

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 1

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 1

**CLIENT ETHNICITY**

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	<input type="text" value="10"/>	<input type="text" value="13"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

**EMPLOYMENT**

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="5"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	<input type="text" value="8"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="1"/>

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 1

**INCOME MAINTENANCE**

F1. Social Security:	1	1	3	0
F2. Supplemental Security Income (SSI):	5	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	31	26	3	0
H2. Advance Health Care Directives (AHCD):	7	4	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 89

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
67	18	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 224

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Humboldt and Del Norte*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 1

7/29/2010	Senior Resource Center	Overview of Sevices that ISNC Provides	Seniors	20	7
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Legal Services of Northern California</i>					
<b>County(ies)</b> <i>Humboldt and Del Norte</i>					
10/2/2010	Fortuna	Health Fair	Seniors	30	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 2

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="44"/>
65-74:	<input type="text" value="76"/>
75-84:	<input type="text" value="35"/>
85+:	<input type="text" value="20"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="175"/>

##### CLIENT GENDER

Male:	<input type="text" value="118"/>
Female:	<input type="text" value="57"/>
<b>Total:</b>	<input type="text" value="175"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="94"/>
Homebound:	<input type="text" value="2"/>
Lives Alone:	<input type="text" value="81"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="1"/>
Limited English:	<input type="text" value="1"/>
Rural:	<input type="text" value="92"/>
Greatest Economic Need (Minority):	<input type="text" value="8"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="85"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="136"/>
African American:	<input type="text" value="0"/>
Native American/Native Alaskan:	<input type="text" value="6"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="2"/>
Client Declined to Provide Information:	<input type="text" value="30"/>
<b>Total:</b>	<input type="text" value="175"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 2

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	21	5	0
A2. Contracts/Warranties:	16	16	0	0
A3. Other Consumer/Finance:	7	16	1	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	8	8	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	9	12	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	8	9	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	39	6	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	23	1	0
E3. Other Housing:	2	11	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 2

**INCOME MAINTENANCE**

F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	8	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	38	58	3	0
H2. Advance Health Care Directives (AHCD):	13	22	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	4	0	0

**TOTAL CASES OPENED IN QUARTER:** 175

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
254	21	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 468

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*  
**County(ies)** *Shasta, Siskiyou, Lassen, Trinity and M*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 2

8/11/2010	Tulelake	Presentation to attendees at Tulelake Outreach re our services and Grandparent Guardianships.	Lunch Attendees/General Public	11	3.5
7/6/2010	Happy Camp	Presentation to lunch attendees at Happy Camp Outreach re our services and foreclosure remedies and hand out brochures.	Lunch Attendees/General Public	10	3.5
7/8/2010	Anderson	Presentation to lunch attendees at Anderson Outreach re our services, simple probate cases; hand out brochures.	Lunch Attendees/General Public	28	0.75
7/13/2010	Alturas	Presentation to lunch attendees at Alturas Outreach re our services and simple probate cases; hand out brochures.	Lunch Attendees/General Public	10	2.5
7/14/2010	Westwood	Presentation to lunch attendees at Westwood Outreach re our services, foreclosure remedies; hand out brochures.	Lunch Attendees/General Public	17	2.5
7/16/2010	Etna	Presentation to lunch attendees at United Methodist Church in Etna re our services and foreclosure remedies, including BK, refi, loan modifications, and reverse mortgages.	Lunch Attendees/General Public	25	2.5
7/23/2010	SSNP, Redding	Presentation to attendees at Redding SSNP Outreach re our services, Will, Advance Health Care Directive and Durable Power of Attorney packets.	Lunch Attendees/General Public	114	0.75
7/26/2010	Anderson	Presentation at Anderson Outreach re our services and foreclosure remedies including loan modifications, Bankruptcy, refinancing and reverse mortgages.	Lunch Attendees/General Public	32	0.75
8/2/2010	Shasta Lake City	Presentation to 45 attendees at Shasta Lake City re our services in general and Grandparent Guardianships.	Lunch Attendees/General Public	45	3.5
8/3/2010	Happy Camp	Presentation at Happy Camp re our services and Grandparent Guardianships.	Lunch Attendees/General Public	18	2.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 2

7/1/2010	SSNP, Redding	Explain our services to 105 attendees at Redding SSNP, including presentation re loan modifications, BK, foreclosures, and refinances.	Lunch Attendees/General Public	105	0.5
8/10/2010	Alturas	Presentation to attendees at Alturas Outreach re our services and Grandparent Guardianships.	Lunch Attendees/General Public	18	2.5
9/27/2010	Anderson	Presentation to attendees at Anderson Outreach re our services in general and LL/T law.	Lunch Attendees/General Public	45	0.75
8/18/2010	Weaverville	Presentation at Weaverville Outreach re our services & Grandparent Guardianships to attendees.	Lunch Attendees/General Public	42	1
8/20/2010	Etna	Presentation to attendees at Etna Outreach re our services and Grandparent Guardianships.	Lunch Attendees/General Public	8	2.5
8/23/2010	Anderson	Presentation to attendees at Anderson Outreach re our services and Grandparent Guardianships.	Lunch Attendees/General Public	45	0.75
8/27/2010	SSNP, Redding	Presentation to attendees at Redding SSNP re our services and Grandparent Guardianships.	Lunch Attendees/General Public	85	0.5
8/31/2010	Happy Camp	Presentation to attendees at Happy Camp Sr. Ctr. re our services and LL/T law.	Lunch Attendees/General Public	17	3.5
9/7/2010	Alturas	Presentation to attendees at Alturas Outreach re our services and LL/T timetables and general info.	Lunch Attendees/General Public	15	2.5
9/8/2010	Bieber	Presentation to attendees at Bieber Outreach re our services and LL/T info and timetables.	Lunch Attendees/General Public	8	2
9/15/2010	Weaverville	Presentation to attendees at Weaverville Outreach re our services in general and LL/T law.	Lunch Attendees/General Public	42	1

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 2**

9/17/2010	Etna	Presentation to attendees at Etna Outreach re our services in general and LL/T law.	Lunch Attendees/General Public	14	2.5
8/6/2010	Redding	Attend our table at Vision Resource Exposition in Redding for people with low vision disabilities.	Lunch Attendees/General Public	80	2.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 23

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 45

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 3

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 1436

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64: 42  
 65-74: 51  
 75-84: 37  
 85+: 22  
 Client Declined to Provide Information: 0  
 Total: 152

**CLIENT GENDER**

Male: 55  
 Female: 97  
 Total: 152

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled: 78  
 Homebound: 0  
 Lives Alone: 87  
 Institutionalized: 0  
 Suspected Victim of Elder Abuse/Exploitation: 0  
 Limited English: 0  
 Rural: 110  
 Greatest Economic Need (Minority): 7  
 Greatest Economic Need (Non-Minority): 94  
 Greatest Economic Need (Minority Status Unknown): 0

**CLIENT RACE**

Two or More Races: 0  
 Caucasian: 144  
 African American: 2  
 Native American/Native Alaskan: 3  
 Asian/Pacific Islander  
 Asian Indian: 0  
 Cambodian: 0  
 Chinese: 0  
 Filipino: 1  
 Japanese: 0  
 Korean: 0  
 Laotian: 0  
 Vietnamese: 0  
 Guamanian: 0  
 Hawaiian: 0  
 Samoan: 0  
 Other Asian/Pacific Islander: 0  
 Race Unknown/Some Other Race: 2  
 Client Declined to Provide Information: 0  
 Total: 152

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 3

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	39	31	17	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	5	4	2	1

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	1	3	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	13	10	3	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	24	14	7	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	24	12	5	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 3

**INCOME MAINTENANCE**

F1. Social Security:	6	2	0	1
F2. Supplemental Security Income (SSI):	4	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	12	7	5	0
H2. Advance Health Care Directives (AHCD):	5	2	3	0
H3. Financial Powers of Attorney:	6	3	3	0
H4. Other Miscellaneous:	1	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 152

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
96	50	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1436

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*  
**County(ies)** *Butte, Colusa, Glenn, Plumas, Tehama*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 3

8/24/10	Butte	Wills & Estates	Seniors	15	3
8/17/10	Glenn	SSI Issues	Seniors/Providers	3	2
7/2/10	Butte	IHSS Issues	Providers	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Butte, Colusa, Glenn, Plumas, Tehama</b>					
9/22/10	Tehama	ESCC Meeting	Seniors/Providers	60	4
9/13/10	Plumas	MDT Meeting	Providers	5	4
8/23/10	Glenn	IHSS PA	Providers	5	4.5
8/12/10	Butte	MDT Meeting	Providers	3	1.5
8/9/10	Plumas	MDT Meeting	Providers	6	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 4

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	<input type="text" value="233"/>
65-74:	<input type="text" value="358"/>
75-84:	<input type="text" value="231"/>
85+:	<input type="text" value="80"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="902"/>

