

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 1

Total Unduplicated Client Count for Quarter:	85
Total Cases Closed in Quarter:	59
Total Units of Service for Quarter (Unit=1 Hour):	554

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	24
65-74:	27
75-84:	25
85+:	9
Client Declined to Provide Information:	0
<b>Total:</b>	<b>85</b>

**CLIENT GENDER**

Male:	30
Female:	55
<b>Total:</b>	<b>85</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	30
Homebound:	0
Lives Alone:	35
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	44
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	2
Caucasian:	70
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	11
<b>Total:</b>	<b>85</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 1

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	2	1	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	1	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	10	8	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	1	1	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	1	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 1

**INCOME MAINTENANCE**

F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	4	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	30	20	4	0
H2. Advance Health Care Directives (AHCD):	6	4	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 85

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	9	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 193

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 1

County(ies): *Humboldt, Del Norte*

03/17/2010	Law day services	Seniors	5	2
03/15/2010	re: nursing homes	seniors	80	2
03/15/2010	How to reach us and CLE CMSP, Medi-Cal and other	Seniors	90	2
03/05/2010	How seniors can be served (issues)	seniors	75	2
03/02/2010	CMSP	Seniors	102	2
02/22/2010	Information re SSI income; Mhome Park; Supportive Services; Maalox; Banks & Social Security; Drugs; Ear candles - Del Norte/Humboldt	seniors	40	2
02/22/2010	Social Security excluded income, MH case, how to locate us, how to access us	seniors	40	2
02/16/2010	Speedier SSI/SSDI; CalWorks/TANF; Medi-Cal; Blue Cross; and more	seniors	40	2
02/15/2010	SSI: Treatment of \$ as income one month, a resource another: An example from the SSA Program Operations Manual (POMS)	Seniors	40	2
02/08/2010	SSI does not count property you can't sell	seniors	40	2
02/08/2010	What LSNC offers information re: substantive "interest" items	seniors	50	2
01/29/2010	Your right to a fair hearing	seniors	40	2
01/13/2010	SNAP: Supplemental Nutrition Assistance Program for elders and people living with disabilities	seniors	40	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 26

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 2

Total Unduplicated Client Count for Quarter:	171
Total Cases Closed in Quarter:	212
Total Units of Service for Quarter (Unit=1 Hour):	1053

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	38
65-74:	75
75-84:	48
85+:	10
Client Declined to Provide Information:	0
<b>Total:</b>	<b>171</b>

**CLIENT GENDER**

Male:	110
Female:	61
<b>Total:</b>	<b>171</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	7
Homebound:	0
Lives Alone:	80
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	2
Rural:	95
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	79
Greatest Economic Need (Minority Status Unknown):	4

**CLIENT RACE**

Two or More Races:	0
Caucasian:	139
African American:	2
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	18
<b>Total:</b>	<b>171</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 2

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	25	14	2	0
A2. Contracts/Warranties:	14	15	0	0
A3. Other Consumer/Finance:	14	10	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	30	14	3	0
C2. Conservatorship:	0	8	1	0
C3. Other Family:	8	5	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	6	5	0	0
D3. Other Health/Community Based Care:	5	2	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	35	25	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	8	1	0
E3. Other Housing:	17	10	2	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 2

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	1	3	0
G3. Other Individual Rights:	9	7	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	45	27	8	0
H2. Advance Health Care Directives (AHCD):	28	6	15	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	8	0	0

**TOTAL CASES OPENED IN QUARTER:** 270

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
170	41	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 624

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Services of Northern California

**County(ies):** Shasta, Siskiyou, Lassen, Modoc, Trinit

3/26/10	Redding SSNP	Explanation of services	Seniors	53	1
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 2

3/22/10	Anderson Frontier Center	Explanation of services	Seniors	37	1
3/15/10	Alturas	Explanation of services	Seniors	37	1
3/15/10	Bieber	Explanation of services	Seniors	6	1
3/3/10	Ft. Jones/Greenview	Explanation of services	Seniors	8	1
3/2/10	Happy Camp	Explanation of services	Seniors	11	1
2/10/10	Tulelake	Explanation of services	Seniors	9	1
2/9/10	Alturas	Explanation of services	Seniors	28	1
1/26/10	Anderson Frontier Center	Explanation of services	Seniors	35	1
1/13/10	Westwood Senior Center	Explanation of services	Seniors	15	1
1/12/10	Alturas Senior Center	Explanation of services	Seniors	37	1
1/4/10	Shasta Lake City	Explanation of services	Seniors	32	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3

Total Unduplicated Client Count for Quarter:	169
Total Cases Closed in Quarter:	151
Total Units of Service for Quarter (Unit=1 Hour):	1402

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	35
65-74:	74
75-84:	47
85+:	13
Client Declined to Provide Information:	0
<b>Total:</b>	<b>169</b>

#### CLIENT GENDER

Male:	96
Female:	73
<b>Total:</b>	<b>169</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	169
Homebound:	93
Lives Alone:	0
Institutionalized:	98
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	109
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	90
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT RACE

Two or More Races:	0
Caucasian:	148
African American:	4
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	0
<b>Total:</b>	<b>169</b>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3

**CLIENT ETHNICITY**

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	12	15	4	3
A2. Contracts/Warranties:	9	4	2	0
A3. Other Consumer/Finance:	24	1	2	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	7	1	7	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	14	5	5	1
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	6	2	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	22	4	7	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	9	9	2
E3. Other Housing:	1	0	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3

**INCOME MAINTENANCE**

F1. Social Security:	8	2	2	2
F2. Supplemental Security Income (SSI):	9	9	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	2

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	15	3	0
H2. Advance Health Care Directives (AHCD):	5	2	3	0
H3. Financial Powers of Attorney:	7	4	5	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 169

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
82	55	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1391

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Services of Northern California

**County(ies):** Butte, Colusa, Glenn, Plumas, Tehama

3/25/10	All Counties	Foster Grandparent Issues	Seniors/Providers	75	2.5
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**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3

3/24/10	Tehama	ESCC Mtg	Providers	0	3.5
2/5/10	Tehama	Resources	Providers	2	0.5
1/19/10	All Counties	IHSS Issues	Seniors/Provers	0	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

<b>Date</b>	<b>Location</b> (If Applicable)	<b>Topic</b>	<b>Targeted Audience</b>	<b>Est # of Participants</b>	<b>Est. Hours</b>
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**Provider Name:** *Legal Services of Northern California*

**County(ies):** *Butte, Colusa, Glenn, Plumas, Tehama*

2/26/10	Tehama	Medi-Cal, Medicare, Part D	Seniors/Providers	11	3
3/25/10	Glenn	Elder Abuse	Seniors/Providers	10	1
2/3/10	Plumas	Elder Abuse	Seniors/Providers	15	1
1/27/10	Tehama	Conservatorship Info	Providers	0	0.5
1/11/10	Plumas	MDT Mtg	Providers	0	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

Total Unduplicated Client Count for Quarter:	644
Total Cases Closed in Quarter:	722
Total Units of Service for Quarter (Unit=1 Hour):	4022

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	194
65-74:	259
75-84:	139
85+:	52
Client Declined to Provide Information:	0
<b>Total:</b>	<b>644</b>

##### CLIENT GENDER

Male:	229
Female:	415
<b>Total:</b>	<b>644</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	313
Homebound:	17
Lives Alone:	346
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	29
Limited English:	33
Rural:	155
Greatest Economic Need (Minority):	129
Greatest Economic Need (Non-Minority):	233
Greatest Economic Need (Minority Status Unknown):	15

##### CLIENT RACE

Two or More Races:	9
Caucasian:	462
African American:	76
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	55
Client Declined to Provide Information:	19
<b>Total:</b>	<b>644</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

#### CLIENT ETHNICITY

Hispanic/Latino: 59

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	94	62	11	0
A2. Contracts/Warranties:	24	13	4	1
A3. Other Consumer/Finance:	28	26	6	0

#### EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	7	6	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	33	22	4	1
C2. Conservatorship:	6	4	0	0
C3. Other Family:	7	4	5	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	53	34	16	2
D2. Medicare:	39	23	13	1
D3. Other Health/Community Based Care:	39	21	11	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	130	94	22	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	80	48	6	6
E3. Other Housing:	17	15	2	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

**INCOME MAINTENANCE**

F1. Social Security:	23	12	8	0
F2. Supplemental Security Income (SSI):	20	11	3	0
F3. Pensions/Retiree Benefits:	6	6	2	3
F4. Other Income Maintenance:	46	21	16	5

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	11	7	2	0
G3. Other Individual Rights:	28	20	3	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	77	66	6	1
H2. Advance Health Care Directives (AHCD):	33	20	2	0
H3. Financial Powers of Attorney:	14	9	0	0
H4. Other Miscellaneous:	3	3	0	1

**TOTAL CASES OPENED IN QUARTER:** 821

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
549	144	29

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 3632

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*

**County(ies):** *Yolo*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

2/20/2010	Woodland	Consumer Rights pamphlets to seniors at community event	Seniors with consumer debt	100	1
2/17/2010	Woodland	Presentation to staff at Victim/Witness Services	Abuse/vulnerable seniors served by Victim/Witness	7	1
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies): Sacramento</b>					
3/12/2010	Sierra Health Foundation	Elder Law Overview, Pension, Grandparent rights, Foreclosures	Volunteer advocates	43	40
3/2/2010 & 3/23/2010	Cordova Senior Center	Individual in-person appointments at Cordova Center	Seniors	3	6
2/26/2010 & 3/12/2010	Sacramento Convention Center	Opportunity to meet w/lenders or HUD approved housing counselors to discuss options to avoid foreclosure	Seniors, homeowners	10	14
2/16/2010	Cordova Senior Center	Individual in-person appointments at Cordova Center	Seniors	2	4
1/21/2010	DHA Office	Foster Grandparent & SNAP Presentation	Seniors, Foster grandparents and low income	92	9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 75

