

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

Total Unduplicated Client Count for Quarter: 8.381

Total Cases Closed in Quarter: 8.993

Total Units of Service for Quarter (Unit=1 Hour): 42.292

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

| | |
|---|--------------|
| 60-64: | 1.969 |
| 65-74: | 3.019 |
| 75-84: | 2.166 |
| 85+: | 851 |
| Client Declined to Provide Information: | 376 |
| Total: | 8.381 |

CLIENT GENDER

| | |
|---------------|--------------|
| Male: | 3.146 |
| Female: | 5.235 |
| Total: | 8.381 |

OTHER CLIENT CHARACTERISTICS

| | |
|--|-------|
| Frail/Disabled: | 2.686 |
| Homebound: | 187 |
| Lives Alone: | 3.839 |
| Institutionalized: | 246 |
| Suspected Victim of Elder Abuse/Exploitation: | 268 |
| Limited English: | 1.183 |
| Rural: | 1.706 |
| Greatest Economic Need (Minority): | 1.533 |
| Greatest Economic Need (Non-Minority): | 2.230 |
| Greatest Economic Need (Minority Status Unknown) | 302 |

CLIENT RACE

| | |
|---|--------------|
| Two or More Races: | 282 |
| Caucasian: | 5.929 |
| African American: | 626 |
| Native American/Native Alaskan: | 76 |
| Asian/Pacific Islander | |
| Asian Indian: | 37 |
| Cambodian: | 0 |
| Chinese: | 219 |
| Filipino: | 172 |
| Japanese: | 62 |
| Korean: | 35 |
| Laotian: | 0 |
| Vietnamese: | 43 |
| Guamanian: | 0 |
| Hawaiian: | 7 |
| Samoan: | 7 |
| Other Asian/Pacific Islander: | 90 |
| Race Unknown/Some Other Race: | 632 |
| Client Declined to Provide Information: | 164 |
| Total: | 8.381 |

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CLIENT ETHNICITY

Hispanic/Latino: 1,398

| CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code) | | |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |

CONSUMER/FINANCE

| | | | | |
|---------------------------------|---|---|---|--|
| A1. Bankruptcy/Debt Collection: | 965 | 732 | 166 | 17 |
| A2. Contracts/Warranties: | 410 | 276 | 98 | 3 |
| A3. Other Consumer/Finance: | 583 | 295 | 184 | 51 |

EMPLOYMENT

| | | | | |
|-----------------------|--|--|--|---|
| B1. Discrimination: | 20 | 17 | 2 | 0 |
| B2. Other Employment: | 93 | 57 | 21 | 2 |

FAMILY

| | | | | |
|---|---|---|--|---|
| C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: | 267 | 182 | 49 | 5 |
| C2. Conservatorship: | 64 | 54 | 5 | 1 |
| C3. Other Family: | 189 | 121 | 37 | 7 |

HEALTH/COMMUNITY BASED CARE

| | | | | |
|--|---|---|---|--|
| D1. Medi-Cal/Medicaid: | 448 | 292 | 120 | 17 |
| D2. Medicare: | 175 | 87 | 59 | 8 |
| D3. Other Health/Community Based Care: | 203 | 135 | 45 | 10 |

HOUSING

| | | | | |
|--|---|---|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing): | 1,145 | 704 | 214 | 48 |
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 575 | 393 | 108 | 25 |
| E3. Other Housing: | 300 | 226 | 48 | 394 |

INCOME MAINTENANCE

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| | | | | |
|--|-------|-------|--|--------------------------------|
| F1. Social Security: | 299 | 187 | 52 | 18 |
| F2. Supplemental Security Income (SSI): | 281 | 188 | 53 | 18 |
| F3. Pensions/Retiree Benefits: | 91 | 51 | 12 | 1 |
| F4. Other Income Maintenance: | 205 | 114 | 55 | 13 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 117 | 53 | 16 | 18 |
| G2. Elder Abuse/Neglect/Exploitation: | 244 | 126 | 37 | 26 |
| G3. Other Individual Rights: | 427 | 227 | 70 | 17 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 1,349 | 841 | 376 | 16 |
| H2. Advance Health Care Directives (AHCD): | 455 | 189 | 220 | 8 |
| H3. Financial Powers of Attorney: | 415 | 198 | 166 | 0 |
| H4. Other Miscellaneous: | 339 | 211 | 101 | 0 |
| TOTAL CASES OPENED IN QUARTER: | | 9,659 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | |
| | | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES |
| | | | TOTAL LEGAL REPRESENTATION | |
| | | | 5,956 | 2,314 |
| | | | 723 | |

TOTAL ESTIMATED CASE WORK HOURS SPENT: 39,129

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

| | |
|---|-----|
| TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: | 116 |
| TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: | 484 |
| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: | 153 |
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 563 |