

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 1

Total Unduplicated Client Count for Fiscal Year: 388

Total Cases Closed in Fiscal Year: 417

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.856

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 85
 65-74: 168
 75-84: 100
 85+: 35
 Client Declined to Provide Information: 0
 Total: 388

CLIENT GENDER

Male: 133
 Female: 255
 Client Declined to Provide Information: 0
 Total: 388

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 188
 Homebound: 0
 Lives Alone: 224
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 0
 Rural: 256
 Greatest Economic Need (Minority): 7

CLIENT RACE

Two or More Races: 3
 Caucasian: 356
 African American: 4
 Native American/Native Alaskan: 12
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 2
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 3
 Race Unknown/Some Other Race: 1
 Client Declined to Provide Information: 7
 Total: 388

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 1

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="32"/>	<input type="text" value="35"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="19"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="21"/>	<input type="text" value="19"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="12"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="27"/>	<input type="text" value="26"/>	<input type="text" value="5"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="55"/>	<input type="text" value="35"/>	<input type="text" value="16"/>	<input type="text" value="3"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	1
E3. Other Housing:	4	3	0	1
INCOME MAINTENANCE				
F1. Social Security:	16	7	6	2
F2. Supplemental Security Income (SSI):	15	11	5	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	4	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	150	138	1	0
H2. Advance Health Care Directives (AHCD):	32	34	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	2	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	416	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		362	41	14
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,856			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	10			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	25			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	31			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	65			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 2

Total Unduplicated Client Count for Fiscal Year: 221

Total Cases Closed in Fiscal Year: 405

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,116

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 67
 65-74: 93
 75-84: 50
 85+: 11
 Client Declined to Provide Information: 0
 Total: 221

CLIENT GENDER

Male: 94
 Female: 127
 Client Declined to Provide Information: 0
 Total: 221

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 175
 Homebound: 3
 Lives Alone: 100
 Institutionalized: 1
 Suspected Victim of Elder Abuse/Exploitation: 19
 Limited English: 0
 Rural: 93
 Greatest Economic Need (Minority): 20

CLIENT RACE

Two or More Races: 0
 Caucasian: 176
 African American: 3
 Native American/Native Alaskan: 14
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 9
 Client Declined to Provide Information: 18
 Total: 221

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 2

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="73"/>	<input type="text" value="77"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="7"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="6"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="8"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="138"/>	<input type="text" value="146"/>	<input type="text" value="15"/>	<input type="text" value="1"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	5	2	0
E3. Other Housing:	6	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	3	4	3	1
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	9	8	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	1	1	0
G3. Other Individual Rights:	26	24	10	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	53	52	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	3	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	362	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		353	49	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:	977			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	10			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	26			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	4			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	10			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 3

Total Unduplicated Client Count for Fiscal Year: 911

Total Cases Closed in Fiscal Year: 947

Total Units of Service for Fiscal Year (Unit=1 Hour): 3,914

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 241
 65-74: 370
 75-84: 192
 85+: 108
 Client Declined to Provide Information: 0
 Total: 911

CLIENT GENDER

Male: 308
 Female: 603
 Client Declined to Provide Information: 0
 Total: 911

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 572
 Homebound: 0
 Lives Alone: 514
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 0
 Rural: 542
 Greatest Economic Need (Minority): 52

CLIENT RACE

Two or More Races: 0
 Caucasian: 849
 African American: 16
 Native American/Native Alaskan: 13
 Asian/Pacific Islander
 Asian Indian: 1
 Cambodian: 0
 Chinese: 2
 Filipino: 2
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 28
 Client Declined to Provide Information: 0
 Total: 911

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 3

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)			
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<input type="text" value="96"/>	<input type="text" value="19"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
<input type="text" value="36"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="23"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="40"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="69"/>	<input type="text" value="10"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="21"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
<input type="text" value="117"/>	<input type="text" value="61"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	125	87	27	6
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	32	26	8	2
F2. Supplemental Security Income (SSI):	32	13	8	10
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	22	18	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	6	0	0
G3. Other Individual Rights:	12	8	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	96	75	23	0
H2. Advance Health Care Directives (AHCD):	23	10	12	0
H3. Financial Powers of Attorney:	21	5	17	0
H4. Other Miscellaneous:	15	17	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	941	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		649	258	40
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,119			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	25			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	102			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	35			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	83			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 4

Total Unduplicated Client Count for Fiscal Year: 2,493

Total Cases Closed in Fiscal Year: 3,170

Total Units of Service for Fiscal Year (Unit=1 Hour): 13,510

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	614
65-74:	1,039
75-84:	593
85+:	246
Client Declined to Provide Information:	0
Total:	2,492

CLIENT GENDER

Male:	873
Female:	1,616
Client Declined to Provide Information:	0
Total:	2,489

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1,141
Homebound:	70
Lives Alone:	1,504
Institutionalized:	50
Suspected Victim of Elder Abuse/Exploitation:	69
Limited English:	103
Rural:	592
Greatest Economic Need (Minority):	432

CLIENT RACE

Two or More Races:	1
Caucasian:	1,833
African American:	275
Native American/Native Alaskan:	33
Asian/Pacific Islander	
Asian Indian:	20
Cambodian:	0
Chinese:	26
Filipino:	15
Japanese:	15
Korean:	4
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	3
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	255
Client Declined to Provide Information:	9
Total:	2,493

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 4

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="312"/>	<input type="text" value="277"/>	<input type="text" value="66"/>	<input type="text" value="12"/>
A2. Contracts/Warranties:	<input type="text" value="151"/>	<input type="text" value="125"/>	<input type="text" value="28"/>	<input type="text" value="5"/>
A3. Other Consumer/Finance:	<input type="text" value="142"/>	<input type="text" value="125"/>	<input type="text" value="26"/>	<input type="text" value="4"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="32"/>	<input type="text" value="28"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="66"/>	<input type="text" value="79"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="18"/>	<input type="text" value="15"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="60"/>	<input type="text" value="60"/>	<input type="text" value="6"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="68"/>	<input type="text" value="91"/>	<input type="text" value="32"/>	<input type="text" value="5"/>
D2. Medicare:	<input type="text" value="40"/>	<input type="text" value="54"/>	<input type="text" value="9"/>	<input type="text" value="2"/>
D3. Other Health/Community Based Care:	<input type="text" value="52"/>	<input type="text" value="56"/>	<input type="text" value="13"/>	<input type="text" value="6"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="437"/>	<input type="text" value="446"/>	<input type="text" value="111"/>	<input type="text" value="51"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	195	175	32	4
E3. Other Housing:	58	51	6	6
INCOME MAINTENANCE				
F1. Social Security:	74	63	14	4
F2. Supplemental Security Income (SSI):	45	41	17	5
F3. Pensions/Retiree Benefits:	69	70	30	10
F4. Other Income Maintenance:	37	47	11	9
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	82	71	4	7
G3. Other Individual Rights:	94	94	8	2
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	416	392	37	0
H2. Advance Health Care Directives (AHCD):	158	99	36	1
H3. Financial Powers of Attorney:	75	40	16	1
H4. Other Miscellaneous:	12	10	0	2

TOTAL CASES OPENED IN FISCAL YEAR: 2,698

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,515	517	138

TOTAL ESTIMATED CASE WORK HOURS SPENT: 8,974

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 26

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 147

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 487

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 5

Total Unduplicated Client Count for Fiscal Year: 325

Total Cases Closed in Fiscal Year: 384

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.948

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 152
 65-74: 105
 75-84: 60
 85+: 13
 Client Declined to Provide Information: 2
 Total: 332