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies): Nevada, Placer, Sierra</b>					
1/28/10	Auburn Office	Long Term Health Care Rights	Caregiver	1	2
1/11/2010	Nevada City Office	LSNC Services	Nevada County Senior Providers	18	4
03/04/10	PSAs to Print media/agencies	Nevada County Seniors	Nevada County Seniors	500	1
03/02/10	Auburn Office	Housing Rights	APS & Victim Services	4	2
03/02/10	Auburn Office	PSAs to Media Print	Placer County Seniors	500	2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

03/10	Auburn & Nevada City Office	Senior Rights	Seniors	4	1
02/2010	Pending	Senior Rights in Low Income Housing	Low income seniors	0	3
02/22/10	Auburn Office	Family Caregivers	Isolated Senior	1	1
02/2010	Auburn Office	Public Service Announcements to Print Media and Agencies	Seniors in Nevada Placer and Sierra Counties	1000	1
3/12/10	Auburn Office	Updates on AHCD/Polst	Senior Providers	20	4
2/02/2010	Rocklin PD	Updates on civil and criminal cases in Placer County	CAMET	12	3
3/15/10	Nevada County Senior Center	Current Scams (Census scams and ID theft)	Seniors	50	2
1/27/10	Nevada City Office	Planning & Development of Community Ed Outreach Plan	Nevada & Sierra County Seniors	100	2
1/27/10	Auburn Office	Prep documents for credit packet	Seniors in Nevada, Placer & Sierra Counties	200	1
1/26/2010	Auburn Office	Prep documents for credit packet	Seniors in Nevada Placer & Sierra Counties	200	1
1/26/2010	N//A	Public Service Announcements to Print Media and Agencies	Seniors in Nevada Placer and Sierra Counties	1000	1
1/11/2010	Auburn Office	Landlord Tenant	Senior	1	2
1/07/2010	Auburn Office	Predatory lending	APS	1	2
1/05/2010	Auburn Office	Conservatorship	Potential Conservator	1	1
1/05/2010	Rocklin PD	Elder Abuse training equipment and training	Victims of Elder Abuse	20	3
02/02/10	Grass Valley Salvation Army	Homeless Prevention and Rapid Rehousing Program	Nevada County Low Income tenants at risk of losing housing	10	5
3/16/10	Auburn Office	Public Service Announcements to Print Media and Agencies	Sierra County Seniors	500	1
03/2010	Pending	Senior Rights in Low Income Housing	Low income seniors	150	7
03/21/10	Truckee Family Resource Center	Housing Rights	Nevada County and Placer County Low Income Tenants	0	5
3/25/10	Loyalton Sierra Center	Distribute ID Theft brochures and article on fake census takers	Sierra County Seniors	25	1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

3/25/10	North San Juan Sierra Center	Distribute ID Theft brochures and article on fake census takers	Nevada County Seniors	25	1
3/29/10	Loyalton Senior Center	Outreach Planning	Rural Seniors	15	1
03/11/10	Auburn Senior Center	Growing Old in New Era	Placer Providers	50	1
<b>County(ies): Yolo</b>					
3/10/2010	Winters	Debt Defense Workshop	Low income seniors	50	2
3/9/2010	Woodland	Food Stamp Workshop	Low income seniors	15	2
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies): Sacramento</b>					
2/25/2010	Hart Senior Center	SNAP Presentation	Seniors	15	6
3/25/2010	Hart Senior Center	Reverse Mortgages	Seniors	6	5
3/5/2010	Talk at Folsom Public Library	SLH overview	Seniors	25	4
1/28/2010	Hart Senior Center	Cuts to Public Benefits	Seniors	5	5
1/26/2010	Asian Community Center Park City	Cuts to Public Benefits	Seniors	2	4
3/17/2010	George Sims Community Center	SLH information table	Seniors, & Care givers	50	4
<b>Provider Name: Yuba Sutter Legal Center</b>					
<b>County(ies): Yuba &amp; Sutter</b>					
3/15/10	Buttes Christian Manor	YSLC	seniors	20	2
1/21/10	Peach Tree Country Club	YSLC	seniors	4	2.5
1/27/10	YC Senior Center	Earth Quake Preparedness	seniors	25	3.5
1/27/10	Yuba County Government Center	Moblie Home Residency Law	seniors	14	12
2/11/10	CRLA	Tenants Rights	seniors	3	2.25
2/23/10	YC Senior Center	Credit Card Laws	seniors	30	1.5

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 4**

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	44
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	117

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 5

Total Unduplicated Client Count for Quarter:	108
Total Cases Closed in Quarter:	170
Total Units of Service for Quarter (Unit=1 Hour):	527

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	49
65-74:	39
75-84:	16
85+:	4
Client Declined to Provide Information:	0
<b>Total:</b>	<b>108</b>

**CLIENT GENDER**

Male:	39
Female:	69
<b>Total:</b>	<b>108</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	35
Homebound:	0
Lives Alone:	83
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	6
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	57
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	6
Caucasian:	83
African American:	5
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
<b>Total:</b>	<b>108</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 5

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	32	32	4	6
A2. Contracts/Warranties:	2	3	1	2
A3. Other Consumer/Finance:	8	4	2	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	6	3	1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	3	0	3
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	2	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	18	24	19	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	12	7	0	0
E3. Other Housing:	0	3	3	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 5

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	5	3	2

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	7	10	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	9	3	0

**TOTAL CASES OPENED IN QUARTER:** 99

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
110	42	18

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 527

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Aid of the North Bay

**County(ies):** Marin County

2/25/10	Aegis San Rafael	SAIF	older adults	8	3
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 5**

1/22/10	Maria B. Freitas	Pro Bono Panel on Simple Wills	older adults	9	3
1/21/10	Deer Park Villa	SAIF - Central Marin SIRS	older adults	85	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

Total Unduplicated Client Count for Quarter:	449
Total Cases Closed in Quarter:	272
Total Units of Service for Quarter (Unit=1 Hour):	4101

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	96
65-74:	149
75-84:	112
85+:	50
Client Declined to Provide Information:	42
<b>Total:</b>	<b>449</b>

##### CLIENT GENDER

Male:	189
Female:	260
<b>Total:</b>	<b>449</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	169
Homebound:	5
Lives Alone:	227
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	261
Rural:	0
Greatest Economic Need (Minority):	213
Greatest Economic Need (Non-Minority):	73
Greatest Economic Need (Minority Status Unknown):	29

##### CLIENT RACE

Two or More Races:	0
Caucasian:	122
African American:	37
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	2
Chinese:	104
Filipino:	48
Japanese:	30
Korean:	3
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	77
Client Declined to Provide Information:	11
<b>Total:</b>	<b>449</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

#### CLIENT ETHNICITY

Hispanic/Latino: 84

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	19	12	0	2
A2. Contracts/Warranties:	4	1	0	0
A3. Other Consumer/Finance:	15	3	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0
C2. Conservatorship:	5	0	1	1
C3. Other Family:	4	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	6	4	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	101	48	1	18
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	38	19	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

**INCOME MAINTENANCE**

F1. Social Security:	6	4	0	0
F2. Supplemental Security Income (SSI):	22	18	0	1
F3. Pensions/Retiree Benefits:	3	0	0	1
F4. Other Income Maintenance:	25	8	1	7

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	121	54	4	3
G2. Elder Abuse/Neglect/Exploitation:	13	10	0	1
G3. Other Individual Rights:	5	1	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	24	10	5	4
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	0	0
H4. Other Miscellaneous:	24	11	4	0

**TOTAL CASES OPENED IN QUARTER:** 447

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
216	18	38

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 4875

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Asian Pacific Islander Legal Outreach

**County(ies):** San Francisco

1/1//10	CCSF, HHS-OOA	Naturalization	CBOs	30	2
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## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

1/23/10	Tenderloin	Tet's Festival	Vietnamese	400	6
1/27/10	City Hall	Department on the Status of Women	Women	50	3
1/28/10	Oakland	Indonesians Delegates	Delegates	10	2
2/3/10	CCSF, HHS-OOA	DAAS	General	50	2
2/18/10	SOMA	Citizen's Advisory Cte	Residents	20	4
3/30/10	APILO	API Elder Abuse Task Force	Elder Abuse	20	8
1/9/10	JCCNC	Oshotgotsu Festival	Japanese	200	4

Provider Name: *La Raza Centro Legal, Inc.*

County(ies): *City & County of San Francisco*

Feb. 4, 201	IHSS Consortium 1453 Mission St.	In-Home Support Services Task Force Meeting.	Elder Community & Services Providers	40	2
Jan. 6, 2010	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45	3
Jan. 7, 2010	IHSS Consortium 1453 Mission St.	In-Home Support Services Task Force Mtg.	Elder Community & Services Providers	40	2
Jan. 13, 201	Bayanihan Center 1010 Mission St.	Health Care Action Team Mtg.	Elder Community	20	2
Jan. 19, 201	Department of Aging 1650 Mission St., 5th	Naturalization Group	Elder Community & Services Providers	25	2
Jan. 20, 201	Justin Herman Plaza San Francisco	House Keys not Handcuffs March & Rally	Elder Community & Services Providers	200	4
Jan. 26, 201	Woman's Building San Francisco	Tenants Together Workshop re: Evictions	Services Providers	60	3.5
Feb. 25, 20	Senior Center 225 30th St., SF, CA	DAC-Latino Partnership Meeting.	Elder Community & Services Providers	10	2.5
March 18, 2	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	3.5
March 17, 2	965 Mission St., Ste 700, SF, CA	Senior Housing Action Committee	Elder Community & Services Providers	20	3
March 11, 2	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	3.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