**CLIENT GENDER**

Male:	<input type="text" value="273"/>
Female:	<input type="text" value="629"/>
Total:	<input type="text" value="902"/>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	<input type="text" value="422"/>
Homebound:	<input type="text" value="19"/>
Lives Alone:	<input type="text" value="477"/>
Institutionalized:	<input type="text" value="17"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="52"/>
Limited English:	<input type="text" value="52"/>
Rural:	<input type="text" value="145"/>
Greatest Economic Need (Minority):	<input type="text" value="209"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="333"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="8"/>

**CLIENT RACE**

Two or More Races:	<input type="text" value="5"/>
Caucasian:	<input type="text" value="623"/>
African American:	<input type="text" value="127"/>
Native American/Native Alaskan:	<input type="text" value="12"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="6"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="6"/>
Filipino:	<input type="text" value="8"/>
Japanese:	<input type="text" value="5"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="1"/>
Vietnamese:	<input type="text" value="2"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="1"/>
Other Asian/Pacific Islander:	<input type="text" value="10"/>
Race Unknown/Some Other Race:	<input type="text" value="82"/>
Client Declined to Provide Information:	<input type="text" value="12"/>
Total:	<input type="text" value="902"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 4

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	130	113	21	0
A2. Contracts/Warranties:	31	15	15	1
A3. Other Consumer/Finance:	49	37	6	1

#### EMPLOYMENT

B1. Discrimination:	3	2	0	0
B2. Other Employment:	11	10	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	37	26	3	0
C2. Conservatorship:	12	7	2	0
C3. Other Family:	11	6	2	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	46	37	19	1
D2. Medicare:	38	24	18	0
D3. Other Health/Community Based Care:	27	20	8	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	156	103	34	19
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	87	71	15	4
E3. Other Housing:	24	14	4	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 4

**INCOME MAINTENANCE**

F1. Social Security:	20	16	13	5
F2. Supplemental Security Income (SSI):	29	23	10	3
F3. Pensions/Retiree Benefits:	20	7	5	1
F4. Other Income Maintenance:	53	19	22	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	15	2	0
G3. Other Individual Rights:	42	27	16	1

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	107	78	8	1
H2. Advance Health Care Directives (AHCD):	47	34	5	1
H3. Financial Powers of Attorney:	42	23	3	0
H4. Other Miscellaneous:	9	8	4	1

**TOTAL CASES OPENED IN QUARTER:** 1061

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
735	235	41

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 4395

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Sacramento Senior Legal Services

**County(ies):** Sacramento

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 4

9/15/10	Sac Convention Ctr.	Congress of CA Seniors	Seniors	100	6.5
9/13/10	Sacramento Housing Alliance	Hunger Coalition	Seniors	10	2
9/7/10 & 9/	Cordova Senior	Individual in-person appointments at Cordova Center	Seniors	6	6
8/20/10	Anderson Bros Florin Square Leader Pharmacy	Senior Health Fair	Seniors	40	4
8/10/10 &	Cordova Senior	Individual in-person appointments at Cordova Center	Seniors	4	6
7/13/10 &	Cordova Senior	Individual in-person appointments at Cordova Center	Seniors	5	7

Provider Name: *Yolo Sutter Legal Center*

County(ies) *Yuba and Sutter Counties*

9/22/10	Sutter Commission on Aging	Food Stamps	Seniors	7	1.5
9/22/10	YC Senior Center	Identity Theft (S)	Seniors	29	1.5
8/25/10	Olivehurst Senior Center	Subsidized Housing (Y)	Seniors	24	0.5
8/25/10	YC Senior Center	Auto Insurance (S)	Seniors	24	3.5
7/7/10	YC Senior	YSLC (Y)	Seniors	6	1
7/1/10	CRLA	Landlord / Tenant Clinic (Y)	Seniors	2	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 4

County(ies)					
<b>Placer, Nevada, Sierra</b>					
09/14/10	Auburn	Bedbug Awareness and Public Health/Housing Issues	Pubic Conservator for Low-Income Seniors	5	1
7/27	Loyalton, CA	Small Estate Administration, Wills And Trusts	Low Income Seniors	21	18
7/7/2010	Auburn	Legal Tools for Preserving Your Personal Autonomy (Post Presentation information)	Visually Impaired Seniors	5	1
Ongoing	Auburn Office	Senior Rights in HUD Housing	Placer Low Income Seniors	50	1
Ongoing	Auburn Office	Economic Security Project Research and Drafting	Low income seniors Placer County	300	13
8/17/2010	Roseville Justice Center	Elder Abuse Case Review (CAMET)	Placer Senior Service Providers	20	4
Ongoing	Nevada City	Economic Security Project Research and Drafting	Low Income Seniors Nevada County	25	5
08/26/10	APS – Nevada County	Shared Senior Housing	Senior Service Agencies	8	7
Ongoing	Auburn Office	Dealing with Debt Project Research and Drafting	Low income seniors Placer County	200	1
9/7/2010	Roseville PD	Elder Abuse Case Review (CAMET)	Placer Senior Service Providers	20	5
09/3/10	Nevada City Office	Dealing with Debt Packets Research and preparation	Low Income Seniors Nevada County	50	3
Various	Auburn	Economic Security Project Research and Planning	Low income seniors	300	5
9/21/10	Loyalton Senior Center Sierra County	Scams Targeting Seniors: Awareness Prevention Remedies	Rural Seniors	8	11
09/17/10	Sacramento	Bedbug Awareness and Public Health/Housing Issues	Housing Providers	15	1
09/10/10	Nevada City Office	Assemble Debt Packets	Low Income Seniors Nevada County	50	2
<b>County(ies) Yolo</b>					
7/21/10	West Sacramento	Foreclosure Prevention Workshop	Low Income Persons in West Sacramento	20	8

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 4

<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					
7/22/10	Monthly Hart Talk	Money-Saving Progrms	Seniors	2	3.2
8/25/10	Pannell Meadowview Community Ctr.	Tenant's Rights	Seniors	24	3
8/26/10	Monthly Hart Talk	Landlord-Tenant Issues	Seniors	10	3
9/15/10	Scottish Rite Temple	Thanks A Million Celebration	Seniors/Church members	30	2
9/16/10	Sac Food Bank	Network Café	Nonprofits agencies	20	1.5
9/21/10	Fruitridge Community Ctr	Living Trusts	Seniors	40	1.5
9/23/10	Monthly Hart Talk	Advance Health Care Directives	Seniors	10	4
9/25/10	St. John's Parish	Wills/Estate Planning	Seniors/Church members	10	2
9/25/10	Kaiser Permanente	A4AA Fall Prevention Event	Seniors	150	6
9/29/10	Folsom Health & Wellness Ctr.	Senior's Enjoying Life Expo	Seniors	100	4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 18

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 116

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 5

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 5

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	32	44	5	0
A2. Contracts/Warranties:	6	4	0	1
A3. Other Consumer/Finance:	11	8	6	0

#### EMPLOYMENT

B1. Discrimination:	1	3	1	1
B2. Other Employment:	2	8	2	5

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	3	3	2
C2. Conservatorship:	1	0	0	0
C3. Other Family:	3	2	2	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	13	33	25	7
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	19	9	5	0
E3. Other Housing:	0	2	4	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 5

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	3
G3. Other Individual Rights:	3	4	2	3

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	28	1	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	6	8	2	1

**TOTAL CASES OPENED IN QUARTER:** 122

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
161	58	25

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 561

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Aid of the North Bay*

**County(ies)** *Marin County*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA:**

**5**

9/21/10	Bennet House	Advanced Health Care Directive	Older Adults	17	8
9/7/10	Novato Kiwanis	Identity Theft and Fraud	Older Adults	12	9
7/31/10	Martinelli House	Will clinic	Older Adults	12	4
7/15/10	Martinelli House	Wills w/4 pro bono attorneys	Older Adults	12	7
7/6/10	SIRS Ignacio	SAIF	Older Adults	95	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 6

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 6

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	30	0	1
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	26	20	0	0

#### EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	6	0	1
C2. Conservatorship:	10	5	0	0
C3. Other Family:	8	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	109	105	0	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	9	0	0
E3. Other Housing:	42	52	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 6

**INCOME MAINTENANCE**

F1. Social Security:	15	7	0	0
F2. Supplemental Security Income (SSI):	13	20	0	1
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	14	3	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	117	42	5	5
G2. Elder Abuse/Neglect/Exploitation:	43	18	0	1
G3. Other Individual Rights:	10	6	0	1

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	41	13	1	7
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	4	0	0
H4. Other Miscellaneous:	38	28	3	1

**TOTAL CASES OPENED IN QUARTER:** 541

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
380	11	21

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 4595

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *La Raza Centro Legal, Inc.*

**County(ies)** *City & County of San Francisco, CA*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 6

Sep 29 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	2	2
August 21	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
July 14 201	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
July 7 2010	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
<b>Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach</b>					
<b>County(ies) San Francisco</b>					
9/16/10	SOMA	Using art to advocate against abuse and to address vicarious trama	API Artists	30	12
8/15/10	Japan town	Annual Street Fair	Asian Community	500	8
8/14/10	Japantown	Annual Street Fair	Asian Community	300	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 36