CLIENT GENDER

Male: 127
 Female: 205
 Client Declined to Provide Information: 0
 Total: 332

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 105
 Homebound: 11
 Lives Alone: 235
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 9
 Limited English: 18
 Rural: 10
 Greatest Economic Need (Minority): 40

CLIENT RACE

Two or More Races: 19
 Caucasian: 258
 African American: 20
 Native American/Native Alaskan: 3
 Asian/Pacific Islander
 Asian Indian: 1
 Cambodian: 2
 Chinese: 1
 Filipino: 1
 Japanese: 1
 Korean: 1
 Laotian: 0
 Vietnamese: 2
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 1
 Race Unknown/Some Other Race: 15
 Client Declined to Provide Information: 0
 Total: 325

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 5

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="47"/>	<input type="text" value="44"/>	<input type="text" value="11"/>	<input type="text" value="4"/>
A2. Contracts/Warranties:	<input type="text" value="16"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="12"/>	<input type="text" value="13"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
B2. Other Employment:	<input type="text" value="12"/>	<input type="text" value="14"/>	<input type="text" value="1"/>	<input type="text" value="2"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="9"/>	<input type="text" value="13"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="7"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="3"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="115"/>	<input type="text" value="82"/>	<input type="text" value="27"/>	<input type="text" value="24"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	7	4	3
E3. Other Housing:	5	5	3	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	3	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	27	7	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	39	60	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	16	2	0
TOTAL CASES OPENED IN FISCAL YEAR:	332	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		292	57	35
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,944			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	1			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	4			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	0			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 6

Total Unduplicated Client Count for Fiscal Year: 1.570

Total Cases Closed in Fiscal Year: 1.096

Total Units of Service for Fiscal Year (Unit=1 Hour): 13.594

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	409
65-74:	626
75-84:	357
85+:	129
Client Declined to Provide Information:	49
Total:	1.570

CLIENT GENDER

Male:	671
Female:	934
Client Declined to Provide Information:	0
Total:	1.605

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	547
Homebound:	52
Lives Alone:	641
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	63
Limited English:	832
Rural:	71
Greatest Economic Need (Minority):	719

CLIENT RACE

Two or More Races:	2
Caucasian:	430
African American:	144
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	410
Filipino:	108
Japanese:	77
Korean:	16
Laotian:	0
Vietnamese:	38
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	19
Race Unknown/Some Other Race:	307
Client Declined to Provide Information:	6
Total:	1.570

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 6

Greatest Economic Need (Non-Minority): 191

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 264

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	84	47	1	25
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	51	18	10	0

EMPLOYMENT

B1. Discrimination:	4	2	0	1
B2. Other Employment:	34	17	0	7

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	28	10	1	0
C2. Conservatorship:	10	0	0	4
C3. Other Family:	2	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	9	9	0	2
D2. Medicare:	4	2	0	0
D3. Other Health/Community Based Care:	4	3	0	4

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	453	257	13	90
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	35	17	0	1
E3. Other Housing:	127	73	0	8
INCOME MAINTENANCE				
F1. Social Security:	64	42	8	0
F2. Supplemental Security Income (SSI):	87	54	9	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	77	56	5	5
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	122	55	7	5
G2. Elder Abuse/Neglect/Exploitation:	93	40	3	30
G3. Other Individual Rights:	28	8	1	2
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	87	18	0	31
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	8	5	0	1
H4. Other Miscellaneous:	160	64	19	0
TOTAL CASES OPENED IN FISCAL YEAR:	1,579	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		803	77	216
TOTAL ESTIMATED CASE WORK HOURS SPENT:	16,250			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	45			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	121			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	32			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	172			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 7

Total Unduplicated Client Count for Fiscal Year: 1.038

Total Cases Closed in Fiscal Year: 982

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.928

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 166
 65-74: 424
 75-84: 309
 85+: 135
 Client Declined to Provide Information: 4
 Total: 1.038

CLIENT GENDER

Male: 380
 Female: 658
 Client Declined to Provide Information: 0
 Total: 1.038

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 226
 Homebound: 86
 Lives Alone: 237
 Institutionalized: 55
 Suspected Victim of Elder Abuse/Exploitation: 20
 Limited English: 3
 Rural: 0
 Greatest Economic Need (Minority): 138

CLIENT RACE

Two or More Races: 0
 Caucasian: 634
 African American: 274
 Native American/Native Alaskan: 10
 Asian/Pacific Islander
 Asian Indian: 10
 Cambodian: 1
 Chinese: 26
 Filipino: 36
 Japanese: 6
 Korean: 0
 Laotian: 0
 Vietnamese: 3
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 19
 Race Unknown/Some Other Race: 19
 Client Declined to Provide Information: 0
 Total: 1.038

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 7

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	48	44	3	0
E3. Other Housing:	128	110	13	0
INCOME MAINTENANCE				
F1. Social Security:	40	36	0	0
F2. Supplemental Security Income (SSI):	16	10	3	0
F3. Pensions/Retiree Benefits:	5	3	0	0
F4. Other Income Maintenance:	29	27	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	40	29	8	0
G3. Other Individual Rights:	52	32	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	162	131	16	0
H2. Advance Health Care Directives (AHCD):	13	8	2	0
H3. Financial Powers of Attorney:	39	38	0	0
H4. Other Miscellaneous:	70	62	4	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,050

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
894	87	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5,928

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 34

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 8

Total Unduplicated Client Count for Fiscal Year: 744

Total Cases Closed in Fiscal Year: 646

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.513

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	201
65-74:	294
75-84:	178
85+:	71
Client Declined to Provide Information:	0
Total:	744

CLIENT GENDER

Male:	314
Female:	430
Client Declined to Provide Information:	0
Total:	744

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	263
Homebound:	10
Lives Alone:	353
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	107
Rural:	12
Greatest Economic Need (Minority):	305

CLIENT RACE

Two or More Races:	22
Caucasian:	384
African American:	58
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	16
Filipino:	98
Japanese:	3
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	34
Race Unknown/Some Other Race:	113
Client Declined to Provide Information:	4
Total:	744

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 8

Greatest Economic Need (Non-Minority): 109

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 181

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	51	43	17	1
A2. Contracts/Warranties:	20	15	11	0
A3. Other Consumer/Finance:	6	1	1	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	12	7	4	0
C2. Conservatorship:	0	1	0	2
C3. Other Family:	11	3	0	3

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	127	76	38	28
D2. Medicare:	18	2	10	4
D3. Other Health/Community Based Care:	20	13	4	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	140	96	21	6
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	4	4	1
E3. Other Housing:	17	12	3	0
INCOME MAINTENANCE				
F1. Social Security:	31	8	17	0
F2. Supplemental Security Income (SSI):	56	18	32	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	26	8	16	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	3	1	0
G2. Elder Abuse/Neglect/Exploitation:	21	11	11	13
G3. Other Individual Rights:	1	1	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	20	15	6	0
H2. Advance Health Care Directives (AHCD):	28	19	13	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	9	7	0
TOTAL CASES OPENED IN FISCAL YEAR:	628	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		367	217	62
TOTAL ESTIMATED CASE WORK HOURS SPENT:	5,210			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	9			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	31			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	18			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	52			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 9

Total Unduplicated Client Count for Fiscal Year: 835

Total Cases Closed in Fiscal Year: 727

Total Units of Service for Fiscal Year (Unit=1 Hour): 10,316

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	124
65-74:	348
75-84:	216
85+:	135
Client Declined to Provide Information:	12
Total:	835

CLIENT GENDER

Male:	330
Female:	505
Client Declined to Provide Information:	0
Total:	835

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	285
Homebound:	36
Lives Alone:	119
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	159
Rural:	0
Greatest Economic Need (Minority):	358