March 10, 2010	Bayanihan Center 1010 Mission St.	Health Care Action Team Mtg.	Elder Community & Services Providers	25	2
March 10, 2010	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45	3
Jan. 29, 2010	Superior Court	March & Rally for Affordable Housing	Elder Community & Services Providers	100	4
March 3, 2010	Hyatt Regency Hotel San Francisco	AOA Conference	Elder Community & Services Providers	200	8
Feb. 3, 2010	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45	3
Feb. 18, 2010	United Way	Housing Workshop	Services Providers	20	4.5
Feb. 23, 2010	APILO Offices	Senior Law Bulletin	DAA LS Providers	5	2.5
Feb 17, 2010	965 Mission St., Ste 700, SF, CA	Senior Housing Action Committee	Elder Community & Services Providers	20	2.5
Feb. 10, 2010	Bayanihan Center 1010 Mission St.	Health Care Action Team Meeting.	Elder Community & Services Providers	25	2
Feb. 4, 2010	City Hall, Rules Committee,	Renters Economic Relief Package Info. Meeting	Elder Community & Services Providers	30	1.5
March 25, 2010	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	3.5
March 4, 2010	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 31

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 102

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Asian Law Caucus					
<b>County(ies):</b> City and County of San Francisco					
1/2/2010	City College San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

2/6/2010	City College San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3
3/6/2010	City College San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3

**Provider Name:** Asian Pacific Islander Legal Outreach

**County(ies):** San Francisco

3/19/10	VEC Clinic	Elder & Immigration	Filipino Seniors	8	3
1/8/10	VEC Clinic	Elder & Immigration	Filipino Seniors	12	3
1/22/10	VEC Clinic	Elder & Immigration	Filipino Seniors	10	3
1/25/10	Hasting Clinic	Immigration	API	4	4
2/5/10	VEC Clinic	Elder & Immigration	Filipino Seniors	7	3
2/19/10	VEC Clinic	Elder & Immigration	Filipino Seniors	9	3
3/5/10	VEC Clinic	Elder & Immigration	Filipino Seniors	10	3
3/29/10	Hasting Clinic	Immigration	API	20	4
2/22/10	Hasting Clinic	Immigration	API	10	4

**Provider Name:** La Raza Centro Legal, Inc.

**County(ies):** City & County of San Francisco

March 31, 2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	4	2
Jan. 4, 2010	ON LOK-30th	Senior Clinic, 30th Street Senior Center	Elders, Latino(a)	1	2
Jan. 13, 2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5	2
Feb. 10, 2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	7	2
Feb. 17, 2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	4	2
February 24, 2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5	2

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 6**

March 10, 2009	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	6	2
March 17, 2009	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	6	2
March 24, 2009	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5	2
<b>Provider Name: Legal Assistance to the Elderly</b>					
<b>County(ies): City and County of San Francisco</b>					
3/18/10	Mission YMCA	Planning for incapacity	Seniors	25	6

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 22

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 63

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7

Total Unduplicated Client Count for Quarter:	203
Total Cases Closed in Quarter:	183
Total Units of Service for Quarter (Unit=1 Hour):	1645

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	37
65-74:	81
75-84:	54
85+:	26
Client Declined to Provide Information:	5
<b>Total:</b>	<b>203</b>

#### CLIENT GENDER

Male:	75
Female:	128
<b>Total:</b>	<b>203</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	12
Lives Alone:	100
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT RACE

Two or More Races:	15
Caucasian:	111
African American:	53
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	9
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
<b>Total:</b>	<b>203</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	6	0	0
A2. Contracts/Warranties:	11	8	0	0
A3. Other Consumer/Finance:	19	18	2	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	2	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	3	2	0	0
D3. Other Health/Community Based Care:	3	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	7	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	3	0
E3. Other Housing:	20	15	0	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7

#### INCOME MAINTENANCE

F1. Social Security:	3	6	1	1
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	1	2	0	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	1	5
G3. Other Individual Rights:	1	2	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	53	47	1	0
H2. Advance Health Care Directives (AHCD):	2	5	0	0
H3. Financial Powers of Attorney:	16	17	0	0
H4. Other Miscellaneous:	11	17	0	0

**TOTAL CASES OPENED IN QUARTER:** 205

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
166	10	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1645

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Contra Costa Senior Legal Services

**County(ies):** Contra Costa County

3/12/10	Walnut Creek	Consumer Workshop	Seniors	50	5
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7

3/3/10	Richmond	Commission on Aging Event	Seniors	100	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

3/8/10	El Sobrante	Program and Estate Planning	Seniors	25	6
3/1/10	Concord	Senior Self-Help Clinic	Senior Providers	15	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8

Total Unduplicated Client Count for Quarter:	146
Total Cases Closed in Quarter:	160
Total Units of Service for Quarter (Unit=1 Hour):	1702

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	33
65-74:	73
75-84:	32
85+:	8
Client Declined to Provide Information:	0
<b>Total:</b>	<b>146</b>

**CLIENT GENDER**

Male:	61
Female:	85
<b>Total:</b>	<b>146</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	64
Homebound:	0
Lives Alone:	83
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	15
Rural:	7
Greatest Economic Need (Minority):	75
Greatest Economic Need (Non-Minority):	36
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	43
Caucasian:	59
African American:	9
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	16
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
<b>Total:</b>	<b>146</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	26	21	15	1
A2. Contracts/Warranties:	1	0	4	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	1	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	7	4	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	24	12	1	6
D2. Medicare:	0	0	0	1
D3. Other Health/Community Based Care:	1	1	2	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	49	32	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	5	2	0
E3. Other Housing:	3	8	2	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8

**INCOME MAINTENANCE**

F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	9	4	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	4	6	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	7	1	1

**TOTAL CASES OPENED IN QUARTER:** 146

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
105	43	12

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1353

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Aid Society of San Mateo County

**County(ies):** San Mateo

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8

2/18/10	North Peninsula Neighborhood Svcs. Ctr., SSF	Public Benefits Presentation to Immigrants	Eligible clients	18	2
2/3/10	East Palo Alto, Senior Advisory Comm.	Elder Abuse Services	E.P.A. Seniors	6	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Aid Society of San Mateo County</b>					
<b>County(ies): San Mateo</b>					
3/19/10	Senior Center, SSF	SSF Senior Health Fair	Seniors	200	5
2/25/10	San Mateo Medical Center	Medi-Cal SOC Training to SMMC Billing Dept.	Service providers	12	2
3/15/10	Safe Harbor Shelter, SSF	Health Coverage Programs and Medi-Cal Debt Training	Seniors, CRA	33	3
2/19/10	Mercy Housing, Pacifica	Medi-Cal SOC Training to Staff at Mercy Housing	Service providers	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

Total Unduplicated Client Count for Quarter:	115
Total Cases Closed in Quarter:	148
Total Units of Service for Quarter (Unit=1 Hour):	2587

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	16
65-74:	55
75-84:	29
85+:	12
Client Declined to Provide Information:	3
<b>Total:</b>	<b>115</b>

**CLIENT GENDER**

Male:	38
Female:	77
<b>Total:</b>	<b>115</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	62
Homebound:	6
Lives Alone:	31
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	27
Rural:	1
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	6

**CLIENT RACE**

Two or More Races:	0
Caucasian:	37
African American:	31
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	20
Filipino:	6
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	7
<b>Total:</b>	<b>115</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	2	7	0
A2. Contracts/Warranties:	0	0	1	0
A3. Other Consumer/Finance:	6	3	3	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	15	0	6	4

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	5	10	3
D2. Medicare:	14	9	11	4
D3. Other Health/Community Based Care:	1	0	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

**INCOME MAINTENANCE**

F1. Social Security:	8	3	3	2
F2. Supplemental Security Income (SSI):	14	14	6	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	6	2	0	2
G2. Elder Abuse/Neglect/Exploitation:	31	7	14	9
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	1	3	0	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	4	1	2	0
H4. Other Miscellaneous:	3	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 121

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	67	26

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2343

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Assistance for Seniors

**County(ies):** Alameda

3/27/10	San Leandro	Health Fair	Seniors and Caregivers	75	22
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## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

3/25/10	Albany Senior Center, Albany	Senior Fair	Seniors	200	7
1/30/10	Oakland	Health Fair	Seniors and Senior Service Providers	50	8.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies): *Alameda*

3/5/10	Fremont	Buyer Beware	Seniors	100	9
1/21/10	Oakland	Welcome to Medicare	Seniors	12	6
1/22/10	Valdez Plaza, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	11	13.5
1/22/10	Hayward	Medicare Part D	Seniors	12	7
1/27/10	San Leandro	Creating a Secure Future: Planning for Incapacity	Seniors	15	6
1/28/10	Oakland	Medicare Part D	Seniors	5	4.75
2/3/10	Oakland	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	6	7.75
2/8/10	Oakland	Advance Health Care Directive Workshop	Seniors	20	5.5
2/9/10	Alameda	Welcome to Medicare	Seniors	20	5.5
2/10/10	Hayward	Creating a Secure Future: Planning for Incapacity	Seniors	25	8
2/23/10	Alameda	The ABC's of Long Term Care	Seniors	13	8.5
2/26/10	Dohonyuen, Oakland	Welcome to Medicare	Seniors	17	6
3/1/10	CA State University of the East Bay, Hayward	LAS/HICAP	Senior Service Providers	14	8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

