care Directives (AHCD):	22	17	0	0
H3. Financial Powers of Attorney:	35	26	4	0
H4. Other Miscellaneous:	38	30	1	0

**TOTAL CASES OPENED IN QUARTER:** 435

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
370	11	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 647

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/2,8/6,	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	14	12
7/10,8/14,	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	3	3
7/9, 8/13,	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	2	1
7/19, 8/16,	Sebastopol Senior Center	Legal clinic (paralegal-mk)	Seniors	2	2
7/9, 8/13,	Petaluma Senior Center	Legal clinic (paralegal-mk)	Seniors	12	13

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 15

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 31

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: COUNCIL ONAGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/26/12	Sequoia Gardens Mobile Home Park, 433 Fulton Road, Santa Rosa, CA	OUTREACH – “Advance Health Care Directives, DNR, POLST and Consumer Fraud Protection” Presentation (mk)	Seniors in Community	25	5
9/27/12	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Estate Admin. for non professionals” w/ Roy Johnston, Esq.	Seniors in Community	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707.644.6612 ext. 11*

AAA Contact Email: *dhernandez@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Robert Stalker and Angela Greer* Provider Contact Phone: *707-643-0054*

Provider Contact Email: *Vallejo-office@lsnc.net*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker and Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	8	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	3	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	8	4	4	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	36	38	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	2	0
E3. Other Housing:	2	2	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	2	2		0
F3. Pensions/Retiree Benefits:	0	0		0
F4. Other Income Maintenance:	6	6	1	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker and Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	4	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 86

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	18	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 173

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/24/12	Merrill Gardens	Presentation on Financial Scams Targeting Seniors	Seniors	16	4
8/1/12	Vallejo Senior Center	Outreach to Florence Douglas Senior	Seniors	6	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 6

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/3/12	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	5
8/9/12	Vallejo	Vallejo Round Table	Vallejo Seniors	20	3
9/7/12	Solano County	Meeting for Solano County Senior Issues	Vallejo Seniors	30	4

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707.644.6612 ext. 11*

AAA Contact Email: *dhernandez@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Robert Stalker and Angela Greer*

Provider Contact Phone: *707-643-0054*

Provider Contact Email: *Vallejo-office@lsnc.net*

9/13/12	Vallejo	Vallejo Round Table	Vallejo Seniors	20	3
Weekly	LSNC Vallejo Office	About 10 Unlawful Detainer Eviction Defense Clinics for Tenants	Solano County Seniors Facing Eviction	10	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *Office: 707.644.6612 ext. 11* AAA Contact Email: *dhernandez@aaans.org*

Provider Name: *Legal Aid of Napa Valley*

County(ies): *Napa*

Provider Contact Name: *Kristi Lesnewich*

Provider Contact Phone: *707-259-0579*

Provider Contact Email: *klesnewich@legalaidnapa*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: Office: 707.644.6612 ext. 11 AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	2	2	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	1	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	1
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	2	3	0	0

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: Office: 707.644.6612 ext. 11 AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	1	1	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	6	21	0
H2. Advance Health Care Directives (AHCD):	3		3	0
H3. Financial Powers of Attorney:	4	0	3	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 34

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
16	30	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 241

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
08/08/12	First Five	Health Aging Populations Initiative	Senior Service Providers	8	1.5
8/13/12	DA's Office	Elder Abuse Prevention	Senior Service Providers	18	1.5
8/27/12	Yountville	Commission on Aging	Senior Service Providers	18	3.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: (530) 642-4833

AAA Contact Email: *Yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado County*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: (530) 621-6154

Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	32	29	2	0
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	77	76	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	8	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	11	11	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	19	18	1	0
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	11	10	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	19	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	71	59	12	0
E3. Other Housing:	33	33	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	11	6	0	0
F2. Supplemental Security Income (SSI):	3	5	0	0
F3. Pensions/Retiree Benefits:	6	3	1	0
F4. Other Income Maintenance:	7	8	5	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	2	0
G2. Elder Abuse/Neglect/Exploitation:	26	13	7	4
G3. Other Individual Rights:	11	3	8	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	195	87	112	0
H2. Advance Health Care Directives (AHCD):	138	35	104	0
H3. Financial Powers of Attorney:	136	32	102	0
H4. Other Miscellaneous:	12	10	1	0

**TOTAL CASES OPENED IN QUARTER:** 843

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
474	359	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1511

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/24/12	Center	Health Care Directives	Seniors	22	4
9/18/12	County	Health Fair – Health Care Directives	Seniors	40	8
9/21/12	MHP	Financial Elder Abuse - AmeriGas	Seniors	31	4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 16

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	2	6	2	2
A2. Contracts/Warranties:	15	11	0	0
A3. Other Consumer/Finance:	28	21	3	1

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	2	1	0
C3. Other Family:	1	1	1	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	3	1	1	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	3	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	27	23	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	6	1	1
E3. Other Housing:	19	28	2	0

**INCOME MAINTENANCE**

F1. Social Security:	12	8	0	0
F2. Supplemental Security Income (SSI):	5	6	1	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	5	5	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	44	20	8	15
G3. Other Individual Rights:	1	3	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	9	6	1
H2. Advance Health Care Directives (AHCD):	1	2	2	0
H3. Financial Powers of Attorney:	5	4	4	0
H4. Other Miscellaneous:	30	28	0	0