CLIENT RACE

Two or More Races:	0
Caucasian:	330
African American:	228
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	26
Cambodian:	1
Chinese:	123
Filipino:	14
Japanese:	8
Korean:	2
Laotian:	0
Vietnamese:	10
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	22
Race Unknown/Some Other Race:	56
Client Declined to Provide Information:	13
Total:	835

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 9

Greatest Economic Need (Non-Minority): 116

Greatest Economic Need (Minority Status Unknown): 5

CLIENT ETHNICITY

Hispanic/Latino: 62

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	10	1	0
A2. Contracts/Warranties:	0	1	0	0
A3. Other Consumer/Finance:	12	12	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	75	12	34	20

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	37	13	10	5
D2. Medicare:	59	22	15	17
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	1	0
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	3	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	41	25	6	3
F2. Supplemental Security Income (SSI):	133	50	22	25
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	6	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	69	4	20	23
G2. Elder Abuse/Neglect/Exploitation:	288	112	94	52
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	6	7	0	0
H2. Advance Health Care Directives (AHCD):	5	5	0	0
H3. Financial Powers of Attorney:	44	4	35	0
H4. Other Miscellaneous:	36	40	2	1

TOTAL CASES OPENED IN FISCAL YEAR: 840

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
337	243	147

TOTAL ESTIMATED CASE WORK HOURS SPENT: 9,400

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 41

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 266

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 151

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 650

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 10

Total Unduplicated Client Count for Fiscal Year: 1.150

Total Cases Closed in Fiscal Year: 1.194

Total Units of Service for Fiscal Year (Unit=1 Hour): 7.275

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 167
 65-74: 409
 75-84: 382
 85+: 190
 Client Declined to Provide Information: 2
 Total: 1.150

CLIENT GENDER

Male: 392
 Female: 758
 Client Declined to Provide Information: 0
 Total: 1.150

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 463
 Homebound: 62
 Lives Alone: 336
 Institutionalized: 23
 Suspected Victim of Elder Abuse/Exploitation: 113
 Limited English: 175
 Rural: 4
 Greatest Economic Need (Minority): 233

CLIENT RACE

Two or More Races: 29
 Caucasian: 704
 African American: 34
 Native American/Native Alaskan: 23
 Asian/Pacific Islander
 Asian Indian: 16
 Cambodian: 0
 Chinese: 98
 Filipino: 51
 Japanese: 23
 Korean: 14
 Laotian: 0
 Vietnamese: 19
 Guamanian: 0
 Hawaiian: 3
 Samoan: 0
 Other Asian/Pacific Islander: 6
 Race Unknown/Some Other Race: 96
 Client Declined to Provide Information: 34
 Total: 1.150

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 10

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	16	0	0
E3. Other Housing:	72	69	11	0
INCOME MAINTENANCE				
F1. Social Security:	30	28	4	1
F2. Supplemental Security Income (SSI):	71	65	8	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	18	20	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	8	7	0	0
G2. Elder Abuse/Neglect/Exploitation:	111	82	11	8
G3. Other Individual Rights:	11	13	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	250	241	16	0
H2. Advance Health Care Directives (AHCD):	84	42	53	0
H3. Financial Powers of Attorney:	88	83	9	0
H4. Other Miscellaneous:	59	56	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.150

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.046	134	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6.280

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 25

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 154

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 49

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 11

Total Unduplicated Client Count for Fiscal Year: 1.252

Total Cases Closed in Fiscal Year: 1.659

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.465

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 156
 65-74: 363
 75-84: 288
 85+: 108
 Client Declined to Provide Information: 337
 Total: 1.252

CLIENT GENDER

Male: 567
 Female: 685
 Client Declined to Provide Information: 0
 Total: 1.252

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 575
 Homebound: 0
 Lives Alone: 157
 Institutionalized: 1
 Suspected Victim of Elder Abuse/Exploitation: 6
 Limited English: 495
 Rural: 0
 Greatest Economic Need (Minority): 0

CLIENT RACE

Two or More Races: 1
 Caucasian: 1.076
 African American: 47
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 2
 Cambodian: 0
 Chinese: 8
 Filipino: 22
 Japanese: 1
 Korean: 2
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 2
 Race Unknown/Some Other Race: 20
 Client Declined to Provide Information: 71
 Total: 1.252

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 11

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="31"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="47"/>	<input type="text" value="0"/>	<input type="text" value="47"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="22"/>	<input type="text" value="0"/>	<input type="text" value="22"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="16"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="275"/>	<input type="text" value="0"/>	<input type="text" value="275"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="41"/>	<input type="text" value="0"/>	<input type="text" value="41"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="34"/>	<input type="text" value="0"/>	<input type="text" value="34"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="50"/>	<input type="text" value="0"/>	<input type="text" value="50"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	0	5	0
E3. Other Housing:	42	0	42	0
INCOME MAINTENANCE				
F1. Social Security:	107	0	107	0
F2. Supplemental Security Income (SSI):	42	0	42	0
F3. Pensions/Retiree Benefits:	5	0	5	0
F4. Other Income Maintenance:	12	0	12	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	15	0	15	0
G2. Elder Abuse/Neglect/Exploitation:	31	0	31	0
G3. Other Individual Rights:	29	0	29	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	197	0	188	0
H2. Advance Health Care Directives (AHCD):	69	0	63	0
H3. Financial Powers of Attorney:	109	0	99	0
H4. Other Miscellaneous:	499	0	497	0
TOTAL CASES OPENED IN FISCAL YEAR:	1,687	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	1,659	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,905			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	8			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	28			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	3			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	3			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 12

Total Unduplicated Client Count for Fiscal Year: 163

Total Cases Closed in Fiscal Year: 106

Total Units of Service for Fiscal Year (Unit=1 Hour): 360

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 24
 65-74: 58
 75-84: 53
 85+: 28
 Client Declined to Provide Information: 0
 Total: 163

CLIENT GENDER

Male: 67
 Female: 96
 Client Declined to Provide Information: 0
 Total: 163

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 15
 Homebound: 8
 Lives Alone: 72
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 2
 Limited English: 0
 Rural: 163
 Greatest Economic Need (Minority): 0

CLIENT RACE

Two or More Races: 0
 Caucasian: 155
 African American: 0
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 6
 Client Declined to Provide Information: 1
 Total: 163

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 12

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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<input type="text" value="3"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
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<input type="text" value="10"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	1	2	0
E3. Other Housing:	4	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	2	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	1	2	0
G3. Other Individual Rights:	6	0	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	47	24	13	0
H2. Advance Health Care Directives (AHCD):	2	2	1	0
H3. Financial Powers of Attorney:	8	2	1	0
H4. Other Miscellaneous:	8	3	7	0
TOTAL CASES OPENED IN FISCAL YEAR:	142	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		56	50	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 354

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 48

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 13

Total Unduplicated Client Count for Fiscal Year: 596

Total Cases Closed in Fiscal Year: 586

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.367

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	167
65-74:	195
75-84:	126
85+:	59
Client Declined to Provide Information:	49
Total:	596

CLIENT GENDER

Male:	223
Female:	373
Client Declined to Provide Information:	0
Total:	596

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	324
Homebound:	54
Lives Alone:	228
Institutionalized:	79
Suspected Victim of Elder Abuse/Exploitation:	32
Limited English:	55
Rural:	135
Greatest Economic Need (Minority):	129

CLIENT RACE

Two or More Races:	4
Caucasian:	519
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	2
Filipino:	5
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	51
Client Declined to Provide Information:	0
Total:	596