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Asian Law Caucus</b>					
<b>County(ies) San Francisco</b>					
8/4/2010	Community Tenant Assoc. 777 Broadway	Immigration/Naturalization Advance Health Care Directive	Senior Citizens/SF Community	120	3
9/1/2010	Community Tenant Assoc. 777 Broadway	Immigration/Naturalization Tenant rights and rehabilitability & repairs	Senior Citizens/SF Community	100	3
7/7/2010	Community Tenant Assoc. 777 Broadway	Immigration/Naturalization	Senior Citizens/SF Community	120	3
<b>Provider Name: La Raza Centro Legal, Inc.</b>					
<b>County(ies) City &amp; County of San Francisco, CA</b>					

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 6

July 28, 20	Centrodela Pueblo 474 Valencia St. SF CA 94103	Social Security Benefits, Supplemental Social Security, and	Elders	18	5
July 22, 20	30th St Senior Center, 225 30th St. SF CA 94103	District Advisory Council	Elders & Providers	8	3
<b>Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach</b>					
<b>County(ies) San Francisco</b>					
7/16/10	VEC	Senior Legal Clinic	Filipino Seniors	10	2
7/2/10	VEC	Senior Legal Clinic	Filipino Seniors	10	2
7/6/10	San Francisco	Long Term Care: Elder Abuse	Senior Providers	20	2
7/8/10	San Francisco	Long Term Care: Cultural Competency and EA	Senior Providers	20	2
9/28/10	UC Hasting	Legal Clinic	Public	20	8
7/26/10	UC Hasting	Legal Clinic	Public	20	8
8/6/10	VEC	Senior Legal Clinic	Filipino Seniors	10	2
8/18/10	EB Office	Legal Clinic	Public	20	8
8/20/10	VEC	Senior Legal Clinic	Filipino Seniors	10	2
8/23/10	UC Hasting	Legal Clinic	Public	20	8
9/9/10	APILO	AWS: Domestic Violence in the Senior Community	Advocates & providers	15	3
9/17/10	VEC	Senior Legal Clinic	Filipino Seniors	10	2
7/8/10	Alameda	Elder Abuse: Adult Protective Services and legal services	cbos	40	6

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 18

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 72

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 7

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 7

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	19	16	2	0
A2. Contracts/Warranties:	17	10	1	0
A3. Other Consumer/Finance:	24	17	2	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	0	2	0	0
C3. Other Family:	5	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	3	1	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	31	25	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	7	1	0
E3. Other Housing:	24	20	5	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 7

**INCOME MAINTENANCE**

F1. Social Security:	11	14	0	0
F2. Supplemental Security Income (SSI):	4	6	0	0
F3. Pensions/Retiree Benefits:	6	4	0	0
F4. Other Income Maintenance:	3	3	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	6	1	3
G3. Other Individual Rights:	4	4	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	48	37	5	0
H2. Advance Health Care Directives (AHCD):	5	4	1	0
H3. Financial Powers of Attorney:	12	12	0	0
H4. Other Miscellaneous:	23	23	0	0

**TOTAL CASES OPENED IN QUARTER:** 265

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
223	21	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1460

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Contra Costa Senior Legal Services*

**County(ies):** *Contra Costa County*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 7

8/12/10	Antioch Senior Center	Senior Health Fair	Seniors	100	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Contra Costa Senior Legal Services</b>					
<b>County(ies) Contra Costa County</b>					
9/20/10	Hercules Senior Center	Wills and Trust	Seniors	35	5
7/16/10	Eskaton Sr. Housing, El Cerrito	Estate Planning and Financial Abuse	Asian Seniors	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 8

Total Unduplicated Client Count for Quarter: 401

Total Cases Closed in Quarter: 144

Total Units of Service for Quarter (Unit=1 Hour): 1693

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64: 116  
 65-74: 153  
 75-84: 99  
 85+: 33  
 Client Declined to Provide Information: 0  
 Total: 401

**CLIENT GENDER**

Male: 152  
 Female: 249  
 Total: 401

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled: 63  
 Homebound: 1  
 Lives Alone: 201  
 Institutionalized: 0  
 Suspected Victim of Elder Abuse/Exploitation: 6  
 Limited English: 12  
 Rural: 6  
 Greatest Economic Need (Minority): 221  
 Greatest Economic Need (Non-Minority): 176  
 Greatest Economic Need (Minority Status Unknown): 0

**CLIENT RACE**

Two or More Races: 78  
 Caucasian: 177  
 African American: 32  
 Native American/Native Alaskan: 6  
 Asian/Pacific Islander  
 Asian Indian: 0  
 Cambodian: 0  
 Chinese: 5  
 Filipino: 27  
 Japanese: 0  
 Korean: 2  
 Laotian: 0  
 Vietnamese: 0  
 Guamanian: 0  
 Hawaiian: 8  
 Samoan: 0  
 Other Asian/Pacific Islander: 30  
 Race Unknown/Some Other Race: 36  
 Client Declined to Provide Information: 0  
 Total: 401

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 8

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	12	10	0
A2. Contracts/Warranties:	6	1	2	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	7	1	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	22	7	8	3
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	0	0	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	41	33	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	4	5	2
E3. Other Housing:	8	5	3	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 8

**INCOME MAINTENANCE**

F1. Social Security:	2	0	2	0
F2. Supplemental Security Income (SSI):	22	6	10	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	5	3	1	0
H2. Advance Health Care Directives (AHCD):	4	0	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	1	0

**TOTAL CASES OPENED IN QUARTER:** 166

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	52	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1355

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Aid Society of San Mateo County*

**County(ies)** *San Mateo*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 8

8/16/10	Safe Harbor Shelter, SSF	Public Benefits Presentation	CRA, Seniors	15	3
8/10/10	San Carlos Senior Center	Financial Safety	Seniors	23	3
7/20/10	Pacifica Senior Center	Financial Safety	Seniors	44	4
9/20/10	Safe Harbor Shelter, SSF	Health Access, Medical Debt Presentation	CRA, Seniors	24	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Legal Aid Society of San Mateo County					
<b>County(ies):</b> San Mateo					
9/22/10	LCPH, Palo Alto	Special Education Rights and Responsibilities	Healthcare Providers, Pediatricians	50	4
9/21/10	Lucile Packard Children's Hospital, Palo Alto	LPCH Noon Conference: Special Education	Healthcare Providers, Doctors	40	4
9/21/10	HICAP Offices, San Mateo	Medi-Cal Training to HICAP Volunteers	Volunteer Service Providers	32	3
8/19/10	NPNSC, SSF	Legal Services Presentation	Eligible Clients	15	3
8/14/10	Chabot College, Hayward	Disability Rights Presentation	Eligible Clients	150	4
8/17/10	Burlingame Recreation Center	PARCA Training: KIC, Special Ed., Medical Debt	KIC	14	3
7/7/10	Pacific Council Chambers	Legal Services Presentation to Mental Health Board	Eligible Clients	25	3
7/19/10	Safe Harbor Shelter, SSF	Disability Rights Presentation	CRA, Seniors	26	3

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 8

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 9

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 9

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	3	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	47	0	14	9

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	3	4	0
D2. Medicare:	48	2	7	2
D3. Other Health/Community Based Care:	5	2	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 9

**INCOME MAINTENANCE**

F1. Social Security:	12	1	1	0
F2. Supplemental Security Income (SSI):	25	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	17	4	1	2

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	31	2	3	2
G2. Elder Abuse/Neglect/Exploitation:	100	5	5	22
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	13	0	9	0
H4. Other Miscellaneous:	9	3	2	0

**TOTAL CASES OPENED IN QUARTER:** 349

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
31	52	37

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2221

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Assistance for Seniors*

**County(ies)** *Alameda*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 9

9/18/10	St. Columba Catholic Church, Oakland	Health Fair	Seniors and Senior Service Providers	200	8.5
9/10/10	Marina Community Church, San Leandro	Senior Fair	Seniors and Senior Service Providers	500	10
8/14/10	Imani Community Church, Oakland	Health Fair	Seniors and Senior Service Providers	100	9
7/9/10	Oakland Zoo, Oakland	Senior Fair	Seniors and Senior Service Providers	2000	11.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Assistance for Seniors</b>					
<b>County(ies) Alameda</b>					
8/23/10	Margaret Breland Homes, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	9	4.5
7/14/10	Harriet Tubman Manor, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	5	4.5
7/21/10	Orchards Senior Homes, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	7	5
7/26/10	Alameda Health Consortium, San Leandro	LAS/HICAP	Senior Service Providers	45	7
7/28/10	Better Breathers Pulmonary Rehab Group, Fremont	Welcome to Medicare	Seniors & Senior Service Providers	65	5.5
7/29/10	Linda Glen Apartments, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	8	4.5
8/4/10	Valdez Plaza, Oakland	Welcome to Medicare	Seniors	13	4.75

