

California Legal Services (Title III B)
Statewide Annual Report

Fiscal Year: 2011-2012

Total Unduplicated Client Count for Fiscal Year:	32.730
Total Cases Closed in Fiscal Year:	36.828
Total Units of Service for Fiscal Year (Unit=1 Hour):	153.402

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	7.496
65-74:	12.273
75-84:	8.495
85+:	3.636
Client Declined to Provide Information:	830
Total:	32.730

CLIENT GENDER

Male:	12.324
Female:	20.406
Total:	32.730

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9.419
Homebound:	588
Lives Alone:	14.027
Institutionalized:	383
Suspected Victim of Elder Abuse/Exploitation:	1.045
Limited English:	4.557
Rural:	5.911
Greatest Economic Need (Minority):	5.975
Greatest Economic Need (Non-Minority):	8.662
Greatest Economic Need (Minority Status Unknown)	937

CLIENT ETHNICITY

CLIENT RACE

Two or More Races:	789
Caucasian:	23.586
African American:	2,355
Native American/Native Alaskan:	264
Asian/Pacific Islander	
Asian Indian:	217
Cambodian:	19
Chinese:	834
Filipino:	636
Japanese:	171
Korean:	130
Laotian:	5
Vietnamese:	238
Guamanian:	6
Hawaiian:	17
Samoan:	22
Other Asian/Pacific Islander:	386
Race Unknown/Some Other Race:	2,614
Client Declined to Provide Information:	441
Total:	32.730

California Legal Services (Title III B)
Statewide Annual Report

Fiscal Year: 2011-2012

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
--

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3.115	2.512	625	53
A2. Contracts/Warranties:	1.464	1.098	345	11
A3. Other Consumer/Finance:	2.170	1.225	739	135

EMPLOYMENT

B1. Discrimination:	51	45	11	1
B2. Other Employment:	472	294	148	9

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	891	664	188	16
C2. Conservatorship:	285	180	67	19
C3. Other Family:	724	437	195	32

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1.756	1.013	688	87
D2. Medicare:	495	307	177	28
D3. Other Health/Community Based Care:	687	491	154	28

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4,557	3,254	1,083	249
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2,014	1,390	498	59
E3. Other Housing:	1,312	991	184	23

INCOME MAINTENANCE

F1. Social Security:	1.080	672	287	34
F2. Supplemental Security Income (SSI):	1.210	787	251	68

California Legal Services (Title III B)
Statewide Annual Report

Fiscal Year: 2011-2012

F3. Pensions/Retiree Benefits:	305	235	92	8
F4. Other Income Maintenance:	630	451	123	52
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	334	166	35	30
G2. Elder Abuse/Neglect/Exploitation:	1,225	641	281	162
G3. Other Individual Rights:	1,591	1,174	265	283
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	5,222	3,515	1,829	35
H2. Advance Health Care Directives (AHCD):	1,967	752	1,141	6
H3. Financial Powers of Attorney:	1,857	945	849	2
H4. Other Miscellaneous:	1,956	1,170	706	28
TOTAL CASES OPENED IN FISCAL YEAR:	37,370	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED COD		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		24,409	10,961	1,458
TOTAL ESTIMATED CASE WORK HOURS SPEN	143,516			

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	644
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	2.064
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	612
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	2.063