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 13

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	7	4	0
E3. Other Housing:	48	12	8	3
INCOME MAINTENANCE				
F1. Social Security:	33	10	17	3
F2. Supplemental Security Income (SSI):	14	9	9	1
F3. Pensions/Retiree Benefits:	7	3	4	0
F4. Other Income Maintenance:	8	2	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	2	7	0
G3. Other Individual Rights:	5	3	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	57	18	33	0
H2. Advance Health Care Directives (AHCD):	9	4	3	0
H3. Financial Powers of Attorney:	30	8	18	0
H4. Other Miscellaneous:	25	9	14	0
TOTAL CASES OPENED IN FISCAL YEAR:	596	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		227	263	96
TOTAL ESTIMATED CASE WORK HOURS SPENT:	5.367			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	5			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	12			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 14

Total Unduplicated Client Count for Fiscal Year: 361

Total Cases Closed in Fiscal Year: 324

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,343

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 157
 65-74: 141
 75-84: 47
 85+: 16
 Client Declined to Provide Information: 0
 Total: 361

CLIENT GENDER

Male: 158
 Female: 203
 Client Declined to Provide Information: 0
 Total: 361

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0
 Homebound: 0
 Lives Alone: 201
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 41
 Rural: 0
 Greatest Economic Need (Minority): 147

CLIENT RACE

Two or More Races: 74
 Caucasian: 147
 African American: 56
 Native American/Native Alaskan: 2
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 1
 Vietnamese: 1
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 12
 Race Unknown/Some Other Race: 60
 Client Declined to Provide Information: 8
 Total: 361

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 14

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
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<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="122"/>	<input type="text" value="60"/>	<input type="text" value="1"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	2	2	0
E3. Other Housing:	12	8	8	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	14	2	4	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	23	6	6	7
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	15	8	5	0
H2. Advance Health Care Directives (AHCD):	15	2	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	18	13	0

TOTAL CASES OPENED IN FISCAL YEAR: 381

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
187	125	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,008

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 15

Total Unduplicated Client Count for Fiscal Year: 326

Total Cases Closed in Fiscal Year: 463

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.053

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	48
65-74:	134
75-84:	105
85+:	39
Client Declined to Provide Information:	0
Total:	326

CLIENT GENDER

Male:	117
Female:	209
Client Declined to Provide Information:	0
Total:	326

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	165
Homebound:	35
Lives Alone:	47
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	37
Rural:	75
Greatest Economic Need (Minority):	52

CLIENT RACE

Two or More Races:	6
Caucasian:	223
African American:	7
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	82
Client Declined to Provide Information:	0
Total:	326

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 15

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	30	7	0
E3. Other Housing:	4	3	2	0
INCOME MAINTENANCE				
F1. Social Security:	2	5	0	2
F2. Supplemental Security Income (SSI):	1	2	3	0
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	3	3	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	9	4	0
G3. Other Individual Rights:	2	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	116	101	57	0
H2. Advance Health Care Directives (AHCD):	13	5	13	0
H3. Financial Powers of Attorney:	34	16	22	0
H4. Other Miscellaneous:	15	17	1	0
TOTAL CASES OPENED IN FISCAL YEAR:	326	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		294	164	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,368			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	54			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	186			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	5			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	28			

**California Legal Services (Title III B)
PSA Level Annual Report**

Fiscal Year: 2012-2013

PSA: 16

Total Unduplicated Client Count for Fiscal Year: 63

Total Cases Closed in Fiscal Year: 72

Total Units of Service for Fiscal Year (Unit=1 Hour): 239

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 23
 65-74: 19
 75-84: 13
 85+: 8
 Client Declined to Provide Information: 0
 Total: 63

CLIENT GENDER

Male: 23
 Female: 40
 Client Declined to Provide Information: 0
 Total: 63

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 17
 Homebound: 2
 Lives Alone: 16
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 4
 Limited English: 0
 Rural: 61
 Greatest Economic Need (Minority): 4

CLIENT RACE

Two or More Races: 1
 Caucasian: 44
 African American: 0
 Native American/Native Alaskan: 14
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 3
 Client Declined to Provide Information: 1
 Total: 63

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 16

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	2	1	0	2
INCOME MAINTENANCE				
F1. Social Security:	5	2	0	1
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	15	13	2	0
H2. Advance Health Care Directives (AHCD):	6	4	2	0
H3. Financial Powers of Attorney:	6	7	1	0
H4. Other Miscellaneous:	3	1	2	0
TOTAL CASES OPENED IN FISCAL YEAR:	72	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		53	15	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:	244			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	3			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	8			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	3			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	42			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 17

Total Unduplicated Client Count for Fiscal Year: 1.437

Total Cases Closed in Fiscal Year: 1.360

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.009

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	488
65-74:	612
75-84:	247
85+:	87
Client Declined to Provide Information:	3
Total:	1.437

CLIENT GENDER

Male:	610
Female:	827
Client Declined to Provide Information:	0
Total:	1.437

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	180
Homebound:	16
Lives Alone:	289
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	21
Limited English:	67
Rural:	85
Greatest Economic Need (Minority):	133

CLIENT RACE

Two or More Races:	7
Caucasian:	1.041
African American:	56
Native American/Native Alaskan:	15
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	3
Chinese:	4
Filipino:	4
Japanese:	2
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	23
Race Unknown/Some Other Race:	133
Client Declined to Provide Information:	145
Total:	1.437

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 17

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	34	5	22	0
E3. Other Housing:	26	15	3	1
INCOME MAINTENANCE				
F1. Social Security:	13	2	7	0
F2. Supplemental Security Income (SSI):	19	4	9	0
F3. Pensions/Retiree Benefits:	14	3	9	0
F4. Other Income Maintenance:	10	7	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	57	19	27	8
G3. Other Individual Rights:	102	8	103	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	35	17	15	0
H2. Advance Health Care Directives (AHCD):	44	3	31	0
H3. Financial Powers of Attorney:	25	6	4	0
H4. Other Miscellaneous:	303	35	295	0
TOTAL CASES OPENED IN FISCAL YEAR:	1,494	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		214	1,124	22
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,906			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	28			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	69			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	5			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	13			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 18

Total Unduplicated Client Count for Fiscal Year: 1.164

Total Cases Closed in Fiscal Year: 1.180

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.525

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 114
 65-74: 506
 75-84: 395
 85+: 149
 Client Declined to Provide Information: 0
 Total: 1.164

CLIENT GENDER

Male: 488
 Female: 676
 Client Declined to Provide Information: 0
 Total: 1.164

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 161
 Homebound: 16
 Lives Alone: 622
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 11
 Limited English: 317
 Rural: 146
 Greatest Economic Need (Minority): 379

CLIENT RACE

Two or More Races: 68
 Caucasian: 750
 African American: 50
 Native American/Native Alaskan: 22
 Asian/Pacific Islander
 Asian Indian: 61
 Cambodian: 1
 Chinese: 30
 Filipino: 29
 Japanese: 9
 Korean: 9
 Laotian: 4
 Vietnamese: 16
 Guamanian: 0
 Hawaiian: 2
 Samoan: 13
 Other Asian/Pacific Islander: 1
 Race Unknown/Some Other Race: 87
 Client Declined to Provide Information: 12
 Total: 1.164

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 18

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	27	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	89	75	27	6
F2. Supplemental Security Income (SSI):	139	122	16	1
F3. Pensions/Retiree Benefits:	66	64	2	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	91	91	0	0
H2. Advance Health Care Directives (AHCD):	0	79	0	0
H3. Financial Powers of Attorney:	302	223	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	1.161	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1.045	94	41
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1.525			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	21			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	84			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 19