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 9**

8/10/10	Glenn Brook Terrace, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	8	4.75
8/16/10	Baywood Court Apartments, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	4	4.5
7/12/10	Sr. Support Services of the Tri-Valley, Pleasanton	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	7	9
8/18/10	Mable Howard Apartments, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	6	5
9/23/10	Kenneth Aiken Senior Center, Castro Valley	Welcome to Medicare	Seniors	12	7.25
8/24/10	North Berkeley Senior Center,	Seniors' Guide to Public Benefits	Seniors	6	10
8/27/10	Allen Temple Arms, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors	14	5
9/2/10	Mable Howard Apartments, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	9	7
9/13/10	Northgate Terrace, Oakland	Welcome to Medicare	Seniors	24	4.75
9/15/10	Fruitvale Presbyterian Senior	Creating a Secure Future: Planning for Incapacity	Seniors	13	4.75
9/16/10	Ashby Lofts Apartments, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	8	5
9/20/10	San Leandro Library, San Leandro	Health Reform & Medicare	Seniors	80	8.5
9/21/10	West Oakland Senior Center, Oakland	Welcome to Medicare	Seniors	25	11.5
9/23/10	Hayward Area Senior Center, Hayward	Creating a Secure Future: Planning for Incapacity	Seniors	6	5.25
8/17/10	Nathan Miley Gardens Senior Apts., Oakland	Welcome to Medicare	Seniors	15	5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 22

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 9

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 10

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	55
65-74:	148
75-84:	136
85+:	42
Client Declined to Provide Information:	2
<b>Total:</b>	<b>383</b>

##### CLIENT GENDER

Male:	150
Female:	233
<b>Total:</b>	<b>383</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	118
Homebound:	15
Lives Alone:	95
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	34
Limited English:	71
Rural:	0
Greatest Economic Need (Minority):	78
Greatest Economic Need (Non-Minority):	53
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	12
Caucasian:	238
African American:	17
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	13
Cambodian:	0
Chinese:	23
Filipino:	12
Japanese:	9
Korean:	8
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	6
<b>Total:</b>	<b>383</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 10

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	24	18	1	0
A2. Contracts/Warranties:	5	4	0	0
A3. Other Consumer/Finance:	18	14	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	3	0	0
C2. Conservatorship:	8	6	0	0
C3. Other Family:	3	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	16	12	0	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	7	2	4	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	17	16	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	6	2	1
E3. Other Housing:	15	14	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 10

**INCOME MAINTENANCE**

F1. Social Security:	10	8	0	0
F2. Supplemental Security Income (SSI):	25	10	6	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	4	5	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	7	6	1	0
G2. Elder Abuse/Neglect/Exploitation:	31	19	0	1
G3. Other Individual Rights:	0	4	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	93	77	7	0
H2. Advance Health Care Directives (AHCD):	27	10	18	0
H3. Financial Powers of Attorney:	23	21	0	0
H4. Other Miscellaneous:	27	29	0	0

**TOTAL CASES OPENED IN QUARTER:** 383

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
293	41	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2588

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Adults Legal Assistance (SALA)

**County(ies):** Santa Clara County

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 10

9/30/10	Lenzen Gardens Senior Housing in San Jose	Presentation about SALA: Who We Are & What We Do and Good Legal Health	Residents at Lenzen Gardens	10	1.5
9/30/10	Roosevelt Center Senior Program in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior center	100	1
9/29/10	Santa Clara University Law School	Represent SALA at table at Public Interest Law Fair for Santa Clara law students	Prospective volunteer law clerks for SALA	16	2
9/28/10	Berryessa Senior Nutrition in San Jose	Presentation about SALA: Who We Are & What We Do and Tobacco Cessation	Participants at senior nutrition program	9	1
9/21/10	Quinlan Center in Cupertino	Represent SALA at table at Protecting our Elders Summit	Participants at summit	120	4
9/21/10	Rincon Gardens Senior Housing in Campbell	Presentation about SALA: Who We Are & What We Do	Residents at Rincon Gardens	12	1
8/20/10	Fenwick & West Law Firm in Mountain	MCLE Training on Preparing Financial Powers of Attorney for SALA Clients (for pro bono POA Day at Mountain View Senior Center later that day)	Pro bono attorneys from Google's legal Department and Fenwick & West	10	4
7/27/10	Mountain View Senior Center	Presentation on SALA & Financial Power Of Attorney (POA) Day on August 20 at the Mountain View Senior Center	Participants at center interested in POA Day	100	2.5
7/26/10	Sunnyvale Senior Nutrition Program	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	70	1
7/21/10	La Comida Nutr. Prog, Avenidas Senior Ctr PaloAlto	Presentation about SALA: Who We Are & What We Do	Participants at senior center	65	1
7/20/10	Bingham McCutchen Law Firm	Pro Bono Mix-n-Match Sponsored by Silicon Valley Campaign for Legal Services	Prospective pro bono attorneys for SALA	30	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 10

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Adults Legal Assistance (SALA)</b>					
<b>County(ies) Santa Clara County</b>					
7/2010- 8/	SALA's Office	Prepare Financial Power of Attorney (POA) Training Materials, MCLE Curriculum, and Protocols for POA Day on August 20	Pro bono attorneys recruited by Fenwick & West for POA Day	10	39.3
9/30/10	Mountain View Senior Center	Legal Planning for the Future / Advance Health Care Directives	Participants at senior center	9	3
8/26/10	Cypress Gardens Senior Housing in San Jose	Legal Planning for the Future and Information About SALA's Services	Residents at Cypress Gardens	15	1

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 11

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="29"/>
65-74:	<input type="text" value="94"/>
75-84:	<input type="text" value="71"/>
85+:	<input type="text" value="18"/>
Client Declined to Provide Information:	<input type="text" value="46"/>
<b>Total:</b>	<input type="text" value="258"/>

##### CLIENT GENDER

Male:	<input type="text" value="134"/>
Female:	<input type="text" value="124"/>
<b>Total:</b>	<input type="text" value="258"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="142"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="23"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="2"/>
Limited English:	<input type="text" value="108"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="1"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="68"/>
African American:	<input type="text" value="7"/>
Native American/Native Alaskan:	<input type="text" value="6"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="3"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="1"/>
Race Unknown/Some Other Race:	<input type="text" value="4"/>
Client Declined to Provide Information:	<input type="text" value="166"/>
<b>Total:</b>	<input type="text" value="258"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 11

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>

CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code &amp; Legal Problem Code)</small>		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	0	20	0
A2. Contracts/Warranties:	2	0	2	0
A3. Other Consumer/Finance:	6	0	6	0

#### EMPLOYMENT

B1. Discrimination:	2	0	2	0
B2. Other Employment:	3	0	3	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	3	0
C2. Conservatorship:	2	0	2	0
C3. Other Family:	1	0	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	42	0	42	0
D2. Medicare:	7	0	7	0
D3. Other Health/Community Based Care:	3	0	3	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	11	0	11	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	2	0
E3. Other Housing:	9	0	9	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 11

**INCOME MAINTENANCE**

F1. Social Security:	11	0	11	0
F2. Supplemental Security Income (SSI):	9	0	9	0
F3. Pensions/Retiree Benefits:	3	0	3	0
F4. Other Income Maintenance:	7	0	7	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0
G3. Other Individual Rights:	18	0	18	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	51	0	39	0
H2. Advance Health Care Directives (AHCD):	23	0	17	0
H3. Financial Powers of Attorney:	30	0	22	0
H4. Other Miscellaneous:	36	0	36	0

**TOTAL CASES OPENED IN QUARTER:** 307

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	281	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 373

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Council for the Spanish Speaking

**County(ies):** San Joaquin

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 11

8/20/10	Island Ball Park, Stockton, CA	Disability Fair	Disabled	150	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Council for the Spanish Speaking</b>					
<b>County(ies) San Joaquin</b>					
9/21/10	Webinar	Social Security-Tips for people who receive social security	Social Security Recipients	100	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 12

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 12

**CLIENT ETHNICITY**

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

**EMPLOYMENT**

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 12

**INCOME MAINTENANCE**

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	2	0
G3. Other Individual Rights:	1	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	5	1	3	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	1	2	1	0

**TOTAL CASES OPENED IN QUARTER:** 43

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
11	11	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 71

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Catholic Charities

**County(ies)** Alpine, Amador, Calaveras, Mariposa, T

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 12**

10/19 & 20	Sonora, CA	Health Fair	60+	200	16
9/25/10	San Andreas, CA	Health Fair	60+	100	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 13

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 13

#### CLIENT ETHNICITY

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="46"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="21"/>	<input style="width: 40px;" type="text" value="5"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="7"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

#### EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
B2. Other Employment:	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input style="width: 40px;" type="text" value="0"/>			
C2. Conservatorship:	<input style="width: 40px;" type="text" value="0"/>			
C3. Other Family:	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="26"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="7"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="37"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="7"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="1"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 13

**INCOME MAINTENANCE**

F1. Social Security:	5	2	0	1
F2. Supplemental Security Income (SSI):	11	1	0	1
F3. Pensions/Retiree Benefits:	3	1	0	0
F4. Other Income Maintenance:	3	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	0	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	16	0	6	4
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	11	0	6	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 199