1/14/10	San Leandro	Advance Health Care Directive Workshop	Seniors	16	6.25
3/4/10	Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	40	5.5
3/30/10	Senior Center Without Walls, Oakland	LAS/HICAP	Seniors	20	4
3/9/10	Alameda	Buyer Beware	Seniors	10	7.5
3/9/10	City of Oakland Linkages	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	16	7.5
3/10/10	Eden Issei Terrace, Hayward	Consumer Fraud Alert	Seniors	25	5.5
3/11/10	Allen Temple Arms, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	20	5.25
3/17/10	Pleasanton	Welcome to Medicare	Seniors	10	10
3/17/10	Sequoia Manor, Fremont	LAS/HICAP	Seniors	18	7
3/18/10	Rosewood Terrace, Union City	LAS/HICAP	Seniors	5	7
3/18/10	Union City Senior Center, Union City	Consumer Fraud Alert	Seniors	100	7
3/19/10	Hayward Senior Apartments, Hayward	Low Income Assistance: Medicare and Medi-Cal	Seniors	10	6.25
3/22/10	Sacramento Senior Homes, Berkeley	The ABC's of Long Term Care	Seniors	5	5
3/23/10	Mastick Senior Center, Alameda	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	8	8.5
3/25/10	Wisteria Place, Union City	LAS/HICAP	Seniors	10	7
3/29/10	Wittenberg Manor, Hayward	Show Me the Money: Public Benefits for Seniors	Seniors	20	7
3/3/10	Oakland	Medicare Part D	Seniors	8	4.75

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 30

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 207

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

Total Unduplicated Client Count for Quarter:	312
Total Cases Closed in Quarter:	308
Total Units of Service for Quarter (Unit=1 Hour):	2601

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	59
65-74:	113
75-84:	93
85+:	46
Client Declined to Provide Information:	1
<b>Total:</b>	<b>312</b>

##### CLIENT GENDER

Male:	111
Female:	201
<b>Total:</b>	<b>312</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	94
Homebound:	7
Lives Alone:	66
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	33
Limited English:	50
Rural:	1
Greatest Economic Need (Minority):	47
Greatest Economic Need (Non-Minority):	46
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	6
Caucasian:	216
African American:	12
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	2
Chinese:	21
Filipino:	7
Japanese:	9
Korean:	0
Laotian:	0
Vietnamese:	6
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	4
<b>Total:</b>	<b>312</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

#### CLIENT ETHNICITY

Hispanic/Latino: 51

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	15	0	0
A2. Contracts/Warranties:	2	4	0	0
A3. Other Consumer/Finance:	9	9	0	0

#### EMPLOYMENT

B1. Discrimination:	2	0	0	0
B2. Other Employment:	4	7	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	3	0	0
C2. Conservatorship:	4	8	0	0
C3. Other Family:	2	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	4	0	1
D2. Medicare:	5	3	1	0
D3. Other Health/Community Based Care:	15	11	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	13	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	12	2	3
E3. Other Housing:	11	9	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

**INCOME MAINTENANCE**

F1. Social Security:	7	6	1	0
F2. Supplemental Security Income (SSI):	14	11	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	1	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	28	10	3	2
G3. Other Individual Rights:	3	4	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	87	81	7	0
H2. Advance Health Care Directives (AHCD):	23	10	16	0
H3. Financial Powers of Attorney:	13	20	4	0
H4. Other Miscellaneous:	17	16	0	0

**TOTAL CASES OPENED IN QUARTER:** 312

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
262	39	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2338

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Adults Legal Assistance (SALA)

**County(ies):** Santa Clara County

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

3/25/10	Eastside Senior Center in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior center	68	1
3/23/10	John XXIII Senior Center in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	55	1.5
3/12/10	Cooley Godward & Kronish law firm in Palo Alto	Pro Bono Training on Handling Elder Abuse Restraining Orders for SALA	Prospective pro bono attorney volunteers	25	10.5
2/23/10	Mountain View Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	75	1
1/6/10	The Health Trust in San Jose	Presentation on Elder Abuse and SALA's Services	Health Trust staff and other service providers	15	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Adults Legal Assistance (SALA)</b>					
<b>County(ies): Santa Clara County</b>					
1/2010- 3/2	SALA's Office	Prepare Elder Abuse Restraining Order Manual for Pro Bono Attorneys	Pro Bono Attorneys for SALA	0	116.5
3/18/10	Plaza de las Flores Senior Housing in Sunnyvale	Legal Planning for the Future and Information About SALA's Services	Senior Residents at Plaza de las Flores	30	2.5
3/16/10	Jeanne D'Arc Manor Senior Housing in San Jose	Legal Planning for the Future and Information About SALA's Services	Senior Residents at Jeanne D'Arc	35	7.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 127

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11

Total Unduplicated Client Count for Quarter:	298
Total Cases Closed in Quarter:	189
Total Units of Service for Quarter (Unit=1 Hour):	409

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	26
65-74:	97
75-84:	83
85+:	34
Client Declined to Provide Information:	58
<b>Total:</b>	<b>298</b>

**CLIENT GENDER**

Male:	146
Female:	152
<b>Total:</b>	<b>298</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	103
Homebound:	0
Lives Alone:	14
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	97
Rural:	0
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	3
Caucasian:	85
African American:	11
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	2
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	178
<b>Total:</b>	<b>298</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11

#### CLIENT ETHNICITY

Hispanic/Latino: 185

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<span style="border: 1px solid black; padding: 2px;">10</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">5</span>	<span style="border: 1px solid black; padding: 2px;">0</span>
A2. Contracts/Warranties:	<span style="border: 1px solid black; padding: 2px;">11</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">3</span>	<span style="border: 1px solid black; padding: 2px;">0</span>
A3. Other Consumer/Finance:	<span style="border: 1px solid black; padding: 2px;">11</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">8</span>	<span style="border: 1px solid black; padding: 2px;">0</span>

#### EMPLOYMENT

B1. Discrimination:	<span style="border: 1px solid black; padding: 2px;">0</span>			
B2. Other Employment:	<span style="border: 1px solid black; padding: 2px;">3</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">1</span>	<span style="border: 1px solid black; padding: 2px;">0</span>

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<span style="border: 1px solid black; padding: 2px;">0</span>			
C2. Conservatorship:	<span style="border: 1px solid black; padding: 2px;">4</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">3</span>	<span style="border: 1px solid black; padding: 2px;">0</span>
C3. Other Family:	<span style="border: 1px solid black; padding: 2px;">5</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">3</span>	<span style="border: 1px solid black; padding: 2px;">0</span>

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<span style="border: 1px solid black; padding: 2px;">3</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">3</span>	<span style="border: 1px solid black; padding: 2px;">0</span>
D2. Medicare:	<span style="border: 1px solid black; padding: 2px;">8</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">2</span>	<span style="border: 1px solid black; padding: 2px;">0</span>
D3. Other Health/Community Based Care:	<span style="border: 1px solid black; padding: 2px;">9</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">7</span>	<span style="border: 1px solid black; padding: 2px;">0</span>

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<span style="border: 1px solid black; padding: 2px;">13</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">6</span>	<span style="border: 1px solid black; padding: 2px;">0</span>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<span style="border: 1px solid black; padding: 2px;">10</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">6</span>	<span style="border: 1px solid black; padding: 2px;">0</span>
E3. Other Housing:	<span style="border: 1px solid black; padding: 2px;">11</span>	<span style="border: 1px solid black; padding: 2px;">0</span>	<span style="border: 1px solid black; padding: 2px;">7</span>	<span style="border: 1px solid black; padding: 2px;">0</span>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11

**INCOME MAINTENANCE**

F1. Social Security:	14	0	9	0
F2. Supplemental Security Income (SSI):	6	0	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	0	3	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	4	0
G3. Other Individual Rights:	14	0	9	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	61	0	30	0
H2. Advance Health Care Directives (AHCD):	16	0	5	0
H3. Financial Powers of Attorney:	18	0	8	0
H4. Other Miscellaneous:	95	0	62	0

**TOTAL CASES OPENED IN QUARTER:** 335

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	189	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 564

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Council for the Spanish Speaking</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11

<b>County(ies): San Joaquin</b>					
03/12/2010	Sacramento	CA Legal Senior Hotline Elder Law Overview	Attorneys and paralegals	100	10
01/27/10	Webinar	Conservatorships in CA	Paralegals and staff	100	1
01/13/2010	Webinar	POLSTs	Paralegals and staff	100	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	4	3	1	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	2	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	4	2	2	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 19

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	9	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 52

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Catholic Charities

**County(ies):** Alpine, Amador, Calaveras, Mariposa, T

3/1/10	St. Patrick's	Presentation	Church	15	1.5
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 12**

2/24/10	Groveland	Presentation	Soroptimist	20	1.5
2/24/10	Groveland	Presentation	Rotary	25	1.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 13

Total Unduplicated Client Count for Quarter:	179
Total Cases Closed in Quarter:	198
Total Units of Service for Quarter (Unit=1 Hour):	1439

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	55
65-74:	53
75-84:	51
85+:	20
Client Declined to Provide Information:	0
Total:	179

**CLIENT GENDER**

Male:	64
Female:	115
Total:	179

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	125
Homebound:	6
Lives Alone:	94
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	34
Rural:	66
Greatest Economic Need (Minority):	50
Greatest Economic Need (Non-Minority):	101
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	0
Caucasian:	170
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	179

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 13

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	25	9	23	0
A2. Contracts/Warranties:	11	5	5	3
A3. Other Consumer/Finance:	10	4	2	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	0	1	1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	2	0	0	1
C3. Other Family:	0	0	0	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	21	15	18	1
D2. Medicare:	6	1	1	2
D3. Other Health/Community Based Care:	2	1	1	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	34	11	16	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	5	3	2
E3. Other Housing:	3	7	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 13

**INCOME MAINTENANCE**

F1. Social Security:	10	1	3	1
F2. Supplemental Security Income (SSI):	11	5	1	1
F3. Pensions/Retiree Benefits:	0	1	1	0
F4. Other Income Maintenance:	0	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	14	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	12	0
G3. Other Individual Rights:	0	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	18	6	0	0
H2. Advance Health Care Directives (AHCD):	8	6	0	0
H3. Financial Powers of Attorney:	8	0	0	0
H4. Other Miscellaneous:	0	0	0	2