Total Unduplicated Client Count for Fiscal Year: 651

Total Cases Closed in Fiscal Year: 639

Total Units of Service for Fiscal Year (Unit=1 Hour): 9.141

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 160
 65-74: 244
 75-84: 166
 85+: 81
 Client Declined to Provide Information: 0
 Total: 651

CLIENT GENDER

Male: 225
 Female: 426
 Client Declined to Provide Information: 0
 Total: 651

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 260
 Homebound: 6
 Lives Alone: 258
 Institutionalized: 3
 Suspected Victim of Elder Abuse/Exploitation: 38
 Limited English: 113
 Rural: 1
 Greatest Economic Need (Minority): 294

CLIENT RACE

Two or More Races: 5
 Caucasian: 446
 African American: 97
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 8
 Cambodian: 1
 Chinese: 5
 Filipino: 3
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 22
 Race Unknown/Some Other Race: 35
 Client Declined to Provide Information: 27
 Total: 651

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 19

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="103"/>	<input type="text" value="56"/>	<input type="text" value="24"/>	<input type="text" value="4"/>
A2. Contracts/Warranties:	<input type="text" value="12"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="45"/>	<input type="text" value="18"/>	<input type="text" value="5"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="8"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="6"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="56"/>	<input type="text" value="25"/>	<input type="text" value="13"/>	<input type="text" value="1"/>
C3. Other Family:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="16"/>	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="11"/>	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="29"/>	<input type="text" value="30"/>	<input type="text" value="5"/>	<input type="text" value="1"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	55	49	6	1
E3. Other Housing:	16	13	5	0
INCOME MAINTENANCE				
F1. Social Security:	17	13	2	0
F2. Supplemental Security Income (SSI):	29	18	4	1
F3. Pensions/Retiree Benefits:	4	2	0	0
F4. Other Income Maintenance:	8	4	3	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	11	3	0
G3. Other Individual Rights:	20	8	1	15
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	163	126	24	0
H2. Advance Health Care Directives (AHCD):	78	33	32	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	28	1	0
TOTAL CASES OPENED IN FISCAL YEAR:	728	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		478	136	25
TOTAL ESTIMATED CASE WORK HOURS SPENT:	9.074			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	12			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	67			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 20

Total Unduplicated Client Count for Fiscal Year: 1.074

Total Cases Closed in Fiscal Year: 1.212

Total Units of Service for Fiscal Year (Unit=1 Hour): 4.729

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 249
 65-74: 425
 75-84: 296
 85+: 102
 Client Declined to Provide Information: 2
 Total: 1.074

CLIENT GENDER

Male: 367
 Female: 707
 Client Declined to Provide Information: 0
 Total: 1.074

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 494
 Homebound: 4
 Lives Alone: 571
 Institutionalized: 1
 Suspected Victim of Elder Abuse/Exploitation: 14
 Limited English: 35
 Rural: 69
 Greatest Economic Need (Minority): 160

CLIENT RACE

Two or More Races: 69
 Caucasian: 794
 African American: 150
 Native American/Native Alaskan: 11
 Asian/Pacific Islander
 Asian Indian: 12
 Cambodian: 0
 Chinese: 3
 Filipino: 12
 Japanese: 1
 Korean: 2
 Laotian: 0
 Vietnamese: 1
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 4
 Race Unknown/Some Other Race: 14
 Client Declined to Provide Information: 1
 Total: 1.074

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 20

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="143"/>	<input type="text" value="110"/>	<input type="text" value="36"/>	<input type="text" value="6"/>
A2. Contracts/Warranties:	<input type="text" value="61"/>	<input type="text" value="59"/>	<input type="text" value="12"/>	<input type="text" value="2"/>
A3. Other Consumer/Finance:	<input type="text" value="19"/>	<input type="text" value="18"/>	<input type="text" value="4"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="68"/>	<input type="text" value="46"/>	<input type="text" value="23"/>	<input type="text" value="3"/>
C2. Conservatorship:	<input type="text" value="6"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="25"/>	<input type="text" value="21"/>	<input type="text" value="3"/>	<input type="text" value="3"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="34"/>	<input type="text" value="28"/>	<input type="text" value="7"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="15"/>	<input type="text" value="13"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="193"/>	<input type="text" value="121"/>	<input type="text" value="68"/>	<input type="text" value="18"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	92	61	31	2
E3. Other Housing:	35	32	8	0
INCOME MAINTENANCE				
F1. Social Security:	17	15	0	0
F2. Supplemental Security Income (SSI):	33	23	4	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	30	24	5	4
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	41	33	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	218	97	128	1
H2. Advance Health Care Directives (AHCD):	56	3	57	0
H3. Financial Powers of Attorney:	50	10	40	0
H4. Other Miscellaneous:	9	8	1	0
TOTAL CASES OPENED IN FISCAL YEAR:	1,157	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		741	428	43
TOTAL ESTIMATED CASE WORK HOURS SPENT:	4,299			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	9			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	39			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	30			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	53			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 21

Total Unduplicated Client Count for Fiscal Year: 380

Total Cases Closed in Fiscal Year: 413

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,859

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 89
 65-74: 142
 75-84: 105
 85+: 44
 Client Declined to Provide Information: 0
 Total: 380

CLIENT GENDER

Male: 129
 Female: 251
 Client Declined to Provide Information: 0
 Total: 380

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 106
 Homebound: 6
 Lives Alone: 166
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 3
 Limited English: 26
 Rural: 157
 Greatest Economic Need (Minority): 63

CLIENT RACE

Two or More Races: 9
 Caucasian: 296
 African American: 42
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 2
 Filipino: 4
 Japanese: 5
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 4
 Race Unknown/Some Other Race: 17
 Client Declined to Provide Information: 0
 Total: 380

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 21

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="44"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
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<input type="text" value="27"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="16"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="17"/>	<input type="text" value="2"/>	<input type="text" value="12"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
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<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="39"/>	<input type="text" value="12"/>	<input type="text" value="6"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	6	4	2
E3. Other Housing:	15	12	0	2
INCOME MAINTENANCE				
F1. Social Security:	7	3	2	0
F2. Supplemental Security Income (SSI):	26	18	6	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	23	10	6	7
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	5	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	97	54	37	0
H2. Advance Health Care Directives (AHCD):	31	2	28	0
H3. Financial Powers of Attorney:	14	4	7	0
H4. Other Miscellaneous:	1	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	429	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		267	113	33
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,414			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	2			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	15			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	2			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	5			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 22

Total Unduplicated Client Count for Fiscal Year: 2,536

Total Cases Closed in Fiscal Year: 2,853

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,946

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 846
 65-74: 990
 75-84: 532
 85+: 168
 Client Declined to Provide Information: 0
 Total: 2,536

CLIENT GENDER

Male: 956
 Female: 1,580
 Client Declined to Provide Information: 0
 Total: 2,536

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 909
 Homebound: 0
 Lives Alone: 1,682
 Institutionalized: 35
 Suspected Victim of Elder Abuse/Exploitation: 37
 Limited English: 490
 Rural: 0
 Greatest Economic Need (Minority): 640

CLIENT RACE

Two or More Races: 17
 Caucasian: 1,864
 African American: 88
 Native American/Native Alaskan: 16
 Asian/Pacific Islander
 Asian Indian: 3
 Cambodian: 1
 Chinese: 21
 Filipino: 44
 Japanese: 13
 Korean: 91
 Laotian: 0
 Vietnamese: 219
 Guamanian: 2
 Hawaiian: 1
 Samoan: 0
 Other Asian/Pacific Islander: 16
 Race Unknown/Some Other Race: 140
 Client Declined to Provide Information: 0
 Total: 2,536