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
26	44	26

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1267

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Citizens Legal Services

**County(ies):** Santa Cruz County & San Benito County

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 13**

7/29/10	Fresh Choice, Caitola	Training for Senior Companion	Elderly Caregivers	40	2
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 14

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	2	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	34	24	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 14

**INCOME MAINTENANCE**

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 58

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	1	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 523

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Central California Legal Services*

**County(ies)** *Fresno and Madera Counties*

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 14**

09-23-10	Selma, CA	Senior Center Outreach event	Rural Older Adults	175	4.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 15

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 15

**CLIENT ETHNICITY**

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

**EMPLOYMENT**

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 15

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	0	0
G3. Other Individual Rights:	1	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	41	16	33	1
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	5	0	3	0
H4. Other Miscellaneous:	3	3	1	0

**TOTAL CASES OPENED IN QUARTER:** 80

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
40	51	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 298

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Sarah Shena, Tulare Co. Senior Legal Services

**County(ies)** Tulare

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 15

9/3/10	Visalia	United Way Annual Community Breakfast	Targeted Seniors, their families & referral sources	150	3
7/19/10	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	5	2
7/27/10	Visalia	United Way Bd. Mtg	Referral Sources	13	2
8/30/10	Visalia	Self-Help Collaboration Mtg	Referral Sources	7	3
8/15/10	Visalia	PFLAG* Monthly Meeting	Low Inc. Seniors & their families	25	4
8/16/10	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	6	2
8/19/10	Visalia	County Bar Assoc Meeting	Referral Sources	30	2
7/18/10	Visalia	PFLAG* Monthly Meeting	Low Inc. Seniors & their families & referral sources	28	4
8/25/10	Visalia	Mtg to Plan Paralegal Assoc. Presentation	Referral Sources	2	2.5
9/21/2010	Visalia	Adv Health Care Directive class for County Health Clinic Staff	Referral Sources	35	4
9/10/10	Visalia	United Way Exec. Comm Mtg	Referral Sources	7	2
9/28/10	Visalia	United Way Bd. Mtg	Referral Sources	15	2
9/30/10	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	10	1
9/30/10	Visalia	County Employee Health Fair	Targeted Seniors, their families & referral sources	500	9
9/20/10	Visalia	Class @ Kaweah Delta Hospital: Caring for LGTBQI population	Referral Sources	10	3
9/22/10	Visalia	Central Valley Housing Round-Table	Referral Sources	25	4
8/22/10	Visalia	PFLAG* Annual Meeting	Low Inc. Seniors & their families, & referral sources	35	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 52

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 15

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Sarah Shena, Tulare Co. Senior Legal Services</b>					
<b>County(ies) Tulare</b>					
9/24/2010	Visalia	Met w/Hospice Social Workers to increase awareness of legal issues	Referral Sources	2	2.5
6/1-9/30/1	N/A Development Only	Development of Independence Preservation Workshop (for 10/2010 presentation)	Targeted Seniors, their families & referral sources	0	11.5
9/21/2010	Visalia	Adv Health Care Directive class for County Health Clinic Staff	Targeted Seniors, their families & referral sources	35	4
N/A	N/A	HICAP volunteers, I&A staff & Nutrition Delivery distributed 2 articles re Consumer Awareness	Targeted seniors & their families	100	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 20

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 16

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	1	4	0
A2. Contracts/Warranties:	0	0	1	0
A3. Other Consumer/Finance:	2	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	0	1
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	5	5	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	1	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 16

**INCOME MAINTENANCE**

F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	7	6	1	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 33

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
20	9	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 166

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 17

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="128"/>
65-74:	<input type="text" value="118"/>
75-84:	<input type="text" value="79"/>
85+:	<input type="text" value="36"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="361"/>

##### CLIENT GENDER

Male:	<input type="text" value="137"/>
Female:	<input type="text" value="224"/>
Total:	<input type="text" value="361"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="123"/>
Homebound:	<input type="text" value="1"/>
Lives Alone:	<input type="text" value="163"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="14"/>
Limited English:	<input type="text" value="25"/>
Rural:	<input type="text" value="27"/>
Greatest Economic Need (Minority):	<input type="text" value="26"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="119"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="291"/>
African American:	<input type="text" value="36"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="17"/>
Client Declined to Provide Information:	<input type="text" value="8"/>
Total:	<input type="text" value="361"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 17

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	2	2	0
A2. Contracts/Warranties:	21	6	11	0
A3. Other Consumer/Finance:	124	4	119	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	2	2	0
C2. Conservatorship:	15	1	12	0
C3. Other Family:	18	2	16	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	59	11	44	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	19	1	8	0
E3. Other Housing:	4	3	8	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 17

#### INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	5	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	3	2	0
G3. Other Individual Rights:	8	4	4	1

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	27	10	16	0
H3. Financial Powers of Attorney:	1	0	2	0
H4. Other Miscellaneous:	36	11	25	0

**TOTAL CASES OPENED IN QUARTER:** 360

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
65	273	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 504

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Central; Coast Commission for Senior Citizens*

**County(ies)** *Santa Barbara and San Luis Obispo Cou*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 17**

9/16/2010	Atascadero	Re Senior Legal Services Project Services Including Elder Abuse Prevention	Retire Public Employees Association	20	2
7/21/2010	San Luis Obispo	Senior Health Fair	Seniors	20	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 18

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	37
65-74:	99
75-84:	97
85+:	31
Client Declined to Provide Information:	0
<b>Total:</b>	<b>264</b>

##### CLIENT GENDER

Male:	86
Female:	178
<b>Total:</b>	<b>264</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	1
Lives Alone:	112
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	66
Rural:	5
Greatest Economic Need (Minority):	67
Greatest Economic Need (Non-Minority):	72
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	15
Caucasian:	111
African American:	21
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	16
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	4
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	62
Client Declined to Provide Information:	12
<b>Total:</b>	<b>264</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 18

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="9"/>	<input style="width: 40px; text-align: center;" type="text" value="9"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="80"/>	<input style="width: 40px; text-align: center;" type="text" value="21"/>	<input style="width: 40px; text-align: center;" type="text" value="27"/>	<input style="width: 40px; text-align: center;" type="text" value="32"/>

#### EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="22"/>	<input style="width: 40px; text-align: center;" type="text" value="22"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="15"/>	<input style="width: 40px; text-align: center;" type="text" value="15"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 18

**INCOME MAINTENANCE**

F1. Social Security:	21	21	0	0
F2. Supplemental Security Income (SSI):	23	21	2	0
F3. Pensions/Retiree Benefits:	14	14	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	8	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	57	57	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 264

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
203	29	32

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 498

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Grey Law of Ventura County</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 18

County(ies)		Ventura			
8/19/2010	Camarillo	Grey Law/Elder Abuse and other senior related legal issues	Caregivers of seniors	19	4
8/9/2010	Oxnard	Grey Law/AB 590	Senior Congress	9	3
7/14/2010	Ventura	Grey Law/Power of Attorney	Club of retired men	11	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 19

Total Unduplicated Client Count for Quarter: 175

Total Cases Closed in Quarter: 277

Total Units of Service for Quarter (Unit=1 Hour): 1951

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	26
65-74:	65
75-84:	64
85+:	19
Client Declined to Provide Information:	1
Total:	175

**CLIENT GENDER**

Male:	55
Female:	120
Total:	175

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	69
Homebound:	2
Lives Alone:	68
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	21
Rural:	0
Greatest Economic Need (Minority):	93
Greatest Economic Need (Non-Minority):	96
Greatest Economic Need (Minority Status Unknown):	91

**CLIENT RACE**

Two or More Races:	0
Caucasian:	109
African American:	32
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	10
Total:	175

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 19

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	37	38	11	0
A2. Contracts/Warranties:	5	9	3	0
A3. Other Consumer/Finance:	9	10	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	4	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	1	0
D2. Medicare:	0	2	1	0
D3. Other Health/Community Based Care:	8	7	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	9	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	26	19	7	0
E3. Other Housing:	7	8	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 19

**INCOME MAINTENANCE**

F1. Social Security:	3	7	2	0
F2. Supplemental Security Income (SSI):	4	12	3	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	2	0	0	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	10	3	0	2

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	39	57	20	0
H2. Advance Health Care Directives (AHCD):	0	5	12	0
H3. Financial Powers of Attorney:	13	0	0	0
H4. Other Miscellaneous:	3	7	2	0

**TOTAL CASES OPENED IN QUARTER:** 190

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
206	68	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1951