**TOTAL CASES OPENED IN QUARTER:** 179

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
80	101	17

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1439

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 14

Total Unduplicated Client Count for Quarter:	106
Total Cases Closed in Quarter:	36
Total Units of Service for Quarter (Unit=1 Hour):	291

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	45
65-74:	36
75-84:	20
85+:	4
Client Declined to Provide Information:	1
<b>Total:</b>	<b>106</b>

**CLIENT GENDER**

Male:	40
Female:	66
<b>Total:</b>	<b>106</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	9
Homebound:	0
Lives Alone:	55
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	92
Rural:	36
Greatest Economic Need (Minority):	43
Greatest Economic Need (Non-Minority):	59
Greatest Economic Need (Minority Status Unknown):	4

**CLIENT RACE**

Two or More Races:	0
Caucasian:	43
African American:	14
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	4
<b>Total:</b>	<b>106</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 14

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	0	1	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	15	0	0	0

#### EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	40	23	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	2	0	0
E3. Other Housing:	4	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 14

**INCOME MAINTENANCE**

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	7	1	0	0
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	5	0	0	0
H4. Other Miscellaneous:	6	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 106

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
35	1	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 291

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Central California Legal Services

**County(ies):** Fresno, Madera

3/3/2010	Fresno	Elder Abuse Prevention Round Table	Providers	35	3
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 14**

2/3/2010	Fresno	Elder Abuse Prevention Round Table	Providers	35	3
1/06/2010	Fresno	Elder Abuse Prevention Round Table	Providers	35	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

Total Unduplicated Client Count for Quarter:	77
Total Cases Closed in Quarter:	96
Total Units of Service for Quarter (Unit=1 Hour):	441

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	4
65-74:	33
75-84:	31
85+:	8
Client Declined to Provide Information:	1
<b>Total:</b>	<b>77</b>

**CLIENT GENDER**

Male:	24
Female:	53
<b>Total:</b>	<b>77</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	20
Homebound:	2
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	12
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	13
Greatest Economic Need (Minority Status Unknown):	3

**CLIENT RACE**

Two or More Races:	3
Caucasian:	53
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	0
<b>Total:</b>	<b>77</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	5	3	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	4	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	2	4	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	1	6	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	4	2	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

**INCOME MAINTENANCE**

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	39	25	24	0
H2. Advance Health Care Directives (AHCD):	5	3	3	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	5	6	0	0

**TOTAL CASES OPENED IN QUARTER:** 77

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	39	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 368

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Sarah Shena

County(ies): Tulare

3/31/2010	Visalia	Lunch Mtg w/Immigration Atty	Referral Source	1	1.5
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**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

3/18/2010	Visalia	County Bar Assoc Mtg	Referral Sources	25	2
3/15/2010	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	4	2
3/12/2010	Visalia	United Way Exec Comm Mtg	Referral Sources	6	1.5
2/28/10	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	14	1
2/18/10	Visalia	County Bar Assoc Mtg	Referral Sources	30	2
2/12/10	Visalia	United Way Exec Comm Mtg	Referral Sources	5	1.5
2/1/10	Visalia	Self-Help Law Collaborative Mtg	Referral Sources	8	2
1/28/10	Visalia	Served as Mock Trial Judge	Low-income Seniors & referral sources	55	3.5
1/21/10	Visalia	County Bar Assoc Mtg	Referral Sources	25	2
1/22/10	Visalia	United Way Board Retreat	Referral Sources	18	7
1/18/2010	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	7	2
1/8/2010	Visalia	United Way Exec Comm Mtg	Referral Sources	6	1.5
1/17/2010	Visalia	Attended PFLAG group	Lesbian/Gay Seniors & their friends/families	30	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Central CA Legal Services, Inc</b>					
<b>County(ies): Kings County</b>					
03/2/10	Visalia, CA	Free Legal Service available	Rotary Participant	75	1.5
<b>Provider Name: Sarah Shena</b>					
<b>County(ies): Tulare</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 15**

1/00/10	Lindsay	Publication in bilingual newsletter of article "Read & Understand Before You Sign"	Low-income Seniors & referral sources	900	1
1/13/10	Visalia	Class: Adv Health Directive & Statutory Will	9	9	1.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 16

Total Unduplicated Client Count for Quarter:	26
Total Cases Closed in Quarter:	26
Total Units of Service for Quarter (Unit=1 Hour):	135

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	5
65-74:	9
75-84:	8
85+:	4
Client Declined to Provide Information:	0
<b>Total:</b>	<b>26</b>

##### CLIENT GENDER

Male:	6
Female:	20
<b>Total:</b>	<b>26</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	0
Lives Alone:	15
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	26
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	3
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	21
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
<b>Total:</b>	<b>26</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 16

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	1	6	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	1	3	0
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 16

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	1	0	2	0
H2. Advance Health Care Directives (AHCD):	4	1	2	0
H3. Financial Powers of Attorney:	3	2	0	0
H4. Other Miscellaneous:	2	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 26

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	16	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 135

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** California Indian Legal Services

**County(ies):** Inyo and Mono

03/17/2010	Inyo-Mono	Annual Outreach Pkt	Seniors	100	2.7
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 16**

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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17

Total Unduplicated Client Count for Quarter:	311
Total Cases Closed in Quarter:	268
Total Units of Service for Quarter (Unit=1 Hour):	584

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	128
65-74:	90
75-84:	65
85+:	23
Client Declined to Provide Information:	5
<b>Total:</b>	<b>311</b>

**CLIENT GENDER**

Male:	122
Female:	189
<b>Total:</b>	<b>311</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	74
Homebound:	0
Lives Alone:	167
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	26
Rural:	32
Greatest Economic Need (Minority):	43
Greatest Economic Need (Non-Minority):	96
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	1
Caucasian:	258
African American:	11
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	3
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	6
<b>Total:</b>	<b>311</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	2	0	0
A2. Contracts/Warranties:	8	1	6	0
A3. Other Consumer/Finance:	155	7	131	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	3	0
C2. Conservatorship:	11	0	10	0
C3. Other Family:	14	1	10	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	48	6	30	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	0	5	0
E3. Other Housing:	3	1	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	2	1
G3. Other Individual Rights:	4	2	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	16	1	15	0
H3. Financial Powers of Attorney:	1	1	1	0
H4. Other Miscellaneous:	22	11	10	0

**TOTAL CASES OPENED IN QUARTER:** 311

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	226	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 583

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	2
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	7
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	15

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18

Total Unduplicated Client Count for Quarter:	278
Total Cases Closed in Quarter:	278
Total Units of Service for Quarter (Unit=1 Hour):	527

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	37
65-74:	99
75-84:	105
85+:	37
Client Declined to Provide Information:	0
<b>Total:</b>	<b>278</b>

##### CLIENT GENDER

Male:	98
Female:	180
<b>Total:</b>	<b>278</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	1
Lives Alone:	141
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	54
Rural:	7
Greatest Economic Need (Minority):	76
Greatest Economic Need (Non-Minority):	82
Greatest Economic Need (Minority Status Unknown):	9

##### CLIENT RACE

Two or More Races:	6
Caucasian:	112
African American:	20
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	7
Filipino:	10
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	6
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	67
Client Declined to Provide Information:	34
<b>Total:</b>	<b>278</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18

#### CLIENT ETHNICITY

Hispanic/Latino: 67

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	79	21	29	29

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	18	18	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	31	31	0	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18

**INCOME MAINTENANCE**

F1. Social Security:	17	16	1	0
F2. Supplemental Security Income (SSI):	20	19	1	0
F3. Pensions/Retiree Benefits:	18	16	2	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	21	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	59	59	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 278

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
216	33	29

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 527

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Grey Law of Ventura County</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18

<b>County(ies):</b> <i>Ventura</i>					
2-3-10	Bard Center in Port Hueneme	Grey Law – Powers of Attorney	Seniors	19	4
1-6-10	The Ventura in Ventura	Grey Law – Powers of Attorney	Seniors	40	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

Total Unduplicated Client Count for Quarter:	239
Total Cases Closed in Quarter:	205
Total Units of Service for Quarter (Unit=1 Hour):	1467

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	49
65-74:	102
75-84:	67
85+:	21
Client Declined to Provide Information:	0
<b>Total:</b>	<b>239</b>

**CLIENT GENDER**

Male:	64
Female:	175
<b>Total:</b>	<b>239</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	113
Homebound:	14
Lives Alone:	105
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	23
Rural:	0
Greatest Economic Need (Minority):	82
Greatest Economic Need (Non-Minority):	94
Greatest Economic Need (Minority Status Unknown):	71

**CLIENT RACE**

Two or More Races:	0
Caucasian:	156
African American:	44
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	5
Japanese:	1
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	5
<b>Total:</b>	<b>239</b>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

**CLIENT ETHNICITY**

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	34	25	0	0
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	7	6	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	0	0
C2. Conservatorship:	3	3	0	1
C3. Other Family:	2	3	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	22	7	13	0
D2. Medicare:	78	22	48	0
D3. Other Health/Community Based Care:	3	3	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	13	0	2
E3. Other Housing:	1	2	0	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

**INCOME MAINTENANCE**

F1. Social Security:	5	1	0	0
F2. Supplemental Security Income (SSI):	8	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	1	0	12

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	40	22	1	0
H2. Advance Health Care Directives (AHCD):	9	3	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 256

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
125	64	16

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1467

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles County*

03/24/10	Los Angeles	Public Benefits	seniors	50	2
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 19**