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 22

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	<input type="text" value="558"/>	<input type="text" value="386"/>	<input type="text" value="99"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="75"/>	<input type="text" value="70"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="82"/>	<input type="text" value="67"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="173"/>	<input type="text" value="111"/>	<input type="text" value="59"/>	<input type="text" value="3"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="201"/>	<input type="text" value="155"/>	<input type="text" value="29"/>	<input type="text" value="1"/>
C2. Conservatorship:	<input type="text" value="47"/>	<input type="text" value="32"/>	<input type="text" value="14"/>	<input type="text" value="2"/>
C3. Other Family:	<input type="text" value="77"/>	<input type="text" value="57"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="52"/>	<input type="text" value="36"/>	<input type="text" value="8"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="48"/>	<input type="text" value="30"/>	<input type="text" value="14"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="128"/>	<input type="text" value="83"/>	<input type="text" value="18"/>	<input type="text" value="3"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="515"/>	<input type="text" value="432"/>	<input type="text" value="51"/>	<input type="text" value="7"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	189	108	7	0
E3. Other Housing:	186	164	4	0
INCOME MAINTENANCE				
F1. Social Security:	90	67	8	2
F2. Supplemental Security Income (SSI):	194	126	37	22
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	102	73	3	4
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	10	0	1
G3. Other Individual Rights:	176	167	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	161	148	0	0
H2. Advance Health Care Directives (AHCD):	37	35	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	87	69	11	1

TOTAL CASES OPENED IN FISCAL YEAR: 3,192

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,428	376	49

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6,764

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 23

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 109

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 18

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 78

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 23

Total Unduplicated Client Count for Fiscal Year: 3.770

Total Cases Closed in Fiscal Year: 3.770

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.919

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 693
 65-74: 1.428
 75-84: 1.143
 85+: 506
 Client Declined to Provide Information: 0
 Total: 3.770

CLIENT GENDER

Male: 1.153
 Female: 2.617
 Client Declined to Provide Information: 0
 Total: 3.770

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 160
 Homebound: 5
 Lives Alone: 2.271
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 9
 Limited English: 41
 Rural: 5
 Greatest Economic Need (Minority): 303

CLIENT RACE

Two or More Races: 0
 Caucasian: 2.999
 African American: 181
 Native American/Native Alaskan: 5
 Asian/Pacific Islander
 Asian Indian: 13
 Cambodian: 2
 Chinese: 24
 Filipino: 100
 Japanese: 22
 Korean: 2
 Laotian: 2
 Vietnamese: 15
 Guamanian: 0
 Hawaiian: 3
 Samoan: 2
 Other Asian/Pacific Islander: 15
 Race Unknown/Some Other Race: 385
 Client Declined to Provide Information: 0
 Total: 3.770

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 23

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="132"/>	<input type="text" value="122"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="412"/>	<input type="text" value="317"/>	<input type="text" value="95"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="128"/>	<input type="text" value="103"/>	<input type="text" value="25"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="33"/>	<input type="text" value="29"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="94"/>	<input type="text" value="84"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="23"/>	<input type="text" value="18"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="39"/>	<input type="text" value="36"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="76"/>	<input type="text" value="67"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="38"/>	<input type="text" value="33"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="421"/>	<input type="text" value="354"/>	<input type="text" value="67"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	72	67	5	0
E3. Other Housing:	170	142	28	0
INCOME MAINTENANCE				
F1. Social Security:	74	59	15	0
F2. Supplemental Security Income (SSI):	41	34	7	0
F3. Pensions/Retiree Benefits:	11	9	2	0
F4. Other Income Maintenance:	41	33	8	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	74	68	6	0
G3. Other Individual Rights:	457	382	75	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	979	679	300	0
H2. Advance Health Care Directives (AHCD):	79	24	55	0
H3. Financial Powers of Attorney:	158	79	79	0
H4. Other Miscellaneous:	208	181	27	0
TOTAL CASES OPENED IN FISCAL YEAR:	3.770	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		2.927	843	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	5.878			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	5			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	13			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	8			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	21			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 24

Total Unduplicated Client Count for Fiscal Year: 346

Total Cases Closed in Fiscal Year: 346

Total Units of Service for Fiscal Year (Unit=1 Hour): 918

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 75
 65-74: 133
 75-84: 108
 85+: 30
 Client Declined to Provide Information: 0
 Total: 346

CLIENT GENDER

Male: 166
 Female: 180
 Client Declined to Provide Information: 0
 Total: 346

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 118
 Homebound: 1
 Lives Alone: 124
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 237
 Rural: 346
 Greatest Economic Need (Minority): 267

CLIENT RACE

Two or More Races: 0
 Caucasian: 340
 African American: 5
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 1
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 0
 Client Declined to Provide Information: 0
 Total: 346

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 24

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="48"/>	<input type="text" value="27"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="10"/>	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	17	11	6	0
INCOME MAINTENANCE				
F1. Social Security:	9	7	2	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	2	1	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	54	21	33	0
H2. Advance Health Care Directives (AHCD):	27	7	20	0
H3. Financial Powers of Attorney:	17	6	11	0
H4. Other Miscellaneous:	132	97	35	0
TOTAL CASES OPENED IN FISCAL YEAR:	356	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		215	131	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	918			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	3			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	15			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	5			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	10			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 25

Total Unduplicated Client Count for Fiscal Year: 725

Total Cases Closed in Fiscal Year: 954

Total Units of Service for Fiscal Year (Unit=1 Hour): 11.954

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 128
 65-74: 282
 75-84: 208
 85+: 98
 Client Declined to Provide Information: 9
 Total: 725

CLIENT GENDER

Male: 261
 Female: 464
 Client Declined to Provide Information: 0
 Total: 725

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 362
 Homebound: 11
 Lives Alone: 329
 Institutionalized: 12
 Suspected Victim of Elder Abuse/Exploitation: 49
 Limited English: 160
 Rural: 0
 Greatest Economic Need (Minority): 415

CLIENT RACE

Two or More Races: 7
 Caucasian: 423
 African American: 186
 Native American/Native Alaskan: 4
 Asian/Pacific Islander
 Asian Indian: 2
 Cambodian: 0
 Chinese: 3
 Filipino: 9
 Japanese: 0
 Korean: 1
 Laotian: 0
 Vietnamese: 3
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 19
 Race Unknown/Some Other Race: 37
 Client Declined to Provide Information: 31
 Total: 725

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 25

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="107"/>	<input type="text" value="55"/>	<input type="text" value="14"/>	<input type="text" value="3"/>
A2. Contracts/Warranties:	<input type="text" value="6"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="45"/>	<input type="text" value="22"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="26"/>	<input type="text" value="20"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="52"/>	<input type="text" value="12"/>	<input type="text" value="11"/>	<input type="text" value="6"/>
C3. Other Family:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="21"/>	<input type="text" value="12"/>	<input type="text" value="3"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="11"/>	<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="42"/>	<input type="text" value="16"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="91"/>	<input type="text" value="68"/>	<input type="text" value="23"/>	<input type="text" value="7"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	81	73	6	2
E3. Other Housing:	8	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	26	17	4	0
F2. Supplemental Security Income (SSI):	52	26	10	8
F3. Pensions/Retiree Benefits:	5	2	0	0
F4. Other Income Maintenance:	19	8	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	2	0
G2. Elder Abuse/Neglect/Exploitation:	27	15	9	5
G3. Other Individual Rights:	54	29	19	137
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	127	84	31	0
H2. Advance Health Care Directives (AHCD):	82	29	63	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	56	41	3	0
TOTAL CASES OPENED IN FISCAL YEAR:	952	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		555	228	171
TOTAL ESTIMATED CASE WORK HOURS SPENT:	11,954			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	18			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	36			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	0			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 26