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Bet Tzedek Legal Services*

**County(ies):** *Los Angeles County*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 19

8/3/2010	Los Angeles	Power of Attorney for Health Care Presentation	Seniors	50	2
7/29/2010	Sherman Oaks	IHSS Presentation	Seniors	20	2
7/27/2010	Long Beach	BTLS Overview presentation	Seniors	20	2
7/20/2010	Van Nuys	Landlord/Tenant Presentation	Community members	20	2
7/13/10	Los Angeles	ID Theft Presentation	Seniors	50	2
7/6/2010	Los Angeles	ID Theft Presentation	Seniors	50	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: <i>Bet Tzedek Legal Services</i></b>					
<b>County(ies) <i>Los Angeles County</i></b>					
9/14/2010	Los Angeles	Power of Attorney for Health Care	Seniors	50	2
9/7/2010	Los Angeles	Power of Attorney for Health Care	Seniors	20	2
8/31/2010	North Hollywood	Debtor's Rights Clinic	Seniors/community members	40	2
8/11/2010	Los Angeles	Medi-Cal Presentation	Seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 20

Total Unduplicated Client Count for Quarter: 344

Total Cases Closed in Quarter: 401

Total Units of Service for Quarter (Unit=1 Hour): 1910

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	76
65-74:	120
75-84:	103
85+:	44
Client Declined to Provide Information:	1
Total:	344

**CLIENT GENDER**

Male:	135
Female:	209
Total:	344

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	98
Homebound:	2
Lives Alone:	153
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	8
Rural:	5
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	38
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	16
Caucasian:	275
African American:	35
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	344

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 20

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	77	69	16	0
A2. Contracts/Warranties:	24	19	7	0
A3. Other Consumer/Finance:	4	5	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	20	16	8	2
C2. Conservatorship:	6	6	0	0
C3. Other Family:	9	6	2	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	8	0	1
D2. Medicare:	4	5	2	0
D3. Other Health/Community Based Care:	5	5	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	37	28	9	8
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	20	16	10	1
E3. Other Housing:	10	8	5	2

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 20

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	7	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	6	3	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	12	12	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	79	30	42	0
H2. Advance Health Care Directives (AHCD):	18	0	15	0
H3. Financial Powers of Attorney:	13	3	11	0
H4. Other Miscellaneous:	7	8	2	0

**TOTAL CASES OPENED IN QUARTER:** 365

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
254	133	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1606

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Inland Counties Legal Services, Inc*

**County(ies)** *San Bernardino*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 20

07/14/10	House of Ruth-Pomona	Domestic Violence and Elder Abuse	Domestic violence victims & Seniors	30	4.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Inland Counties Legal Services, Inc</i>					
<b>County(ies)</b> <i>San Bernardino</i>					
07/21/10	Senior Residence	Ground Breaking- General info	TELACU, HUD, and Seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 21

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter: 217

Total Units of Service for Quarter (Unit=1 Hour): 811

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	40
65-74:	52
75-84:	58
85+:	16
Client Declined to Provide Information:	0
Total:	166

**CLIENT GENDER**

Male:	55
Female:	111
Total:	166

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	59
Homebound:	0
Lives Alone:	72
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	13
Rural:	63
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	21

**CLIENT RACE**

Two or More Races:	4
Caucasian:	108
African American:	21
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	29
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	166

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 21

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="18"/>	<input style="width: 40px; text-align: center;" type="text" value="23"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="13"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="6"/>	<input style="width: 40px; text-align: center;" type="text" value="6"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

#### EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="6"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="23"/>	<input style="width: 40px; text-align: center;" type="text" value="14"/>	<input style="width: 40px; text-align: center;" type="text" value="11"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 21

**INCOME MAINTENANCE**

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	4	1	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	7	2	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	43	18	27	1
H2. Advance Health Care Directives (AHCD):	24	2	21	0
H3. Financial Powers of Attorney:	3	2	1	0
H4. Other Miscellaneous:	5	7	2	0

**TOTAL CASES OPENED IN QUARTER:** 177

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
133	76	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 551

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 22

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	264
65-74:	290
75-84:	177
85+:	55
Client Declined to Provide Information:	0
<b>Total:</b>	<b>786</b>

##### CLIENT GENDER

Male:	297
Female:	489
<b>Total:</b>	<b>786</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	229
Homebound:	0
Lives Alone:	532
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	121
Rural:	0
Greatest Economic Need (Minority):	212
Greatest Economic Need (Non-Minority):	146
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	104
Caucasian:	529
African American:	21
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	7
Filipino:	12
Japanese:	2
Korean:	12
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	84
Client Declined to Provide Information:	0
<b>Total:</b>	<b>786</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 22

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	235	182	52	1
A2. Contracts/Warranties:	16	15	1	0
A3. Other Consumer/Finance:	24	22	2	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	47	23	24	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	59	49	10	0
C2. Conservatorship:	22	22	0	0
C3. Other Family:	16	16	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	33	24	8	1
D2. Medicare:	8	6	2	0
D3. Other Health/Community Based Care:	29	23	5	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	122	98	21	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	43	37	5	1
E3. Other Housing:	18	17	0	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 22

**INCOME MAINTENANCE**

F1. Social Security:	36	34	1	1
F2. Supplemental Security Income (SSI):	27	20	6	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	22	20	2	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	27	26	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	55	54	1	0
H2. Advance Health Care Directives (AHCD):	31	31	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	27	25	1	1

**TOTAL CASES OPENED IN QUARTER:** 901

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
748	142	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1491

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Aid Society of Orange County

**County(ies)** Orange

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 22

8/28/10	Irvine	Senior Economics & Res. Fair	Seniors	250	5
8/28/10	Buena Park	Super Senior Resource Fair	Seniors	500	4
8/7/10	Garden Grove	Central County Senior & Caregiver Summit	Seniors	800	5
7/24/10	Westminster	3d Annual Vietnamese Fair	Vietnamese Families	500	5
7/8/10	Fountain Valley	Senior Citizens Fair	Seniors	40	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Aid Society of Orange County</b>					
<b>County(ies) Orange</b>					
9/30/10	Garden Grove	Health Care Directives	Seniors	26	3
9/29/10	Santa Ana	Legal Services	Info & Referral Staff	7	2
9/25/10	Orange	Legal Issues & Services	Seniors	50	6
9/10/10	Orange	Health Plan Appeals	Asst'd Liv'g Staff	6	4
9/9/10	Orange	Health Care Directives	Seniors	40	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 23

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 23

#### CLIENT ETHNICITY

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	29	24	5	0
A2. Contracts/Warranties:	72	59	13	0
A3. Other Consumer/Finance:	92	80	12	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	9	9	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	25	23	2	0
C2. Conservatorship:	5	4	1	0
C3. Other Family:	12	11	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	6	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	12	9	3	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	63	57	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	13	1	0
E3. Other Housing:	37	30	7	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 23

**INCOME MAINTENANCE**

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	39	37	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	5	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	90	81	9	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	188	148	40	0
H2. Advance Health Care Directives (AHCD):	8	4	4	0
H3. Financial Powers of Attorney:	51	19	32	0
H4. Other Miscellaneous:	22	19	3	0

**TOTAL CASES OPENED IN QUARTER:** 786

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
644	142	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1620

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Elder Law & Advocacy*

**County(ies)** *San Diego*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 23**

9/22/2010	Los Arcos Senior Housing, Poway	Financial Power of Attorney and Will Preparation Clinic	Seniors 60+	14	2.5
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: <i>Elder Law &amp; Advocacy</i></b>					
<b>County(ies) <i>San Diego</i></b>					
7/21/2010	Ronald Reagan Center, El Cajon	General Elder Law & Advocacy's Services and Elder Abuse Presentation	Seniors 60+	18	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input style="width: 50px; text-align: center;" type="text" value="13"/>
65-74:	<input style="width: 50px; text-align: center;" type="text" value="27"/>
75-84:	<input style="width: 50px; text-align: center;" type="text" value="18"/>
85+:	<input style="width: 50px; text-align: center;" type="text" value="2"/>
Client Declined to Provide Information:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
<b>Total:</b>	<input style="width: 50px; text-align: center;" type="text" value="60"/>

#### CLIENT GENDER

Male:	<input style="width: 50px; text-align: center;" type="text" value="28"/>
Female:	<input style="width: 50px; text-align: center;" type="text" value="32"/>
<b>Total:</b>	<input style="width: 50px; text-align: center;" type="text" value="60"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 50px; text-align: center;" type="text" value="1"/>
Homebound:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Lives Alone:	<input style="width: 50px; text-align: center;" type="text" value="56"/>
Institutionalized:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 50px; text-align: center;" type="text" value="1"/>
Limited English:	<input style="width: 50px; text-align: center;" type="text" value="25"/>
Rural:	<input style="width: 50px; text-align: center;" type="text" value="60"/>
Greatest Economic Need (Minority):	<input style="width: 50px; text-align: center;" type="text" value="39"/>
Greatest Economic Need (Non-Minority):	<input style="width: 50px; text-align: center;" type="text" value="8"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 50px; text-align: center;" type="text" value="0"/>

#### CLIENT RACE

Two or More Races:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Caucasian:	<input style="width: 50px; text-align: center;" type="text" value="59"/>
African American:	<input style="width: 50px; text-align: center;" type="text" value="1"/>
Native American/Native Alaskan:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Cambodian:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Chinese:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Filipino:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Japanese:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Korean:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Laotian:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Vietnamese:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Guamanian:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Hawaiian:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Samoan:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Other Asian/Pacific Islander:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Race Unknown/Some Other Race:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
Client Declined to Provide Information:	<input style="width: 50px; text-align: center;" type="text" value="0"/>
<b>Total:</b>	<input style="width: 50px; text-align: center;" type="text" value="60"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 24