**TOTAL CASES OPENED IN QUARTER:** 234

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
191	34	21

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 702

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/23/12	Catholic Charities	SEAPA Core	Senior Agency	20	1.5
9/27/12	Catholic Charities	SEAPA Core	Senior Agencies	20	1.5
8/24	Turlock	SAFE Seminar	Seniors	200	6

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 9

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/18/12	Modesto	Commission on Aging Retreat	COA Members	16	5
7/26/12	Modesto	LAAC Call In	Legal Aid Providers	15	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

9/10/12	Modesto	Commission on Aging	COA Members	15	2
9/26/12	San Francisco	Executive Leadership Fellowship	Legal Aid Providers	21	16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	6	5	3	0
A2. Contracts/Warranties:	3	6	1	0
A3. Other Consumer/Finance:	7	5	1	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	2	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	26	23	8	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	12	8	1	0
E3. Other Housing:	3	0	0	0

**INCOME MAINTENANCE**

F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	10	1	0
G3. Other Individual Rights:	0	0	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	5	16	0
H2. Advance Health Care Directives (AHCD):	9	2	5	0
H3. Financial Powers of Attorney:	12	1	7	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 131

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
73	45	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 242

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/2/12	Merced, CA	Presentation on Senior Law 101 to the Merced Public Housing Authority	Seniors, Low income	6	2
8/8/12	Merced, Ca	Print interview with HealthyCal.Org regarding senior and the housing crisis. Link: <a href="http://www.healthycal.org/archives/9570">http://www.healthycal.org/archives/9570</a>	Seniors, Senior service providers	1000	0.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 3

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/23/12	Merced, CA	Merced County AAA Senior Advisory Committee	Senior community leaders	30	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: safiya@centralcallegal.or

8/27/12	Merced, CA	Merced County AAA Senior Advisory Committee	Senior community leaders	30	2
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="119"/>
65-74:	<input type="text" value="199"/>
75-84:	<input type="text" value="144"/>
85+:	<input type="text" value="79"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="541"/>

#### CLIENT GENDER

Male:	<input type="text" value="199"/>
Female:	<input type="text" value="342"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="541"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="11"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="132"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="13"/>
Limited English:	<input type="text" value="250"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="14"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="160"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="9"/>
Caucasian:	<input type="text" value="243"/>
African American:	<input type="text" value="22"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="6"/>
Japanese:	<input type="text" value="10"/>
Korean:	<input type="text" value="3"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="4"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="5"/>
Race Unknown/Some Other Race:	<input type="text" value="160"/>
Client Declined to Provide Information:	<input type="text" value="71"/>
<b>Total:</b>	<input type="text" value="541"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	19	11	5	3
A2. Contracts/Warranties:	41	32	9	0
A3. Other Consumer/Finance:	42	16	23	3

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	7	2	5	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	47	23	19	5
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	32	19	12	1
D2. Medicare:	18	10	7	1
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	66	38	23	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	26	13	12	1
E3. Other Housing:	2	1	1	0

**INCOME MAINTENANCE**

F1. Social Security:	19	12	5	2
F2. Supplemental Security Income (SSI):	13	5	3	5
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	13	3	9	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	10	7	3	0
G3. Other Individual Rights:	52	31	14	7

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	91	57	34	0
H2. Advance Health Care Directives (AHCD):	43	27	16	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	24	11	9	4

**TOTAL CASES OPENED IN QUARTER:** 570

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
322	210	38

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2825

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
23 July 201	Center for Community Advocacy	Development of collaboration for new outreach partners	Farm worker/labor camp advocates	150	4
9 August 2	Community Foundation Open House	Collaboration discussion with local senior-service non-profits	Senior service nonprofits	18	1
17 August	Monterey County Courthouse	Courthouse Potential Self-Help grant collaborative application	Self-Help conservators	5	3
22 August	Monterey County DSES	County Domestic Violence workers meeting	DV victims	12	1.5
28 August	AMP Television	Local Access television show on LSS	All Monterey County seniors	1500	3
11 Sept. 20	KEDD Radio Station	Radio Interview	Radio Interview	10000	1

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
22 August	Marina Coastal DSES	Financial Abuse Response Team Formation	Financial Elder Abuse victims	20	1.5
24 August	CHI – Ryan Ranch	General LSS info	Home health care recipients	5	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	12	11	4	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	0	1	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	1

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	4	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	22	17	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	5	1	2
E3. Other Housing:	7	5	1	0

**INCOME MAINTENANCE**

F1. Social Security:	11	8	2	0
F2. Supplemental Security Income (SSI):	2	0	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	0	2
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	0	0	3	0
H4. Other Miscellaneous:	5	6	1	1

**TOTAL CASES OPENED IN QUARTER:** 81

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
61	16	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 372

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/17/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	4	7.5
07/26/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures to Homemaker Care Program.	Kern County Senior Collaborative	24	2
08/16/12	Arvin, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Guimarra Cam Gran Opening.	Kern County Senior Population	80	5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2012-2013

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

08/21/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	6	7.5
09/11/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Law Day at the Stella Hills Back To School Resource Fair.	Kern County Senior Population	50	3.5
09/18/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	5	7.5
09/21/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Senior Day at the Kern County Fair.	Kern County Senior Population	600	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0