02/11/10	Los Angeles	BTLS Overview	seniors	75	2
02/02/10	Los Angeles	ID Theft	seniors	100	2
01/19/10	Los Angeles	Kinship Care Issues	seniors	20	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 20

Total Unduplicated Client Count for Quarter:	297
Total Cases Closed in Quarter:	286
Total Units of Service for Quarter (Unit=1 Hour):	1611

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	86
65-74:	108
75-84:	80
85+:	23
Client Declined to Provide Information:	0
<b>Total:</b>	<b>297</b>

##### CLIENT GENDER

Male:	105
Female:	192
<b>Total:</b>	<b>297</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	96
Homebound:	7
Lives Alone:	128
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	10
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	54
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	16
Caucasian:	238
African American:	29
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	5
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	1
<b>Total:</b>	<b>297</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 20

#### CLIENT ETHNICITY

Hispanic/Latino: 57

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<span style="border: 1px solid black; padding: 2px 10px;">59</span>	<span style="border: 1px solid black; padding: 2px 10px;">38</span>	<span style="border: 1px solid black; padding: 2px 10px;">9</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>
A2. Contracts/Warranties:	<span style="border: 1px solid black; padding: 2px 10px;">24</span>	<span style="border: 1px solid black; padding: 2px 10px;">15</span>	<span style="border: 1px solid black; padding: 2px 10px;">5</span>	<span style="border: 1px solid black; padding: 2px 10px;">1</span>
A3. Other Consumer/Finance:	<span style="border: 1px solid black; padding: 2px 10px;">10</span>	<span style="border: 1px solid black; padding: 2px 10px;">8</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>

#### EMPLOYMENT

B1. Discrimination:	<span style="border: 1px solid black; padding: 2px 10px;">0</span>	<span style="border: 1px solid black; padding: 2px 10px;">1</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>
B2. Other Employment:	<span style="border: 1px solid black; padding: 2px 10px;">2</span>	<span style="border: 1px solid black; padding: 2px 10px;">2</span>	<span style="border: 1px solid black; padding: 2px 10px;">1</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<span style="border: 1px solid black; padding: 2px 10px;">18</span>	<span style="border: 1px solid black; padding: 2px 10px;">9</span>	<span style="border: 1px solid black; padding: 2px 10px;">2</span>	<span style="border: 1px solid black; padding: 2px 10px;">1</span>
C2. Conservatorship:	<span style="border: 1px solid black; padding: 2px 10px;">7</span>	<span style="border: 1px solid black; padding: 2px 10px;">7</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>
C3. Other Family:	<span style="border: 1px solid black; padding: 2px 10px;">7</span>	<span style="border: 1px solid black; padding: 2px 10px;">4</span>	<span style="border: 1px solid black; padding: 2px 10px;">1</span>	<span style="border: 1px solid black; padding: 2px 10px;">2</span>

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<span style="border: 1px solid black; padding: 2px 10px;">12</span>	<span style="border: 1px solid black; padding: 2px 10px;">12</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>
D2. Medicare:	<span style="border: 1px solid black; padding: 2px 10px;">1</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>
D3. Other Health/Community Based Care:	<span style="border: 1px solid black; padding: 2px 10px;">4</span>	<span style="border: 1px solid black; padding: 2px 10px;">4</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>	<span style="border: 1px solid black; padding: 2px 10px;">0</span>

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<span style="border: 1px solid black; padding: 2px 10px;">45</span>	<span style="border: 1px solid black; padding: 2px 10px;">10</span>	<span style="border: 1px solid black; padding: 2px 10px;">7</span>	<span style="border: 1px solid black; padding: 2px 10px;">11</span>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<span style="border: 1px solid black; padding: 2px 10px;">24</span>	<span style="border: 1px solid black; padding: 2px 10px;">14</span>	<span style="border: 1px solid black; padding: 2px 10px;">5</span>	<span style="border: 1px solid black; padding: 2px 10px;">1</span>
E3. Other Housing:	<span style="border: 1px solid black; padding: 2px 10px;">13</span>	<span style="border: 1px solid black; padding: 2px 10px;">5</span>	<span style="border: 1px solid black; padding: 2px 10px;">2</span>	<span style="border: 1px solid black; padding: 2px 10px;">1</span>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 20

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	9	4	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	60	21	45	0
H2. Advance Health Care Directives (AHCD):	21	4	10	0
H3. Financial Powers of Attorney:	18	3	9	0
H4. Other Miscellaneous:	3	3	0	0

**TOTAL CASES OPENED IN QUARTER:** 346

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
172	97	17

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1231

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Inland Counties Legal Services, Inc.*

**County(ies):** *San Bernardino County*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 20**

03/18/10	Apple Valley Senior Center	Senior Outreach	Seniors	10	4
2/24/10	Dept. Aging and Adult Services	Presentation on ICLS	SB County Ombudspersons	30	7.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 21

Total Unduplicated Client Count for Quarter:	137
Total Cases Closed in Quarter:	103
Total Units of Service for Quarter (Unit=1 Hour):	740

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	26
65-74:	60
75-84:	37
85+:	14
Client Declined to Provide Information:	0
<b>Total:</b>	<b>137</b>

#### CLIENT GENDER

Male:	46
Female:	91
<b>Total:</b>	<b>137</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	1
Lives Alone:	63
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	34
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT RACE

Two or More Races:	0
Caucasian:	90
African American:	19
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
<b>Total:</b>	<b>137</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 21

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	29	27	1	0
A2. Contracts/Warranties:	10	5	0	1
A3. Other Consumer/Finance:	6	5	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	14	3	2	1
D2. Medicare:	4	2	1	0
D3. Other Health/Community Based Care:	3	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	6	4	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	3	0
E3. Other Housing:	1	1	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 21

**INCOME MAINTENANCE**

F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	6	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	6	0	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	33	4	8	0
H2. Advance Health Care Directives (AHCD):	6	1	3	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	3	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 146

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
72	23	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 500

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22

Total Unduplicated Client Count for Quarter:	807
Total Cases Closed in Quarter:	720
Total Units of Service for Quarter (Unit=1 Hour):	2147

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	256
65-74:	304
75-84:	191
85+:	56
Client Declined to Provide Information:	0
<b>Total:</b>	<b>807</b>

**CLIENT GENDER**

Male:	322
Female:	485
<b>Total:</b>	<b>807</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	265
Homebound:	0
Lives Alone:	528
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	122
Rural:	0
Greatest Economic Need (Minority):	60
Greatest Economic Need (Non-Minority):	176
Greatest Economic Need (Minority Status Unknown):	53

**CLIENT RACE**

Two or More Races:	72
Caucasian:	556
African American:	37
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	3
Filipino:	8
Japanese:	6
Korean:	20
Laotian:	0
Vietnamese:	45
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	52
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>807</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22

#### CLIENT ETHNICITY

Hispanic/Latino: 154

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	219	158	42	2
A2. Contracts/Warranties:	21	15	0	0
A3. Other Consumer/Finance:	15	14	0	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	35	22	6	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	51	36	9	1
C2. Conservatorship:	7	7	0	0
C3. Other Family:	25	21	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	17	11	11	1
D2. Medicare:	8	6	4	0
D3. Other Health/Community Based Care:	36	18	9	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	100	80	11	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	64	43	11	0
E3. Other Housing:	19	16	1	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22

#### INCOME MAINTENANCE

F1. Social Security:	19	19	0	0
F2. Supplemental Security Income (SSI):	39	22	6	0
F3. Pensions/Retiree Benefits:	4	2	0	0
F4. Other Income Maintenance:	13	6	1	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	28	23	4	0
G3. Other Individual Rights:	2	2	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	48	46	0	0
H2. Advance Health Care Directives (AHCD):	7	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	18	4	1

**TOTAL CASES OPENED IN QUARTER:** 807

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
593	120	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1890

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Aid Society of Orange County

**County(ies):** Orange

1/19	Irvine	Law School	Students	50	5
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**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Legal Aid Society of Orange County</i>					
<b>County(ies):</b> <i>Orange</i>					
<input type="text" value="3/11/2010"/>	<input type="text" value="Irvine"/>	<input type="text" value="Bankruptcy"/>	<input type="text" value="City Residents"/>	<input type="text" value="6"/>	<input type="text" value="3"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23

Total Unduplicated Client Count for Quarter:	763
Total Cases Closed in Quarter:	763
Total Units of Service for Quarter (Unit=1 Hour):	1863

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	160
65-74:	277
75-84:	240
85+:	86
Client Declined to Provide Information:	0
<b>Total:</b>	<b>763</b>

##### CLIENT GENDER

Male:	273
Female:	490
<b>Total:</b>	<b>763</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	163
Homebound:	1
Lives Alone:	481
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	28
Rural:	0
Greatest Economic Need (Minority):	119
Greatest Economic Need (Non-Minority):	316
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	589
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	25
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	105
Client Declined to Provide Information:	0
<b>Total:</b>	<b>763</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23

#### CLIENT ETHNICITY

Hispanic/Latino: 87

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	42	39	3	0
A2. Contracts/Warranties:	52	48	4	0
A3. Other Consumer/Finance:	68	58	10	0

#### EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	11	10	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	28	28	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	10	9	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	3	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	12	12	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	51	42	9	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	17	1	0
E3. Other Housing:	78	65	13	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23

**INCOME MAINTENANCE**

F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	28	22	6	0
F3. Pensions/Retiree Benefits:	6	6	0	0
F4. Other Income Maintenance:	30	28	2	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	1	0
G3. Other Individual Rights:	65	58	7	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	182	144	38	0
H2. Advance Health Care Directives (AHCD):	11	2	9	0
H3. Financial Powers of Attorney:	39	19	20	0
H4. Other Miscellaneous:	7	7	0	0

**TOTAL CASES OPENED IN QUARTER:** 763

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
637	126	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1863