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	5	5	0	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	6	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	3	3	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 24

**INCOME MAINTENANCE**

F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	2	2	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	5	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 60

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
59	1	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 124

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 25

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	21
65-74:	50
75-84:	64
85+:	33
Client Declined to Provide Information:	0
<b>Total:</b>	<b>168</b>

##### CLIENT GENDER

Male:	62
Female:	106
<b>Total:</b>	<b>168</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	44
Homebound:	3
Lives Alone:	54
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	49
Rural:	0
Greatest Economic Need (Minority):	104
Greatest Economic Need (Non-Minority):	105
Greatest Economic Need (Minority Status Unknown):	99

##### CLIENT RACE

Two or More Races:	1
Caucasian:	112
African American:	28
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	4
<b>Total:</b>	<b>168</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 25

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	9	6	0
A2. Contracts/Warranties:	2	6	2	0
A3. Other Consumer/Finance:	5	3	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	2	3	11	0
C3. Other Family:	0	0	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	2	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	10	18	4	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	31	23	2	1
E3. Other Housing:	0	4	1	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 25

**INCOME MAINTENANCE**

F1. Social Security:	1	2	1	0
F2. Supplemental Security Income (SSI):	10	7	4	1
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	3	0
G3. Other Individual Rights:	59	4	0	7

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	25	11	20	0
H2. Advance Health Care Directives (AHCD):	18	5	14	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	10	5	0

**TOTAL CASES OPENED IN QUARTER:** 188

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
111	78	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2365

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Bet Tzedek Legal Services*

**County(ies)** *Los Angeles City*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 25

08/03/10	North Hollywood	Know Your Rights presentation	workers	20	2
07/29/10	Sherman Oaks	Estate Planning Basics	Seniors and caregivers	20	2
07/28/10	Van Nuys	Know Your Rights presentation	workers	20	2
07/27/10	Los Angeles	BTLS overview	seniors	20	2
07/20/10	Los Angeles	Landlord Tenant Presentation	seniors	20	2
7/13/2010	Los Angeles	ID Theft	seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Bet Tzedek Legal Services</i>					
<b>County(ies)</b> <i>Los Angeles City</i>					
08/31/10	North Hollywood	Debtor's Rights Clinic	seniors	40	2
08/11/10	Los Angeles	Medi-Cal presentation	Caregivers	25	2
08/11/10	Los Angeles	Senior Center Directors Fair	Directors	50	2
08/06/10	Los Angeles	Scams Against Seniors presentation	seniors	75	2
08/04/10	Los Angeles	Seniors and Foreclosure Presentation	seniors	25	2
08/03/10	Los Angeles	Power of Attorney for Health Care presentation	seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 26

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 26

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	30	24	0	0
A2. Contracts/Warranties:	13	13	1	0
A3. Other Consumer/Finance:	4	4	0	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	11	11	0	0
C3. Other Family:	1	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	30	29	0	0
D2. Medicare:	10	7	0	0
D3. Other Health/Community Based Care:	6	7	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	19	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	22	18	3	0
E3. Other Housing:	1	0	1	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 26

#### INCOME MAINTENANCE

F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	6	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	11	0	0
G3. Other Individual Rights:	12	12	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	8	0	0
H2. Advance Health Care Directives (AHCD):	6	6	0	0
H3. Financial Powers of Attorney:	25	22	3	0
H4. Other Miscellaneous:	2	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 240

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
208	10	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 258

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Law Project, Inc

**County(ies):** Lake and Mendocino Counties

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 26

9/22/10	Lakeport	IHSS Advisory Committee	Elders/Disabled	1500	2
9/1/10	Ukiah	IHSS Advisory Committee	Elders/Disabled	1500	4
8/25/10	Lower Lake	IHSS Advisory Committee	Elders/Disabled	1500	3
8/4/10	Ukiah	IHSS Advisory Committee	Elders/Disabled	1500	3
7/28/10	Lower Lake	IHSS Advisory Committee	Elders/Disabled	1500	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Senior Law Project, Inc</i>					
<b>County(ies)</b> <i>Lake and Mendocino Counties</i>					
7/21/10	Telephone	RCFE Advocacy Coalition	Elders/Disabled	1500	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 27

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="64"/>
65-74:	<input type="text" value="104"/>
75-84:	<input type="text" value="105"/>
85+:	<input type="text" value="49"/>
Client Declined to Provide Information:	<input type="text" value="63"/>
<b>Total:</b>	<input type="text" value="385"/>

##### CLIENT GENDER

Male:	<input type="text" value="95"/>
Female:	<input type="text" value="290"/>
<b>Total:</b>	<input type="text" value="385"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="51"/>
Homebound:	<input type="text" value="37"/>
Lives Alone:	<input type="text" value="140"/>
Institutionalized:	<input type="text" value="3"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="8"/>
Limited English:	<input type="text" value="10"/>
Rural:	<input type="text" value="114"/>
Greatest Economic Need (Minority):	<input type="text" value="16"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="137"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="79"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="378"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="2"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="2"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="385"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 27

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	14	0	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	21	16	0	0

#### EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	3	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	0	0
C2. Conservatorship:	11	9	0	0
C3. Other Family:	10	7	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	28	15	3	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	24	16	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	19	0	0
E3. Other Housing:	14	9	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 27

**INCOME MAINTENANCE**

F1. Social Security:	21	1	1	0
F2. Supplemental Security Income (SSI):	20	0	1	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	12	7	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	1	0	0
G3. Other Individual Rights:	22	21	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	90	87	1	0
H2. Advance Health Care Directives (AHCD):	28	23	2	0
H3. Financial Powers of Attorney:	39	26	0	0
H4. Other Miscellaneous:	27	25	0	0

**TOTAL CASES OPENED IN QUARTER:** 430

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
305	8	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 692

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** COUNCIL ON AGING

**County(ies):** Sonoma

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 27

7/12, 8/9	Petaluma Senior Center	Walk-in legal clinic (paralegal)	Seniors	9	7
Offered 7/1	Healdsburg Senior Center	Walk-in legal clinic (paralegal)	Seniors	100	1
7/15, 8/18,	Sebastopol Senior Center	Walk-in legal clinic (paralegal)	Seniors	15	18
7/12, 8/9,	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	12	8
7/20, 8/17,	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	8	9
7/6, 8/3, 9/	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	10	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: COUNCIL ON AGING</b>					
<b>County(ies) Sonoma</b>					
8/11/10	Face to Face, Santa Rosa	Elder Abuse Mandatory Reporting	Case and Social Workers	10	4
7/20/10	Santa Rosa	Develop Guidelines for SSI and Estate Planning Presentation	Earle Baum Center	20	1
7/1/10	Council on Aging, Santa Rosa	Being Prepared Estate Planning	Toastmasters Club	20	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 28

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	42
65-74:	44
75-84:	32
85+:	14
Client Declined to Provide Information:	0
<b>Total:</b>	<b>132</b>

##### CLIENT GENDER

Male:	50
Female:	82
<b>Total:</b>	<b>132</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	4
Lives Alone:	24
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	84
Rural:	2
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	10
Greatest Economic Need (Minority Status Unknown):	23

##### CLIENT RACE

Two or More Races:	0
Caucasian:	72
African American:	21
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	14
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	22
<b>Total:</b>	<b>132</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 28

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	11	3	0
A2. Contracts/Warranties:	1	0	3	0
A3. Other Consumer/Finance:	8	5	2	0

#### EMPLOYMENT

B1. Discrimination:	0	0	1	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	1	0	0
C2. Conservatorship:	1	2	0	0
C3. Other Family:	8	1	7	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	1	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	8	4	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	38	36	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	4	5	0
E3. Other Housing:	5	4	0	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 28

#### INCOME MAINTENANCE

F1. Social Security:	3	2	2	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	2	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	0	0
G3. Other Individual Rights:	3	2	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	2	12	0
H2. Advance Health Care Directives (AHCD):	3	0	3	0
H3. Financial Powers of Attorney:	2	0	1	0
H4. Other Miscellaneous:	1	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 132

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	49	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 568

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid of Napa Valley*

County(ies) *Napa*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 28

9/29/2010	County Grounds	Legal aid Informational Booth	Homeless and Senior Service Providers	8	2.5
9/15/2010	County Grounds	Legal aid Informational Booth	Drug and alcohol rehab and Senior Service providers	10	2
8/23/2010	St. Helena	Commission on Aging	Senior Service Providers	35	4
8/11/2010	First Five	Health Aging Population Initiative	Senior Service Providers	15	2
8/9/2010	DA's Pffoce	E;der Abise {reventopm Cpimco;	Senior Service Providers	14	1.5
7/26/2010	Board of Supervisors	Commission on Aging	Senior Service Providers/Senior	32	4
7/21/2010	DA's Office	FAST (Financial Abuse Specialist Team)	Senior Service Providers	9	2
7/14/2010	First Five	Health Aging Population Initiative	Senior Service Providers	16	2.5

Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

9/29/2010	Project Homeless Connect	Outreach	Homeless Outreach	5	2
9/1/2010	Vallejo Senior Center	Outreach	Seniors	4	2
8/4/2010	Vallejo Senior Center	Outreach	Seniors	5	2
7/7/2010	Vallejo Senior Center	Outreach	Seniors	3	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

Weekly	Vallejo LSNC Office	About 10 clinics on how to respond to Unlawful Detainer eviction papers	Solano County low income seniros facing eviction	10	10
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**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 28**

9/9/2010	Vallejo	Discuss Senior Issues	Vallejo Senior Roundtable	8	1
9/3/2010	Solano County	Conference Call Leg Committee	Senior Coalition	10	2
8/18/2010	Solano County	Discuss Senior Issues	FAST	8	2
7/15/2010	Solano County	Discuss Senior Issues	Elder Law clinic Advisory Board	6	2.5
7/14/2010	Solano County	Meeting Senior Issues	Senior Coalition	10	3
7/8/2010	Vallejo	Discuss Vallejo Senior Issues	Vallejo Senior Roundtable	8	1.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 16

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 22

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 29

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	110
65-74:	248
75-84:	217
85+:	91
Client Declined to Provide Information:	13
<b>Total:</b>	<b>679</b>

##### CLIENT GENDER

Male:	280
Female:	399
<b>Total:</b>	<b>679</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	98
Homebound:	14
Lives Alone:	222
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	35
Limited English:	0
Rural:	679
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	339
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	658
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	5
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	2
<b>Total:</b>	<b>679</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 29

#### CLIENT ETHNICITY

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	54	49	2	2
A2. Contracts/Warranties:	12	10	1	1
A3. Other Consumer/Finance:	23	20	2	0

#### EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	6	5	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	14	14	1	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	20	18	2	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	41	42	0	0
D2. Medicare:	8	8	0	0
D3. Other Health/Community Based Care:	17	16	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	33	24	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	60	47	4	0
E3. Other Housing:	40	36	3	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 29

**INCOME MAINTENANCE**

F1. Social Security:	18	16	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	10	9	1	0
F4. Other Income Maintenance:	17	14	1	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	37	24	12	3
G3. Other Individual Rights:	19	17	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	263	138	117	0
H2. Advance Health Care Directives (AHCD):	127	19	115	0
H3. Financial Powers of Attorney:	128	19	107	0
H4. Other Miscellaneous:	18	13	7	0

**TOTAL CASES OPENED IN QUARTER:** 976

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
569	387	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1072

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Legal Services</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 29**

<b>County(ies)</b>					
<b>El Dorado County</b>					
9/21/2010	Senior Center	Long Term Care Insurance	Seniors	35	4
9/16/2010	Church in Orangevale	Powers of Attorney-Health/Finance	Seniors	40	4
8/17/2010	Placerville Senior Center	Reverse Mortgages	Seniors	30	4
7/28/2010	Placer Heights Church	Powers of Attorney	Seniors	13	4
7/20/2010	Senior Center	Scams and ID Theft	Seniors	20	4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 30

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="28"/>
65-74:	<input type="text" value="35"/>
75-84:	<input type="text" value="18"/>
85+:	<input type="text" value="8"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="89"/>

##### CLIENT GENDER

Male:	<input type="text" value="37"/>
Female:	<input type="text" value="52"/>
<b>Total:</b>	<input type="text" value="89"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="4"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="17"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="3"/>
Rural:	<input type="text" value="16"/>
Greatest Economic Need (Minority):	<input type="text" value="8"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="12"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="81"/>
African American:	<input type="text" value="3"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="1"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
<b>Total:</b>	<input type="text" value="89"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 30

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	5	2	1
A2. Contracts/Warranties:	4	1	1	0
A3. Other Consumer/Finance:	5	7	1	0

#### EMPLOYMENT

B1. Discrimination:	4	3	0	0
B2. Other Employment:	2	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	20	5	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	12	10	1	2
E3. Other Housing:	1	1	2	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 30

**INCOME MAINTENANCE**

F1. Social Security:	2	3	2	2
F2. Supplemental Security Income (SSI):	8	2	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	3	2	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	8	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	2	1	0

**TOTAL CASES OPENED IN QUARTER:** 89

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
48	15	10

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 632

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** California Rural Legal Assistance

**County(ies):** Stanislaus

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 30**

7/12/10	Ceres	Senior Consumer	Seniors	40	2.25
7/29/10	El Concilio	Speaker at Coalition Meeting	Seniors	42	2.25
8/27/10	Turlock	Senior Information Day	Seniors	300	2.25

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 31

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 31

**CLIENT ETHNICITY**

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	<input type="text" value="11"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="9"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**EMPLOYMENT**

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="27"/>	<input type="text" value="19"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="9"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 31

**INCOME MAINTENANCE**

F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	28	5	23	0
H2. Advance Health Care Directives (AHCD):	12	0	11	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	32	17	9	0

**TOTAL CASES OPENED IN QUARTER:** 161

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
95	49	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 382

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 32

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 32

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	49	25	24	0
A2. Contracts/Warranties:	55	15	40	0
A3. Other Consumer/Finance:	81	20	61	0

#### EMPLOYMENT

B1. Discrimination:	9	5	5	0
B2. Other Employment:	10	6	4	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	19	19	0	0
C2. Conservatorship:	27	18	9	0
C3. Other Family:	16	10	6	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	26	4	20	2
D2. Medicare:	36	10	26	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	4	17	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	105	50	65	0
E3. Other Housing:	13	4	9	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 32

**INCOME MAINTENANCE**

F1. Social Security:	34	7	25	2
F2. Supplemental Security Income (SSI):	16	5	10	1
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	22	20	2	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	5	4	1	0
G2. Elder Abuse/Neglect/Exploitation:	12	9	3	0
G3. Other Individual Rights:	80	45	35	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	88	18	60	0
H2. Advance Health Care Directives (AHCD):	60	10	50	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 787

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
309	473	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 3463

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services for Seniors*

**County(ies)** *Monterey*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 32**

8 Sept 201	Judge Advocate General	Explanation of Program Services	JAG staff	10	8
8 Sept 201	CalPers Group mtg	Explanation of Program Services	CalPers Retiree/members	30	2
4 August 2	Sally Griffin Center – Pacific Grove	Explanation of Program Services	Client Eligible and General Public	50	2
15 July 201	AAA, Sally Griffin Center Pacific Grove	Explanation of Program Services	Community service club members	80	3
8 July 2010	City of Greenfield Health Fair	Explanation of Program Services	Client Eligible and General Public	150	4
21 July 201	United Way	Explanation of Program Services	United Way Staff	200	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 33

Total Unduplicated Client Count for Quarter: 95

Total Cases Closed in Quarter: 103

Total Units of Service for Quarter (Unit=1 Hour): 824

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64: 25  
 65-74: 37  
 75-84: 28  
 85+: 5  
 Client Declined to Provide Information: 0  
 Total: 95

**CLIENT GENDER**

Male: 41  
 Female: 54  
 Total: 95

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled: 1  
 Homebound: 0  
 Lives Alone: 55  
 Institutionalized: 0  
 Suspected Victim of Elder Abuse/Exploitation: 4  
 Limited English: 25  
 Rural: 23  
 Greatest Economic Need (Minority): 51  
 Greatest Economic Need (Non-Minority): 44  
 Greatest Economic Need (Minority Status Unknown): 0

**CLIENT RACE**

Two or More Races: 0  
 Caucasian: 67  
 African American: 19  
 Native American/Native Alaskan: 1  
 Asian/Pacific Islander  
 Asian Indian: 0  
 Cambodian: 0  
 Chinese: 0  
 Filipino: 0  
 Japanese: 0  
 Korean: 0  
 Laotian: 0  
 Vietnamese: 0  
 Guamanian: 0  
 Hawaiian: 0  
 Samoan: 0  
 Other Asian/Pacific Islander: 2  
 Race Unknown/Some Other Race: 6  
 Client Declined to Provide Information: 0  
 Total: 95

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 1

PSA: 33

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	3	5	2
A2. Contracts/Warranties:	10	9	0	0
A3. Other Consumer/Finance:	7	6	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	25	18	8	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	3	4	0
E3. Other Housing:	4	3	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 1

PSA: 33

**INCOME MAINTENANCE**

F1. Social Security:	9	5	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	4	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	4	0	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	8	1	0

**TOTAL CASES OPENED IN QUARTER:** 95

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
67	31	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 305

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Greater Bakersfield Legal Assistance, Inc.*

**County(ies)** *Kern*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 1**

**PSA: 33**

09/24/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Kern County Fair for Seniors Day	Kern County Senior Population	400	7.5
09/15/10	Aging & Adult Services Dept Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at HICAP Collaborative Meeting	Advocates for Kern County Senior Population	20	2
08/17/10	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Family Resource Center	Kern County Senior Population	5	7.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**