Total Unduplicated Client Count for Fiscal Year: 351

Total Cases Closed in Fiscal Year: 396

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.429

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 103
 65-74: 136
 75-84: 79
 85+: 33
 Client Declined to Provide Information: 0
 Total: 351

CLIENT GENDER

Male: 136
 Female: 215
 Client Declined to Provide Information: 0
 Total: 351

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 174
 Homebound: 9
 Lives Alone: 191
 Institutionalized: 7
 Suspected Victim of Elder Abuse/Exploitation: 31
 Limited English: 4
 Rural: 280
 Greatest Economic Need (Minority): 3

CLIENT RACE

Two or More Races: 9
 Caucasian: 306
 African American: 1
 Native American/Native Alaskan: 7
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 20
 Client Declined to Provide Information: 8
 Total: 351

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 26

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="32"/>	<input type="text" value="31"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="21"/>	<input type="text" value="22"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="20"/>	<input type="text" value="16"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="31"/>	<input type="text" value="33"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="104"/>	<input type="text" value="95"/>	<input type="text" value="8"/>	<input type="text" value="4"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	52	48	2	0
E3. Other Housing:	8	8	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	9	1	0
F2. Supplemental Security Income (SSI):	15	12	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	16	0	0
G3. Other Individual Rights:	19	16	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	16	17	0	0
H2. Advance Health Care Directives (AHCD):	7	5	2	0
H3. Financial Powers of Attorney:	13	12	2	0
H4. Other Miscellaneous:	2	3	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 396

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
372	20	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 786

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 35

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 52

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 27

Total Unduplicated Client Count for Fiscal Year: 1.252

Total Cases Closed in Fiscal Year: 1.396

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.925

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	226
65-74:	359
75-84:	256
85+:	178
Client Declined to Provide Information:	233
Total:	1.252

CLIENT GENDER

Male:	429
Female:	823
Client Declined to Provide Information:	0
Total:	1.252

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	194
Homebound:	112
Lives Alone:	205
Institutionalized:	22
Suspected Victim of Elder Abuse/Exploitation:	98
Limited English:	78
Rural:	389
Greatest Economic Need (Minority):	38

CLIENT RACE

Two or More Races:	13
Caucasian:	1.197
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	18
Total:	1.252

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 27

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="60"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="29"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="60"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="13"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="25"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="28"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="66"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="18"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="90"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	68	64	3	0
E3. Other Housing:	63	58	2	0
INCOME MAINTENANCE				
F1. Social Security:	44	48	0	0
F2. Supplemental Security Income (SSI):	22	19	0	0
F3. Pensions/Retiree Benefits:	7	7	0	0
F4. Other Income Maintenance:	16	15	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	56	51	0	0
G3. Other Individual Rights:	78	74	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	414	289	35	0
H2. Advance Health Care Directives (AHCD):	103	58	22	0
H3. Financial Powers of Attorney:	123	71	24	0
H4. Other Miscellaneous:	159	132	6	0
TOTAL CASES OPENED IN FISCAL YEAR:	1,573	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1,287	109	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,062			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	58			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	143			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	12			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	53			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 28

Total Unduplicated Client Count for Fiscal Year: 526

Total Cases Closed in Fiscal Year: 650

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,322

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 162
 65-74: 193
 75-84: 130
 85+: 41
 Client Declined to Provide Information: 0
 Total: 526

CLIENT GENDER

Male: 216
 Female: 310
 Client Declined to Provide Information: 0
 Total: 526

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 235
 Homebound: 27
 Lives Alone: 203
 Institutionalized: 55
 Suspected Victim of Elder Abuse/Exploitation: 11
 Limited English: 24
 Rural: 6
 Greatest Economic Need (Minority): 97

CLIENT RACE

Two or More Races: 0
 Caucasian: 288
 African American: 154
 Native American/Native Alaskan: 5
 Asian/Pacific Islander
 Asian Indian: 2
 Cambodian: 0
 Chinese: 0
 Filipino: 24
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 3
 Guamanian: 0
 Hawaiian: 5
 Samoan: 0
 Other Asian/Pacific Islander: 12
 Race Unknown/Some Other Race: 26
 Client Declined to Provide Information: 7
 Total: 526

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 28

Greatest Economic Need (Non-Minority): 110

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 40

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	57	56	36	1
A2. Contracts/Warranties:	4	8	2	0
A3. Other Consumer/Finance:	20	24	7	0

EMPLOYMENT

B1. Discrimination:	1	3	0	0
B2. Other Employment:	1	8	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	4	6	0
C2. Conservatorship:	1	0	2	1
C3. Other Family:	25	7	9	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	44	3	0
D2. Medicare:	5	6	3	0
D3. Other Health/Community Based Care:	14	14	2	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	160	117	36	4
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	14	7	0
E3. Other Housing:	22	20	2	1
INCOME MAINTENANCE				
F1. Social Security:	11	4	3	0
F2. Supplemental Security Income (SSI):	11	10	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	21	11	7	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	10	4	1
G3. Other Individual Rights:	3	5	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	57	26	55	0
H2. Advance Health Care Directives (AHCD):	27	10	13	0
H3. Financial Powers of Attorney:	16	6	18	0
H4. Other Miscellaneous:	9	8	5	0
TOTAL CASES OPENED IN FISCAL YEAR:	525	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		415	225	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,866			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	25			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	59			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	63			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	129			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 29

Total Unduplicated Client Count for Fiscal Year: 1.580

Total Cases Closed in Fiscal Year: 3.170

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.099

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 292
 65-74: 632
 75-84: 449
 85+: 173
 Client Declined to Provide Information: 34
 Total: 1.580

CLIENT GENDER

Male: 634
 Female: 946
 Client Declined to Provide Information: 0
 Total: 1.580

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 158
 Homebound: 39
 Lives Alone: 629
 Institutionalized: 12
 Suspected Victim of Elder Abuse/Exploitation: 55
 Limited English: 17
 Rural: 1.580
 Greatest Economic Need (Minority): 14

CLIENT RACE

Two or More Races: 0
 Caucasian: 1.522
 African American: 8
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 1
 Filipino: 1
 Japanese: 3
 Korean: 1
 Laotian: 0
 Vietnamese: 1
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 33
 Client Declined to Provide Information: 9
 Total: 1.580

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 29

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="55"/>	<input type="text" value="21"/>	<input type="text" value="0"/>
<input type="text" value="18"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
<input type="text" value="221"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="20"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="40"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="73"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="32"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="74"/>	<input type="text" value="14"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	239	171	78	2
E3. Other Housing:	83	77	1	0
INCOME MAINTENANCE				
F1. Social Security:	24	15	2	0
F2. Supplemental Security Income (SSI):	9	12	0	0
F3. Pensions/Retiree Benefits:	15	9	1	0
F4. Other Income Maintenance:	65	39	31	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	2	0
G2. Elder Abuse/Neglect/Exploitation:	95	48	26	4
G3. Other Individual Rights:	19	9	9	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	825	307	508	0
H2. Advance Health Care Directives (AHCD):	574	90	496	0
H3. Financial Powers of Attorney:	573	90	494	0
H4. Other Miscellaneous:	36	30	1	0
TOTAL CASES OPENED IN FISCAL YEAR:	3,212	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1,457	1,706	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:	6,086			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	21			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	75			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 30