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Elder Law & Advocacy

**County(ies):** San Diego

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23

1/22/2010	La Mesa YMCA	Tips to Avoid a Scam, Foreclosure Fraud, Your Future Now, Stop Financial Elder Abuse	Seniors 60+	40	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Elder Law & Advocacy					
<b>County(ies):</b> San Diego					
3/10/2010	SD Center for the Blind	EL&A General Information and Estate Planning	Seniors 60+	25	1
3/8/2010	SD Center for the Blind	EL&A General Information and Estate Planning	Seniors 60+	10	1
1/7/2010	Talmadge Senior Housing	Available Legal Services, Estate Planning, EL&A General Information	Seniors 60+	10	1
1/16/2010	Wesley Palms	Legal Resources on the Internet	Seniors 60+	45	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24

Total Unduplicated Client Count for Quarter:	57
Total Cases Closed in Quarter:	57
Total Units of Service for Quarter (Unit=1 Hour):	446

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	7
65-74:	28
75-84:	18
85+:	4
Client Declined to Provide Information:	0
<b>Total:</b>	<b>57</b>

##### CLIENT GENDER

Male:	24
Female:	33
<b>Total:</b>	<b>57</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	0
Lives Alone:	51
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	24
Rural:	57
Greatest Economic Need (Minority):	25
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	17
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	0
<b>Total:</b>	<b>57</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	8	8	0	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	4	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	2	2	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	1	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	10	6	4	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	4	4	0	0
H4. Other Miscellaneous:	3	3	0	0

**TOTAL CASES OPENED IN QUARTER:** 57

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	8	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 446

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Elder Law & Advocacy

**County(ies):** San Diego

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 24**

3/26/2010	Villa DeLas Flores	Senior Legal Services program criteria, Wills/Estate Planning, POA's, AHCD's as well as Living Trusts and basic Conservatorship information	Alzheimer's Support Group	9	2.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 25

Total Unduplicated Client Count for Quarter:	90
Total Cases Closed in Quarter:	117
Total Units of Service for Quarter (Unit=1 Hour):	2311

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	9
65-74:	38
75-84:	24
85+:	19
Client Declined to Provide Information:	0
<b>Total:</b>	<b>90</b>

**CLIENT GENDER**

Male:	25
Female:	65
<b>Total:</b>	<b>90</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	39
Homebound:	2
Lives Alone:	39
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	15
Rural:	0
Greatest Economic Need (Minority):	45
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	44

**CLIENT RACE**

Two or More Races:	0
Caucasian:	48
African American:	33
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	1
<b>Total:</b>	<b>90</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 25

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	15	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	1	1	3	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	1	1	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	5	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	10	4	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	12	10	1	0
E3. Other Housing:	0	1	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 25

**INCOME MAINTENANCE**

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	5	2	1	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	3	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	13	3	2	41

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	18	8	2	0
H2. Advance Health Care Directives (AHCD):	3	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 98

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	12	42

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2311

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Bet Tzedek Legal Services*

**County(ies):** *Los Angeles City*

3/24/10	Los Angeles	Public Benefits	Seniors	50	2
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 25**

2/11/10	Los Angeles	BTLS Overview	Seniors	75	2
2/2/10	Los Angeles	ID Theft	Seniors	100	2
01/19/10	Los Angeles	Kinship Care Issues	Seniors	20	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26

Total Unduplicated Client Count for Quarter:	133
Total Cases Closed in Quarter:	175
Total Units of Service for Quarter (Unit=1 Hour):	320

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	25
65-74:	51
75-84:	25
85+:	32
Client Declined to Provide Information:	0
<b>Total:</b>	<b>133</b>

#### CLIENT GENDER

Male:	41
Female:	92
<b>Total:</b>	<b>133</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	3
Lives Alone:	78
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	2
Rural:	77
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	62
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT RACE

Two or More Races:	6
Caucasian:	125
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>133</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	16	2	0
A2. Contracts/Warranties:	5	5	0	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	1	0	0	1
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	9	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	16	0	2
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	20	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	35	33	2	0
E3. Other Housing:	1	1	0	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26

#### INCOME MAINTENANCE

F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	5	4	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	11	0	1
G3. Other Individual Rights:	3	3	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	4	2	2	0
H3. Financial Powers of Attorney:	10	7	3	0
H4. Other Miscellaneous:	2	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 175

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
158	11	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 283

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Law Project, Inc

**County(ies):** Lake and Mendocino Counties

3/24/10	Lakeport	IHSS	Elders/Disabled	1500	2
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**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26

3/16/10	Lakeport	MDT	Elders/Disabled	6	2
3/11/10	Ukiah	MDT	Elders/Disabled	6	2
3/3/10	Ukiah	IHSS	Elders/Disabled	1500	3
2/11/10	Ukiah	MDT	Elders/Disabled	6	2
2/3/10	Ukiah	IHSS	Elders/Disabled	1500	3
1/27/10	Lakeport	IHSS	Elders/Disabled	1500	2
1/14/10	Ukiah	MDT	Elders/Disabled	6	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

Total Unduplicated Client Count for Quarter:	320
Total Cases Closed in Quarter:	307
Total Units of Service for Quarter (Unit=1 Hour):	746

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	45
65-74:	80
75-84:	60
85+:	41
Client Declined to Provide Information:	94
Total:	320

**CLIENT GENDER**

Male:	71
Female:	249
Total:	320

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	35
Homebound:	12
Lives Alone:	72
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	1
Rural:	82
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	69
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	0
Caucasian:	310
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	6
Total:	320

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	17	0	0
A2. Contracts/Warranties:	6	2	0	0
A3. Other Consumer/Finance:	19	15	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	7	5	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	32	25	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	10	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	5	0	0
E3. Other Housing:	13	9	1	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

**INCOME MAINTENANCE**

F1. Social Security:	9	0	0	0
F2. Supplemental Security Income (SSI):	8	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	11	11	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	89	54	24	0
H2. Advance Health Care Directives (AHCD):	42	22	7	0
H3. Financial Powers of Attorney:	43	21	4	0
H4. Other Miscellaneous:	47	58	2	0

**TOTAL CASES OPENED IN QUARTER:** 378

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
266	41	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 746

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** COUNCIL ON AGING

**County(ies):** Sonoma

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

3/8	Petaluma Senior Center	Walk-in legal clinic (paralegal)	Seniors	3	5
Offered 1/2	Healdsburg Senior Center	Walk-in legal clinic (paralegal)	Seniors	100	1
1/21,2/18,3	Sebastopol Senior Center	Walk-in legal clinic (paralegal)	Seniors	11	12
1/11, 2/15,	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	9	11
1/19,2/16,3	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	6	5.5
1/5, 2/2,	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	10	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: COUNCIL ON AGING</b>					
<b>County(ies): Sonoma</b>					
3/31/10	Santa Rosa	Present Seminar to the public on Estate Planning at Council on Aging location	Seniors	13000	6
2/3/10	Petaluma	Introduce Senior Legal Clinic at Petaluma Senior Center	Seniors	5000	2
1/18/10	Petaluma	Research and Develop New legal clinic at Petaluma Senior Center	Seniors	5000	2
1/11/10	Santa Rosa	Survey of Legal Services in SST and COA E-Newsletter	Seniors	13000	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

Total Unduplicated Client Count for Quarter:	154
Total Cases Closed in Quarter:	150
Total Units of Service for Quarter (Unit=1 Hour):	669

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	50
65-74:	56
75-84:	36
85+:	12
Client Declined to Provide Information:	0
<b>Total:</b>	<b>154</b>

**CLIENT GENDER**

Male:	48
Female:	106
<b>Total:</b>	<b>154</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	68
Homebound:	1
Lives Alone:	14
Institutionalized:	14
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	3
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	23
Greatest Economic Need (Minority Status Unknown):	13

**CLIENT RACE**

Two or More Races:	0
Caucasian:	63
African American:	41
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	26
<b>Total:</b>	<b>154</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	4	2	0
A2. Contracts/Warranties:	16	15	1	1
A3. Other Consumer/Finance:	6	2	5	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	3	1	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	11	3	6	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	6	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	6	6	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	47	36	9	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	6	3	0
E3. Other Housing:	6	1	1	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

**INCOME MAINTENANCE**

F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	5	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	1	0	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	14	2	10	0
H2. Advance Health Care Directives (AHCD):	3	1	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	3	2	0

**TOTAL CASES OPENED IN QUARTER:** 157

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
103	44	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 528

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Aid of Napa

**County(ies):** Napa

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

2/19/10	Hospice of Napa Valley	In Home Support Services	Seniors/Providers IHSS consumers	14	2.5
1/13/10	First Eve	Health Aging Population Initiative	Senior Service Providers	12	3
1/15/10	Napa	In Home Supportive Services	Seniors/Providers IHSS consumers	14	1
1/20/10	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	11	2.5
1/25/10	Yountville Community Center	Commission on Aging	Senior Service Providers/seniors	20	6
1/2/10	The Reserve	HD/POA Educatoin	Low Income Seniors	20	4
1/5/10	Napa	IHSS subcommittee	IHSS providers and consumers	5	1.5
2/10/10	Hospice of Napa Valley	Healthy Aging Population Initiative	Senior Service Providers	16	2.5
2/22/10	Laurel Manor	Commission on Aging	Senior Service Providers	15	3.5
3/19/10	Hospice of Napa Valley	In Home Support Services	Seniors/Providers IHSS consumers	13	3
3/22/10	Calistoga	Commission on Aging	Senior Service Providers/Seniors	19	6
3/10/10	First Start	Healthy Aging Population Initiative	Senior Service Providers	15	3.5
2/8/10	DA's Office	DA Elder Abuse Preventations Council	Senior Service Providers	16	2.5

Provider Name: *Legal Services of Northern California*

County(ies): *Solano County*

3/3/10	Vallejo Senior Center	Outreach	Seniors	3	2
1/6/10	Vallejo Senior Center	Outreach	Seniors	4	2
2/3/10	Vallejo Senior Center	Outreach	Seniors	1	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 47

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

<b>Provider Name:</b> Legal Aid of Napa					
<b>County(ies):</b> Napa					
3/5/10	Napa Senior Center	Health Fair	Senior Service Providers/Seniors	200	3
<b>Provider Name:</b> Legal Services of Northern California					
<b>County(ies):</b> Solano County					
Weekly	Vallejo LSNC Office	About 12 clienics on how to respond to Unlawful Detainer eviction paper	Solano County low income seniors facing eviction	12	10
3/19/10	Solano County	Discussion on Senior Issues concerning client travel	ParaTransit committee meeting	10	2
3/17/10	Solano County	Discussion on Senior Issues	FAST	10	3
3/5/10	Solano County	Discuss Senior Issues including Senior Abuse	Vallejo Senior Roundtable	10	3
2/25/10	Solano County	Planning Commission meeting for changes in Vallejo Plan	Housing Committee	10	2
2/25/10	Solano County	Brown Acts Training	Senior Coalition	15	3
2/11/10	Solano County	Conference in Vallejo re Senior Housing	Senior RoundTable	10	2
2/5/10	Solano County	Discuss Senior Issues	Senior Coalition	15	3
2/2/10	Solano County	Discuss Senior Issues	Senior Coalition	15	3
1/20/10	Solano County	Discuss Senior Issues	FAST	10	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 56

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 37

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 29

Total Unduplicated Client Count for Quarter:	753
Total Cases Closed in Quarter:	1104
Total Units of Service for Quarter (Unit=1 Hour):	1088

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	118
65-74:	315
75-84:	235
85+:	80
Client Declined to Provide Information:	5
<b>Total:</b>	<b>753</b>

**CLIENT GENDER**

Male:	318
Female:	435
<b>Total:</b>	<b>753</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	123
Homebound:	18
Lives Alone:	294
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	5
Rural:	753
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	419
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	0
Caucasian:	724
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	7
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	0
<b>Total:</b>	<b>753</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 29

#### CLIENT ETHNICITY

Hispanic/Latino: 18

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	42	37	5	0
A2. Contracts/Warranties:	19	15	4	0
A3. Other Consumer/Finance:	60	55	8	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	19	0	0
C2. Conservatorship:	10	10	0	0
C3. Other Family:	20	20	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	66	65	1	0
D2. Medicare:	9	7	2	0
D3. Other Health/Community Based Care:	16	15	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	32	23	4	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	78	70	12	0
E3. Other Housing:	51	47	7	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 29

**INCOME MAINTENANCE**

F1. Social Security:	21	19	1	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	3	2	0	0
F4. Other Income Maintenance:	19	18	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	43	29	13	0
G3. Other Individual Rights:	21	19	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	282	137	123	0
H2. Advance Health Care Directives (AHCD):	148	24	107	0
H3. Financial Powers of Attorney:	148	31	109	0
H4. Other Miscellaneous:	37	24	9	0

**TOTAL CASES OPENED IN QUARTER:** 1150

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
692	410	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1088

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Legal Services</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 29

County(ies): <i>El Dorado County</i>					
3/20/10	Church in Placerville	Long Term Care Planning	Seniors	20	4
3/16/10	Placerville Senior Center	Identifying/Preventing Elder Abuse	Seniors	12	4
3/2/10	Placerville Senior Center	Parkinson's Group-Tax Implications for Seniors	Seniors	20	4
2/17/10	Senior Ctr.	Senior Legal Services available	Gold Country Seniors	22	4
2/16/10	Senior Ctr.	Options for Seniors Facing Foreclosure	Seniors	7	4
1/19/10	Senior Ctr.	Consumer Law and Debt	Seniors	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30

Total Unduplicated Client Count for Quarter:	91
Total Cases Closed in Quarter:	35
Total Units of Service for Quarter (Unit=1 Hour):	684

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	32
65-74:	32
75-84:	20
85+:	7
Client Declined to Provide Information:	0
<b>Total:</b>	<b>91</b>

##### CLIENT GENDER

Male:	28
Female:	63
<b>Total:</b>	<b>91</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	0
Lives Alone:	20
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	9
Greatest Economic Need (Minority):	8
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	80
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	1
<b>Total:</b>	<b>91</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	4	0	1
A2. Contracts/Warranties:	3	1	3	0
A3. Other Consumer/Finance:	1	0	0	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	4	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	25	3	5	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	0	2	0
E3. Other Housing:	5	1	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30

**INCOME MAINTENANCE**

F1. Social Security:	3	0	1	0
F2. Supplemental Security Income (SSI):	6	3	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	8	1	1	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 91

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	15	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 684

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** California Rural Legal Assistance, Inc.

**County(ies):** Stanislaus

3/12/2010	Modesto	Safe Banking seminar	Seniors	250	6
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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 3**

**PSA: 30**

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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31

Total Unduplicated Client Count for Quarter:	129
Total Cases Closed in Quarter:	129
Total Units of Service for Quarter (Unit=1 Hour):	284

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	21
65-74:	53
75-84:	42
85+:	13
Client Declined to Provide Information:	0
Total:	129

**CLIENT GENDER**

Male:	51
Female:	78
Total:	129

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	19
Homebound:	0
Lives Alone:	74
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	12
Rural:	22
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	0
Caucasian:	112
African American:	12
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	129

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	8	0	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	5	5	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	4	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	3	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	17	17	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	7	0	0
E3. Other Housing:	1	1	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	24	0	24	0
H2. Advance Health Care Directives (AHCD):	15	0	15	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	23	6	0

**TOTAL CASES OPENED IN QUARTER:** 129

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	45	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 219

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32

Total Unduplicated Client Count for Quarter:	613
Total Cases Closed in Quarter:	568
Total Units of Service for Quarter (Unit=1 Hour):	2703

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	202
65-74:	200
75-84:	176
85+:	35
Client Declined to Provide Information:	0
<b>Total:</b>	<b>613</b>

##### CLIENT GENDER

Male:	250
Female:	363
<b>Total:</b>	<b>613</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	165
Homebound:	0
Lives Alone:	224
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	124
Rural:	285
Greatest Economic Need (Minority):	79
Greatest Economic Need (Non-Minority):	116
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	545
African American:	25
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	14
Filipino:	4
Japanese:	1
Korean:	12
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>613</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32

#### CLIENT ETHNICITY

Hispanic/Latino: 179

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	75	21	7	1
A2. Contracts/Warranties:	54	16	18	1
A3. Other Consumer/Finance:	23	13	10	1

#### EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	7	2	5	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	23	20	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	10	6	4	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	28	16	11	1
D2. Medicare:	20	6	12	2
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	88	66	19	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	31	14	15	2
E3. Other Housing:	6	4	2	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32

**INCOME MAINTENANCE**

F1. Social Security:	19	7	11	1
F2. Supplemental Security Income (SSI):	12	5	7	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	22	20	2	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	6	5	1	0
G2. Elder Abuse/Neglect/Exploitation:	12	9	1	2
G3. Other Individual Rights:	54	28	26	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	87	24	63	0
H2. Advance Health Care Directives (AHCD):	40	30	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	9	3	0

**TOTAL CASES OPENED IN QUARTER:** 632

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
323	231	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2705

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services for Seniors</b>					

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32

County(ies): <i>Monterey</i>					
3-26-2010	Canterbury Woods, Monterey	Consumer Scam presentation	Client eligible eligible & general public	35	1.5
3-24-2010	Project Homeless	Explanation of Program Services	Client Eligible and General Public	50	2
2-11-2010	Meals on Wheels	Explanation of Program Services	Meals on Wheels drivers and staff	30	3
2-26-2010	Monterey Senior Center	Consumer Scam presentation	Client Eligible and General Public	30	2
1-27-2010	Monterey College of Law	Mediation Group Representation	mediation group members	20	2
1-24-2010	Mont. Co. Social Serv.	Explanation of Program Services	Client Eligible and General Public	25	2
1-11-2010	Monterey Senior Center	Explanation of Program Services	Client Eligible and General Public	12	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33

Total Unduplicated Client Count for Quarter:	101
Total Cases Closed in Quarter:	99
Total Units of Service for Quarter (Unit=1 Hour):	748

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	29
65-74:	30
75-84:	35
85+:	7
Client Declined to Provide Information:	0
<b>Total:</b>	<b>101</b>

**CLIENT GENDER**

Male:	48
Female:	53
<b>Total:</b>	<b>101</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	0
Homebound:	0
Lives Alone:	55
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	22
Rural:	28
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	12
Greatest Economic Need (Minority Status Unknown):	4

**CLIENT RACE**

Two or More Races:	0
Caucasian:	66
African American:	21
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
<b>Total:</b>	<b>101</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	14	6	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	2	1	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	9	7	2	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	2	1	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	8	2	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	4	3	0
E3. Other Housing:	1	1	0	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33

#### INCOME MAINTENANCE

F1. Social Security:	9	6	3	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	3	3	4
G3. Other Individual Rights:	3	1	2	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	5	2	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	4	0	0

**TOTAL CASES OPENED IN QUARTER:** 99

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	30	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 412

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Greater Bakersfield Legal Assistance, Inc.*

**County(ies):** *Kern*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33

03/23/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Casa Hernandez Health Fairs	Kern County Senior Population	13	5
03/11/10	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	20	4
03/02/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	10	2
02/08/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	5	1.5
02/05/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at information booth at Adult School	Kern County Senior Population	100	1.5
01/31/10	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	25	4
01/11/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	6	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0