Total Unduplicated Client Count for Fiscal Year: 877

Total Cases Closed in Fiscal Year: 681

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,753

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 195
 65-74: 303
 75-84: 271
 85+: 102
 Client Declined to Provide Information: 6
 Total: 877

CLIENT GENDER

Male: 322
 Female: 555
 Client Declined to Provide Information: 0
 Total: 877

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 97
 Homebound: 13
 Lives Alone: 286
 Institutionalized: 1
 Suspected Victim of Elder Abuse/Exploitation: 116
 Limited English: 31
 Rural: 14
 Greatest Economic Need (Minority): 45

CLIENT RACE

Two or More Races: 66
 Caucasian: 625
 African American: 46
 Native American/Native Alaskan: 10
 Asian/Pacific Islander
 Asian Indian: 11
 Cambodian: 0
 Chinese: 1
 Filipino: 7
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 1
 Guamanian: 0
 Hawaiian: 2
 Samoan: 2
 Other Asian/Pacific Islander: 7
 Race Unknown/Some Other Race: 38
 Client Declined to Provide Information: 60
 Total: 877

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 30

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="15"/>	<input type="text" value="2"/>	<input type="text" value="2"/>
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<input type="text" value="24"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
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<input type="text" value="110"/>	<input type="text" value="7"/>	<input type="text" value="2"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="14"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="59"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	22	4	1
E3. Other Housing:	48	58	3	0
INCOME MAINTENANCE				
F1. Social Security:	30	24	2	1
F2. Supplemental Security Income (SSI):	16	16	1	2
F3. Pensions/Retiree Benefits:	5	4	0	0
F4. Other Income Maintenance:	15	15	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	129	36	14	28
G3. Other Individual Rights:	2	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	91	51	16	2
H2. Advance Health Care Directives (AHCD):	8	3	5	0
H3. Financial Powers of Attorney:	20	11	12	0
H4. Other Miscellaneous:	62	51	1	1

TOTAL CASES OPENED IN FISCAL YEAR: 777

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
555	87	39

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,753

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 46

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 201

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 31

Total Unduplicated Client Count for Fiscal Year: 292

Total Cases Closed in Fiscal Year: 262

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.525

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 44
 65-74: 119
 75-84: 98
 85+: 31
 Client Declined to Provide Information: 0
 Total: 292

CLIENT GENDER

Male: 102
 Female: 190
 Client Declined to Provide Information: 0
 Total: 292

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 47
 Homebound: 6
 Lives Alone: 82
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 14
 Limited English: 38
 Rural: 64
 Greatest Economic Need (Minority): 59

CLIENT RACE

Two or More Races: 88
 Caucasian: 167
 African American: 27
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 1
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 2
 Race Unknown/Some Other Race: 6
 Client Declined to Provide Information: 0
 Total: 292

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 31

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="10"/>	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="10"/>	<input type="text" value="12"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="10"/>	<input type="text" value="11"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="49"/>	<input type="text" value="30"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	16	6	0
E3. Other Housing:	4	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	5	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	16	2	1
G3. Other Individual Rights:	20	0	5	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	63	9	49	0
H2. Advance Health Care Directives (AHCD):	28	3	24	0
H3. Financial Powers of Attorney:	38	3	26	0
H4. Other Miscellaneous:	3	1	1	0
TOTAL CASES OPENED IN FISCAL YEAR:	313	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		123	138	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:	747			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	6			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	13			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	4			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	11			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 32

Total Unduplicated Client Count for Fiscal Year: 2,516

Total Cases Closed in Fiscal Year: 2,686

Total Units of Service for Fiscal Year (Unit=1 Hour): 9,996

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	597
65-74:	916
75-84:	608
85+:	395
Client Declined to Provide Information:	0
Total:	2,516

CLIENT GENDER

Male:	913
Female:	1,603
Client Declined to Provide Information:	0
Total:	2,516

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	182
Homebound:	0
Lives Alone:	685
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	297
Limited English:	760
Rural:	387
Greatest Economic Need (Minority):	197

CLIENT RACE

Two or More Races:	9
Caucasian:	1,798
African American:	224
Native American/Native Alaskan:	55
Asian/Pacific Islander	
Asian Indian:	19
Cambodian:	0
Chinese:	12
Filipino:	43
Japanese:	20
Korean:	8
Laotian:	0
Vietnamese:	11
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	16
Race Unknown/Some Other Race:	198
Client Declined to Provide Information:	100
Total:	2,516

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 32

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

40	21	12
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A2. Contracts/Warranties:

91	43	12
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A3. Other Consumer/Finance:

402	144	68
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EMPLOYMENT

B1. Discrimination:

5	2	1
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B2. Other Employment:

11	6	1
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FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

98	54	17
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C2. Conservatorship:

0	0	0
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C3. Other Family:

8	6	2
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

73	49	8
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D2. Medicare:

38	33	8
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D3. Other Health/Community Based Care:

16	0	1
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HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

127	152	21
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	103	59	38	6
E3. Other Housing:	13	10	3	0
INCOME MAINTENANCE				
F1. Social Security:	74	46	17	11
F2. Supplemental Security Income (SSI):	56	16	18	22
F3. Pensions/Retiree Benefits:	18	13	5	0
F4. Other Income Maintenance:	29	17	11	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	12	4	6	2
G2. Elder Abuse/Neglect/Exploitation:	45	24	17	4
G3. Other Individual Rights:	118	66	39	13
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	378	191	140	47
H2. Advance Health Care Directives (AHCD):	97	47	48	2
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	161	85	58	30
TOTAL CASES OPENED IN FISCAL YEAR:	2,681	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1,487	910	289
TOTAL ESTIMATED CASE WORK HOURS SPENT:	10,395			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	18			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	72			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	45			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	41			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 33

Total Unduplicated Client Count for Fiscal Year: 376

Total Cases Closed in Fiscal Year: 368

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.336

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 106
 65-74: 157
 75-84: 84
 85+: 29
 Client Declined to Provide Information: 0
 Total: 376

CLIENT GENDER

Male: 165
 Female: 211
 Client Declined to Provide Information: 0
 Total: 376

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 121
 Homebound: 0
 Lives Alone: 236
 Institutionalized: 8
 Suspected Victim of Elder Abuse/Exploitation: 24
 Limited English: 58
 Rural: 94
 Greatest Economic Need (Minority): 146

CLIENT RACE

Two or More Races: 0
 Caucasian: 280
 African American: 48
 Native American/Native Alaskan: 6
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 14
 Race Unknown/Some Other Race: 28
 Client Declined to Provide Information: 0
 Total: 376

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 33

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="38"/>	<input type="text" value="11"/>	<input type="text" value="2"/>
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<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
--------------------------------	--------------------------------	--------------------------------

<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
--------------------------------	--------------------------------	--------------------------------

<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
--------------------------------	--------------------------------	--------------------------------

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="13"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
--------------------------------	--------------------------------	--------------------------------

<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
--------------------------------	--------------------------------	--------------------------------

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="58"/>	<input type="text" value="9"/>	<input type="text" value="3"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2012-2013

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	14	6	3
E3. Other Housing:	34	30	4	0
INCOME MAINTENANCE				
F1. Social Security:	49	32	13	0
F2. Supplemental Security Income (SSI):	13	8	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	16	10	4	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	15	4	6
G3. Other Individual Rights:	8	3	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	7	1	0
H2. Advance Health Care Directives (AHCD):	10	6	2	0
H3. Financial Powers of Attorney:	4	3	5	0
H4. Other Miscellaneous:	5	8	1	1
TOTAL CASES OPENED IN FISCAL YEAR:	376	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		277	74	17
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,457			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	17			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	118			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	1			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	2			